LOCAL EMERGENCY OPERATIONS PLAN

Office of Emergency Management
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This Local Emergency Operations Plan is approved and hereby ordered published, posted, and distributed. All departments and personnel are directed to accept the assigned responsibilities herein and to conduct the organizational planning and training necessary to implement the Local Emergency Operations Plan when and to the extent required.

City Manager

Date
Record of Changes

Changes that are significant in nature shall be reflected and preserved as a stand-alone copy of the master document. Minor changes will be incorporated into this plan during the next scheduled update and specifically listed on the Record of Changes below.

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I. PURPOSE

A. The purpose of the Local Emergency Operations Plan (LEOP) is to minimize the loss of life and property caused by a disaster. It is applicable to all elements of the city government and the private sector engaged in, or acting in support of, emergency operations. It prescribes the course of action to be taken by city departments to protect the lives of the population and the management of human and material resources during and after emergencies.

B. These tasks will be accomplished through:

1. Identification of the roles, responsibilities and actions required of City departments and other agencies in preparing for and responding to major emergencies and disasters;

2. Ensuring a coordinated local response by government-sponsored agencies through the use of the National Incident Management System (NIMS) in managing emergencies or disasters; to save lives, prevent injuries, protect property and the environment, and to return the affected area to a new state of normalcy as quickly as possible;

3. Providing a framework for coordinating, integrating, and administering this emergency operations plan and other related programs of local government;

4. Providing for the integration and coordination of volunteer agencies and private organizations involved in emergency response and relief efforts.

II. LEGAL AUTHORITY

A. Local

1. Code of the City of Loveland, Chapter 2.72, Comprehensive Disaster Plan, Section 2.72.010

2. Title 24, Article 32, Part 2109 et. seq., Colorado Revised Statutes, as amended; entitled the Colorado Disaster Emergency Act of 1992

B. State

1. Title 24, Article 32, Part 2101 et. seq., Colorado Revised Statutes, as amended; entitled the Colorado Disaster Emergency Act of 1992

2. Title 25, Article 11, Part 101 et. seq., Colorado Revised Statutes; entitled the Radiation Control Act
3. Article IV, Constitution of the State of Colorado; entitled the Executive Department

C. Federal

1. The Robert T. Stafford Disaster Relief and Emergency Assistance Act (42 U.S.C. §§ 5121-5206)


III. SPECIAL DEFINITIONS

A. Most definitions of terms, abbreviations, and acronyms used in emergency management are found in the Glossary section of this document.

IV. SCOPE

A. The 2011 version of this plan replaces the Local Emergency Operations Plan dated 2007.

B. The LEOP details the specific incident management roles and responsibilities of city departments and external agencies involved in emergency management.

C. The Local Emergency Operations Plan (LEOP, or “the Plan”) utilizes an all-hazards emergency management approach that addresses a full range of complex and constantly changing requirements in anticipation of, or in response to, threats or acts of major disasters (natural or technological), terrorism, and other emergencies.

D. The LEOP was developed to provide a seamless link between local-to-local and local-to-County/State/Federal operations by following the principles outlined in the National Response Framework.

V. SITUATION

A. Vulnerability and Hazard Analysis

1. Larimer County has experienced and continues to be vulnerable to a multitude of natural and man-made hazards such as floods, wildfires, winter storms, and hazardous material incidents.
2. There is a probability of the occurrence of major events striking simultaneously or within a close time frame where the occurrence of one event will trigger one or more secondary events.

3. For in-depth information on the identified local hazards refer to the Northern Colorado Regional Hazard Mitigation Plan 2009, currently located at: http://larimer.org/bcc/100518/2009HazardMitigationPlan.htm

VI. PLANNING ASSUMPTIONS

A. The format of this Local Emergency Operations Plan aligns itself with the National Response Framework by incorporating the National Incident Management System and employing a functional approach to managing emergencies.

B. The functional approach to managing emergencies is utilizing Emergency Support Functions (ESFs); a grouping of the most frequently used supporting actions and agencies. ESFs are assigned to a lead city department and to other agencies in supporting roles. The ESFs are attached to this document as appendix B.

C. All levels of government share the responsibility for working together in the prevention of, preparing for, responding to, and recovering from the effects of an emergency or disaster event. There are several assumptions made with regard to the expectations of emergency response and service delivery during a local emergency or disaster. These assumptions include the following:

1. The NIMS-based Incident Command System will be the principle management system to direct and control response, relief actions and recovery activities. City departments will ensure that all personnel concerned are properly trained, NIMS compliant, are familiar with existing plans and procedures, and are capable of implementing these in a timely manner.

2. City government will continue to function under all disaster and emergency conditions to the extent possible and based on the situation.

   a. The Continuity of Operations Plan (COOP) must be developed in accordance with this Plan and the NRF and shall be updated at least annually.
D. The City will modify normal operations and will redirect resources in order to save lives, relieve human suffering, sustain survivors, protect property, and assist in reestablishing essential services. Life-saving and life-protecting response activities have precedence over other emergency response activities, except when national security implications are determined to be of a higher priority.

E. Assistance will be available from neighboring jurisdictions, through mutual-aid agreements, intergovernmental agreements, and other formal agreements. Likewise, the City of Loveland will be available to assist neighboring jurisdictions, as requested, through mutual aid, automatic aid and other formal agreements.

F. With the increased possibility of terrorism and employment of weapons of mass destruction, biological and technological emergencies must be approached as a potential act of terrorism.

G. The Mayor may request the Governor of Colorado to declare a disaster or state of emergency when the local response to an event is beyond the combined response capabilities of the City of Loveland and external mutual-aid agencies. Once the Governor authorizes the allocation of resource requests made to the State, local jurisdictions should plan appropriately for the arrival of state response assets approximately 72 hours after the original request.

H. The City of Loveland will keep the Larimer County Emergency Management Office informed of activities and provide copies of assistance documentation. The Larimer County Emergency Management Office will, in turn, coordinate with the State of Colorado Department of Emergency Management.

I. If the Governor of Colorado determines that an emergency exists where the primary responsibility for response rests with the State of Colorado, the Governor may unilaterally direct the provision of assistance and will, if practicable, consult with the local jurisdiction.

VII. EMERGENCY OPERATIONS PLAN MANAGEMENT

A. General

1. This Plan is the primary and general plan for managing incidents and it details the coordinating structures, processes, authorities, and protocols used during emergencies.

2. Supplemental plans, such as the COOP and department-level operational plans, provide technical guidance for managing specific situations.
B. Plan Development and Maintenance

1. All plans, appendixes, implementing procedures, and resource inventories shall be based on identified potential hazards to which the local area is subject, along with the support needed to assist local government before, during, and after any emergency or disaster incident. Plans, appendixes, and procedures will detail who (by title or functional assignment), what, when, where, and how emergency tasks and responsibilities will be conducted.

2. This Plan and its appendixes, and the COOP shall be maintained and kept current by all parties on the following schedule:
   a. Review and update the Loveland Emergency Operations Plan and appendixes every three (3) years.
   b. The COOP document shall be revised annually.
   c. Associated resource inventories, database lists, and department internal plans and checklists will be updated at least annually.
   d. Notification and recall lists shall be revised at least every six (6) months.

3. All changes, revisions, and/or updates to COOPs, the LEOP and its appendixes shall be forwarded to Office of Emergency Management (OEM) for review, publication, posting, and distribution to all holders of the Plan.

C. Local Emergency Operations Plan Implementation

1. The LEOP has the force and effect of law adopted by the Loveland City Council in the Loveland Municipal Code Section 2.72.010 as the comprehensive disaster plan. The Plan implementation and the subsequent supporting actions taken by local government will be specific to the emergency or disaster situation.

2. The Plan implementation is influenced by the timely acquisition and assessment of reliable information gathered from the affected area(s). This Plan is in effect for all phases of emergency management when a major emergency or disaster occurs or is imminent.
VIII. DELINEATION OF AUTHORITY

A. Local Government

1. Direction and control during, and following an emergency or disaster rests with the elected leadership of the legally recognized jurisdiction. This authority continues throughout all stages of emergency operations or until conditions warrant a change in such authority. As defined within the Colorado Disaster Emergency Act of 1992, the Mayor holds this authority.

B. City Departments

1. All City departments are mandated under the authority of the Colorado Disaster Emergency Act of 1992 and this City of Loveland Local Emergency Operations Plan to carry out assigned activities related to mitigating the effects of an emergency or disaster and to cooperate with each other, the Larimer County Emergency Management Office, the Colorado Division of Emergency Management, and other political subdivisions in the provision of emergency assistance.

2. City departments, within their given authorities, are responsible for their assigned roles as delineated within the LEOP and the Emergency Support Functions (ESFs). The ESFs represent the types of assistance activities that local government may provide and/or require regardless of the nature of the disaster or emergency.

3. Each department shall implement the actions defined by the COOP when unusual or extraordinary circumstances preclude the normal operations and/or the provision of critical services.

4. City departments will retain administrative control of their own personnel and equipment when tasked to support the Emergency Operations Center (EOC) or other jurisdictions, unless directed otherwise by the City Manager or his/her designee.

5. City departments will maintain detailed logs of actions taken while implementing the COOP, while staffing the EOC, or during operations supporting the Incident Action Plan. Personnel and equipment, and other costs for expenditure reporting and reimbursement documentation shall also be maintained by each city department.

6. All City departments will monitor and coordinate with the EOC during all phases of emergency management.
7. City departments will provide the Office of Emergency Management (OEM) with information regarding potential or impending incidents or disasters.

8. Each City department shall develop and maintain their section of the Continuity of Operations Plan (COOP) that is congruent with this Emergency Operations Plan and the National Response Framework.

C. Field-Level Management

1. The on-scene Incident Commander or Area Command is responsible for the command and control of specific activities at the incident site; however, the local government is generally responsible for the coordination and control of administrative and overhead functions. When activated, the EOC directly supports the needs of the Incident Commander or Area Command to address the needs of the incident.

D. State Government

1. The elected officials of the State have responsibility for reducing the vulnerability of people and property to the effects of emergencies and disasters, and ensuring that local governmental agencies are capable of efficient and responsive mobilization of resources and can expedite recovery efforts during an emergency or disaster. These efforts are accomplished through the funding of mitigation and risk-reduction projects and their direct support to local governments during large-scale events.

E. Federal Government

1. The Department of Homeland Security has the overall responsibility for the coordination of Federal emergency / disaster relief programs and for supporting local and State government capabilities with additional resources from other states.

F. Volunteer and Private Organizations

1. Several agencies exist within the county and state, which are organized to provide assistance during a disaster or emergency to meet essential human needs. The organizations identified for serving critical roles in disasters have agreed to hold Memorandums of Understanding / Agreements with the City of Loveland and are assigned to a supporting role within specific Emergency Support Functions.
IX. CONTINUITY OF GOVERNMENT

A. General

1. The activities necessary to maintain continuity of government are addressed and detailed within the Continuity of Operations Plan (COOP). The COOP serves a critical role in the overall success of response and recovery efforts and therefore is implemented in any event that affects city-owned property and/or city employees.

2. Effective emergency operations are inseparable from the concept of Continuity of Operations. The COOP identifies several important factors for assuring continuity of government:
   a. Well defined and understood lines of succession for officials, department directors, and supervisors.
   b. Preservation of vital records and critical facilities which are essential to the functions of government and for the protection of rights and interests of the City of Loveland and its citizens.
   c. Setting action priorities for sustained provision of critical services to the community, such as utilities and public safety.

B. Administrative Line of Succession

1. City Employees are responsible for following line of succession rules as adopted by City Charter or Resolution.

2. To insure the continuity of local government during the management of a major emergency, the line of succession for the City Manager shall be:
   a. The City Manager
   b. The Acting / Assistant City Manager
   c. The Fire Chief
   d. The Chief of Police

3. Each member of the City Management Team (M-Team) is responsible for establishing his or her own specific line of succession.

C. Provision of Critical and Essential Services

1. The provision of critical and essential services and the means to restore these services is defined and detailed within the COOP.
2. Should critical infrastructure be struck by a disaster and rendered unusable, services normally provided by the City of Loveland that are life-sparing/preserving and critical to sustain the economy shall be maintained or restored as soon as feasible.

D. City Administration

1. During an emergency or disaster, local government shall determine which normal administrative procedures shall be suspended, relaxed or made optional in order to prevent unnecessary impediments of emergency operations and recovery activities. Any departure from the usual methods of doing business will be specified in the COOP and supporting policies or procedures.

E. Finance

1. Financial support for emergency operations shall be from funds regularly appropriated to City departments. If the demands exceed available funds, the City Council may make emergency funds available. Additionally, the Mayor has the authority to request assistance under a State Declaration of Disaster / Emergency to receive additional funds for the reimbursement of extraordinary expenditures incurred during the management of a significant event.

2. City departments designated as a lead agency for an Emergency Support Function (ESF) will be responsible for providing financial support for their operations by working with the Finance Section and through the EOC.

3. Each City of Loveland department is responsible for maintaining appropriate documentation to support requests for reimbursement, for submitting bills in a timely fashion, and for closing out assignments by working with the Admin & Documentation Section of the EOC.

4. City of Loveland departments or working groups are responsible for documenting all emergency or disaster related expenditures using generally accepted accounting procedures including logs, records, receipts, invoices, purchase orders, rental agreements, etc. These documents are necessary to support claims, purchases, reimbursements and disbursements.

F. Mutual Aid and Inter-Governmental Agreements

1. According to C.R.S. 24-32-2113, as amended; it is the responsibility of local government to ensure that local emergency operations plans contain adequate provisions for the rendering and the receipt of mutual aid.
2. Additional emergency or long-term assistance may be rendered through Mutual Aid Agreements for obtaining needed resources from non-impacted, inter/intra-jurisdictional governmental agencies and other organizations.

3. Where appropriate, Inter-Governmental Agreements shall be established with stakeholders in order to facilitate a rapid and seamless system of support and collaboration during an emergency.

E. Compacts

1. Colorado is a member of the Emergency Management Assistance Compact (EMAC). Any Member State may request EMAC assistance when the Governor of the affected state has declared a state of emergency. When Colorado suffers or expects to suffer a major disaster and needs assistance from other states, the Authorized Representative for each state will initiate the EMAC procedures for requesting assistance. Reference: Title 24, Article 60, Part 29 Colorado Revised Statutes, as amended.

F. Training

1. Emergency Operations training of local staff will be conducted on a continuing basis. In-house sessions, exercises, actual operations, or sponsored classes are sources for accomplishing this training.

2. During increased readiness conditions, accelerated/refresher training for emergency operations staff and emergency response coordinators may be conducted.

X. EMERGENCY MANAGEMENT PHASES

A. Emergency and disaster management activities are associated with five (5) defined phases: Preparedness and Prevention, Response, Recovery, and Mitigation. These phases are naturally occurring divisions in the emergency where the demands for resources change and the operational strategies shift.

1. Preparedness and Prevention Phases

   a. Each department director or designee shall be prepared to provide a representative for the EOC during activations. The representative shall be empowered to make decisions and expend resources in support of the emergency incident. They will report all actions taken by their department in the form of a situation and status report to the Planning Section of the EOC. The department representative should have lists of pertinent names and 24-hour contact phone numbers.
b. Each City department will have immediate access to the Continuity of Operations Plan (COOP), internal Standard Operating Procedures (SOPs), and checklists that prescribe in detail how their department will implement its assigned responsibilities and maintain critical and essential services during emergencies. These plans will include notification processes of key personnel, setting up staffing plans for multiple work periods, and their department / division sections of the COOP.

c. All departments will maintain a current resource database of all departmental equipment, specialty personnel, and materials available to perform assigned functions.

d. The OEM will coordinate with partner jurisdictions and Larimer County to revise the local Hazard Mitigation Plan a minimum of every five (5) years or when the local hazards have significantly changed.

2. Response Phase

   a. Upon a 911 emergency notification or by official request, the designated departments, local resources, and personnel shall be prepared to support all response capabilities to stabilize the emergency incident.

   b. All City departments shall implement departmental emergency plans, and activities defined within the COOP as appropriate or as requested.

   c. To protect the lives of employees, vendors, and citizens, all City departments shall participate in alerting city personnel of an emergency situation and mobilize resources as requested.

   d. Upon request of the Policy Group or the EOC, designated City departments shall provide a department representative either in person or virtually to coordinate efforts with the EOC.

   e. City departments shall coordinate response activities with the EOC.

   f. City departments shall coordinate the release of emergency public information through the PIO Group or through the Joint Public Information Center, if one is activated.

   g. Through the staffing of a Rapid Needs Assessment Team or a Damage Assessment Team, designated City departments will provide personnel for assessing and reporting local emergent needs of the community and to determine the damages to City of Loveland facility or property under departmental jurisdiction.
h. City departments shall record and report to the EOC Finance Section Chief all costs that are incurred in carrying out emergency or support operations.

i. The M-Team acting as the Policy Group will coordinate plans and procedures with participating State, local, private, and volunteer agencies. Additionally, they will facilitate working agreements with these agencies in order to promote effective and efficient emergency response and relief efforts.

3. **Recovery Phase**

   a. The designated departments shall assure that upon notification or official request local resources and personnel are prepared to address the following recovery activities:

      i. Restoration of critical services (electric and gas services, water, sewer, telephone);
      ii. Repair and replacement of disaster damaged public facilities (roads, bridges, schools, hospitals);
      iii. Debris cleanup and removal;
      iv. Temporary housing and other assistance for disaster victims;
      v. The provision of Individual Assistance Programs for individuals and businesses to help with long-term rebuilding and mitigation measures;
      vi. Crisis counseling and mental health;
      vii. Planning and programs for long-term economic stabilization, community recovery, and mitigation.

b. Upon request, designated departments shall provide personnel, equipment and other resources to support initial relief operations.

4. **Mitigation Phase**

   a. Examples of key mitigation activities include the following:

      i. Ongoing public education and outreach activities designed to reduce loss of life and destruction of property;
      ii. Structural retrofitting to deter or lessen the impact of incidents and reduce loss of life, destruction of property, and impact on the environment;
      iii. Code enforcement through such activities as zoning regulation, land management, and building codes;
      iv. Flood insurance and the buy-out of properties subjected to frequent flooding, etc.
XI. THE EMERGENCY OPERATIONS CENTER

A. General

1. The Emergency Operations Center (EOC) is a physical location through which the Office of Emergency Management can coordinate the support efforts in disaster situations. It provides a location for the assembly and analysis of critical information, for the coordination and support of the response and recovery activities of local government, and to ensure interagency cooperation and communication. The EOC is not the Incident Command Post, which is always located in the field.

2. The EOC is activated and staffed based upon the severity of an emergency or planned event and according to the anticipated or actual level of involvement by City employees and supporting agencies. In a major event, the EOC coordinates with the Larimer County EOC for the collaboration of mutually-beneficial efforts.

3. Each City department has or may have the legal responsibility and authority to respond to or to take command of an unforeseen event or emergency that could result in a loss of life, property, or have an environmental impact to those people residing in or traveling through the City of Loveland and its borders.

B. Structure and Functional Organization

1. The Incident Command System and the organization of the EOC must closely integrate in order to adequately address the issues facing the community during emergencies. The criteria for EOC activation, its organizational structure and issues of authority are delineated in this document but are determined by the City manager or the Policy Group, if one is established.

2. The EOC is organized to provide for basic incident management functions. These functions can be combined into the best appropriate form and function based upon the staffing requirements and the needs of the incident and will be determined by the needs of the incident.

3. The operations organizational structure is designed to be flexible, easily expanded, and proactive to meet the needs of local government. The emergency organization is set up by functional elements to provide for a uniform linkage between the county, State, and Federal systems.
4. The organization of the EOC in relationship to the Incident Command Structure facilitates the coordination of the political decisions made by the City Council and the procedural decisions made by the Policy Group with the needs of the incident as managed by the Incident Commander / Area Command and is illustrated by Figure 1.

C. Emergency Activation

1. The City of Loveland shall establish a set of procedures to be implemented within the initial hour of large planned events or emergencies that require coordination between multiple City departments.

2. The major functions of an emergency activation plan include: determining the emergency activation level for the event, defining the organization of working groups, establishing the roles and responsibilities of those working groups and specific individuals, defining initial notification and communication requirements, and facilitating employee integration into the Incident Command System.
Figure 1: Emergency Management Organizational Structure
XII. EMERGENCY OPERATIONS

A. General

1. The Emergency Operations Center (EOC) organization is established through a series of situational evaluations made by the Mayor, the Policy Group, and the Emergency Manager. There are two evaluation tools utilized for this purpose. These evaluation tools are the Emergency Preparedness Levels and the Modes of Activation.

B. The Emergency Preparedness Levels

1. An Emergency Preparedness Level is issued to indicate what level of readiness the City of Loveland is to adequately prepare for an impending threat or hazard. The EOC will be activated in a mode that corresponds to the specific preparedness threat level.

2. The Emergency Preparedness levels clearly indicate whether the threat is:

   Elevated - if no specific time or location information is available

   Or

   Imminent - if the threat is impending

C. The EOC Modes of Activation

1. EOC Modes of Activation reflect the level at which the City of Loveland is prepared to respond to an emergency. The Standby Mode is the lowest level of EOC activation; whereas, Full Activation is the highest level.

2. STANDBY MODE:

   a. This mode provides key officials with planning opportunities in advance of an event and requires no physical activation of the EOC and is usually prompted by weather related or in anticipation of scheduled events.

3. PARTIAL ACTIVATION MODE:

   a. This mode requires limited activation of the EOC when an event has the potential to create operational deficiencies and requires additional input from local officials to develop an Incident Action Plan (IAP). Limited activation of the EOC will consist of staffing only the minimum necessary EOC positions and workstations.
b. Demobilizing and resupplying procedures may be conducted while the EOC is in a partial activation. Demobilizing and resupplying procedures are implemented to release all resources from other agencies and the incident command is returned to the appropriate City of Loveland official.

4. FULL ACTIVATION MODE:

   a. This mode requires full activation of the EOC where all work stations are operational and appropriate department representatives are working in the EOC. In this mode, the incident has or may exceed the capabilities and resources of the local and mutual aid responders.

   b. The Communications Emergency Operations Center (CEOC) located in Police Dispatch may be activated to support the increasing volume of 911 phone calls and radio traffic.

   c. Demobilizing and resupplying procedures may be conducted while the EOC is in a full activation. Demobilizing and resupplying procedures are implemented to release all resources from other agencies and the incident command is returned to the appropriate City of Loveland official.

XIII. RESPONSIBILITIES BY DEPARTMENT / DIVISION

A. This Emergency Operations Plan can be effectively implemented and managed appropriately when the appointed personnel are familiar with their unique roles and responsibilities during Emergency situations, as outlined:

B. The Mayor shall:

   1. Act as liaison between the Policy Group and the City Council.

   2. Support the City Manager in notifying and informing the City Council of the emergency situation.

   3. When local resources are inadequate to cope with the emergency, proclaim the existence of a local emergency and forwarding this request to the Governor for a proclamation of a "state of disaster emergency". In the event a local emergency is proclaimed, the Mayor will facilitate:

      a. The issuing rules and regulations on matters related to the protection of life, health, safety and property.
b. Authorizing the acquisition of vital supplies and equipment; and, if required immediately, commandeering the same for public use.

c. Requiring the formation of an emergency labor force of city employees and commandeering the aid of as many citizens of the City of Loveland as deemed necessary.

C. The City Council Members shall:

1. Report to (or establish direct communications with) the City Council Chambers at 500 E. Third Street to obtain briefings from the City Manager, the Mayor, or other designee.

2. Coordinate with the PIO Group to provide media updates and for holding citizen and business briefings.

3. Support the effort for emergency acquisitions; approving emergency declarations, and approving emergency expenditures, as needed.

D. The Executive Department shall:

1. City Manager:

   a. In the event of an emergency or disaster, implement the Local Emergency Operations Plan and/or the COOP.

   b. Facilitate the response of the Policy Group to meet at the Fire Battalion Chief’s Training Room located on the second floor inside Fire Station One.

   c. Serve on the Policy Group and act as the liaison between the Policy Group and the City Council.

   d. Determine the frequency of Policy Group briefing session(s) and the members that should attend the briefing sessions.

   e. The City Manager’s office staff shall support the City Manager as needed.

2. The Assistant City Manager shall:

   a. Serve as the Administration Section Chief and as the liaison between the City Manager and all City Departments.
b. Coordinate the activation of the Continuity of Operations Plan to ensure the continued provision of critical and essential services.

3. **Economic Development** shall:
   
a. Coordinate with the Policy Group for the development of long-term economic recovery planning.

b. Provide personnel for an emergency workforce, as requested.

E. The **Management Team** shall:

1. Serve as the Policy Group and report to the Fire Battalion Chief’s Training Room located on the second floor inside Fire Station One. The members of the M-Team / Policy group may include:
   
a. The City Manager
b. The Assistant City Manager
c. The City Attorney
d. The Public Works Director
e. The Director of Community Services
f. The Fire Chief
g. The Chief of Police
h. The Emergency Manager
i. The Human Resources Director
j. The Director of Water and Power
k. The Budget Officer
l. Subject Matter Experts, based on the type of incident

2. Designate the department that has primary incident management responsibility at the EOC.

3. Provide staff members to the EOC to coordinate operations and tasks associated with managing the emergency.

4. Evaluate the emergency in terms of the need for a proclamation of "local emergency" or a "state of disaster emergency" pursuant to State law. See Appendix D for an example disaster declaration.

5. Establish or modify policies concerning the expenditure and allocation of funds as well as a resource priority assignment and allocation policy.

6. In coordination with the Assistant City Manager, implement the COOP in their respective departments for the provision of critical and essential services and assure continuity of government.
7. Coordinate with the EOC to implement mutual aid agreements with other government and private agencies.

F. The Emergency Manager shall:

1. Serve as the liaison between the Policy Group and the EOC.

2. Recommend to the Mayor and/or the City Manager the activation level of the EOC and the phase of operation within the EOC.

3. At the direction of the City Manager, implement the Local Emergency Operations Plan.

4. Notify appropriate officials and agencies of the emergency situation and the applicable phase of operation.

5. Advise the Policy Group and other officials on the current status of the overall emergency operations and current conditions.

6. Assign an EOC Director to assist in the execution of operational duties and the management of staff in the EOC.

7. Provide the Policy Group with technical information regarding emergency management.

8. Direct the development of an Incident Action Plan based upon an analysis of the situation status and anticipated probabilities.

9. EOC – Incident Command / Operations Coordination Section

   a. This individual or group is primary responsible for coordinating all operations directly applicable to the primary mission and for supporting operations required to mitigate the emergency.

   b. Objectives:

      i. Maintain a current awareness of situation
      ii. Predict current and future resource needs
      iii. Assist in the coordination of multi-jurisdictional response
      iv. Appoint and brief coordination staff as needed
      v. Develop an Incident Action Plan
      vi. Keep in direct communications with the Incident Commander/Area Command
10. EOC - Planning Section

a. The primary responsibility is to collect, evaluate, display, and disseminate information.

b. Objectives:

i. Create and maintain a Situational Status report
ii. Collaborate with the Logistics Section to create and maintain a Resource Status report.
iii. Collect damage assessment information
iv. Display situation/operational information using maps and other visual aids in the EOC
v. Control and distribute EOC communications documents
vi. Provide support to other groups
vii. Ensure accurate recording and documentation of the incident, including time and materials
viii. Assist in preparation of After Action Report
ix. Assist in preparation of Recovery Plan
x. Produce required documentation for state and FEMA filing requirements

c. Unit Activation: The following units may be activated under PLANNING as the need arises:

i. Message coordinator
ii. Rapid needs assessment
iii. Damage assessment
iv. Situation status
v. Resource status
vi. Recovery planning
vii. Demobilization
viii. Documentation

11. EOC - Logistics Section:

a. The primary responsibility is to acquire, transport, and mobilize the necessary resources to support the response efforts at the emergency sites, public shelters, EOCs, and other locations as needed.

b. Objectives:

i. Obtain facilities, equipment, supplies, services, and other resources as needed.
ii. Determine support and supplemental needs.
iii. Determine logistical support needs for immediate and long-term operations.
iv. Document actions taken and items procured for future use by State and FEMA.

c. Unit Activation: The following units may be activated under LOGISTICS as the need arises.

   i. Communications Management
   ii. Personnel
   iii. Care/ shelter
   iv. Supply
   v. Facilities
   vi. Transportation

12. EOC - Finance Section

   a. The primary responsibility is to maintain the financial systems necessary to keep the City functioning during a disaster/emergency and to assist the Logistics Section in negotiation and administration of vendor and supply contracts and procedures.

   b. Objectives:

      i. Implement and notify groups and City Departments that the Disaster Accounting System is to be used for emergency
      ii. Implement a system for financial tracking.
      iii. Establish procedures and accounting systems to support payment of supplies, vendors, contractors, and other expenses.
      iv. Upon disaster declaration by the state and/or federal government, finance group will initiate recovery process for costs incurred.
      v. Coordinate with other groups and departments in the collection and documentation of costs incurred by emergency.
      vi. Coordinate with the emergency/disaster assistance agencies for the required documentation, audits, and other necessary work in order to recover costs.

   c. Unit Activation: The following units may be activated under the Finance Section as the need arises.

      i. Claims
      ii. Time
      iii. Cost
G. Community & Business Relations Department shall:

1. Coordinate with the PIO Group to manage information to local businesses and other local stakeholders.

H. The Legal Department shall:

1. Provide a representative to act in the role of Legal Officer for the Policy Group to provide advice concerning legal responsibilities relating to emergency readiness, response, and recovery; and, advising the EOC staff concerning legal matters.

2. Draft documents such as agreements, declarations, orders, ordinances, and resolutions that may be necessary to address emergency operations.

3. Provide the City of Loveland organization with legal opinions regarding assistance to victims, special districts, or organizations impacted by a disaster.

4. Resolve questions of authority and responsibility that may arise.

I. The Police Department shall:

1. Assist in warning the public regarding the nature of the emergency.

2. If the Police Department has incident primary control responsibility: designate an employee as IC / Ops Coordination Section and a Plans Section Chief to be located in the Emergency Operations Center (EOC).

3. Activate and provide staff for a Police workstation in the EOC.

4. Maintain coordinated communications with the Larimer County EOC, as needed.

5. Establish and/or coordinate with an Incident Command Post for law enforcement-related activities.

6. Coordinate with the PIO Group to provide ongoing information to the media and the community.

7. Control access and verify authorized entry to the EOC, Policy Group meeting room, and the Council Chambers.

8. Establish Emergency Support Function #13, as needed.
J. The Loveland Fire Rescue Authority shall:

1. Assist in warning the public regarding the nature of the emergency.

2. Establish and/or coordinate with an Incident Command Post / Area Command and maintain continuous communications with the EOC.

3. If the Fire Rescue Authority has incident primary control responsibility: designate an employee as IC / Ops Coordination Section and a Planning Section Chief to be located in the Emergency Operations Center (EOC).

4. Maintain coordinated communications with the Larimer County EOC, as needed.

5. Activate and staff the Fire Rescue workstation in the EOC.

6. The Public Safety Administration Director shall:

   a. Serve as the Finance Section Chief to coordinate efforts between the City Finance Department, other City Departments, and with external service providers.

K. Water & Power Department shall:

1. If the Water or Power Department has the incident primary control responsibilities: designate an employee as IC / Ops Coordination Section and a Plans Section Chief to be located in the Emergency Operations Center (EOC) and designating a Branch Director in charge of Water / Power field operations.

2. Establish and/or coordinate with an Incident Command Post at the incident site(s) and maintain continuous communications with Water / Power counterparts in the field.

3. Establish Emergency Support Function #12, as needed.

   a. Water Utilities Divisions shall:

      i. Expedite emergency shutdown, repair, and restoration of the water distribution system.

      ii. Provide for and assess the quality of an emergency source of potable and non-potable water for essential city activities.

      iii. Coordinate with the PIO Group for the development and release of public information.

      iv. Notify the Fire Rescue Authority of the status of the fire hydrant grid system.
b. **Wastewater Division** shall:

i. Expedite emergency shutdown, repair, and restoration of the water treatment and distribution systems.

ii. Expedite emergency repair, bypass operations, and restoration of the wastewater treatment and collection systems.

iii. Expedite emergency shutdown, repair, and restoration of raw water conveyance and storage systems.

c. **Power Operations Division** shall:

i. Assess the extent of damage, rerouting power, restoring, and repairing power facilities in accordance with pre-established priorities.

ii. Provide technical assistance, personnel, and equipment to the Incident Commander in the field.

iii. De-energize circuits in the vicinity of an incident, as requested.

iv. Report field status updates to the SCADA control center as well as the Power representative at the EOC.

v. Restore service to areas that are identified by the Power representative at the EOC as a priority.

vi. Coordinate with Platte River Power Authority regarding the operations of the transmission and generation systems that may be affected.

d. **Utility Finance Division** shall:

i. Assign the Utilities Accounting Manager or designee to serve in support of the Finance Section Chief, either in person at the EOC or virtually.

ii. Inform the Policy Group regarding the financial impact of an emergency.

iii. Prepare in advance, emergency purchase orders that can be utilized during a crisis period.

iv. Purchase or facilitate the purchase of materials or equipment vital to coping with emergency conditions.

v. Coordinate with the Finance Section for the development of cost-based contracts for heavy equipment rental agreements or other services.

vi. Maintain vital records necessary to support or perpetuate the continuity of city government during an emergency.

vii. Collect, correlate, and record actual expenses incurred and disseminating information to the Finance Section.

viii. Assist in obtaining and disbursing funds necessary to recover from an emergency.
e. **Customer Relations Division** shall:

   i. Notify Key Account customers of emergency situation and providing them with situational updates, repair status and restoration estimates.
   
   ii. Maintain constant contact with the EOC, Water and Power Command Center, SCADA personnel, Water Operations and Power Operations crews for the collection and sharing of information on system damage and outages that affect Key Accounts.
   
   iii. Coordinate with the PIO Group for the development and release of public information.

L. The **Public Works Department** shall:

1. If Public Works has primary control responsibility: designate an IC / Ops Coordination Section and a Plans Section Chief in the Emergency Operations Center (EOC) and designate a Branch Director in charge of Public Works field operations.

2. Establish Emergency Support Function #3, as needed.

3. Providing logistical support for Field Operations during the course of an emergency.

4. Activate and staff the Public Works workstation in the EOC.

a. **Vehicle Maintenance Division** shall:

   i. Ensure that equipment and vehicles are maintained, and providing 24-hour service for parts and maintenance.
   
   ii. Anticipate emergency needs for equipment replacement parts and stock an appropriate inventory.
   
   iii. Implement an emergency fueling plan to address prioritization of fueling, power outages, and acquisition of fuel supplies for the duration of the emergency.
   
   iv. Develop an alternative location of the City of Loveland vehicle maintenance shop.
   
   v. Develop and maintain a current list of suppliers, vendors, heavy equipment and operators, wreckers for large debris removal, and other sources for specialty services.
   
   vi. Maintain a liaison with the Thompson School District for the use of vans, buses, and other vehicles.
   
   vii. Communicate status updates with the Planning Section and the Logistics Section workstation in the EOC.
b. **Facilities Management Division** shall:

i. Report status of City-owned or operated facilities to the Planning Section in the EOC.

ii. Provide emergency and/or temporary building repairs.

iii. Manage emergency power generators and monitor fuel usage at city buildings.

iv. Facilitate the relocation of workspaces for critical and essential City services.

v. Facilitate modifications to convert the Chilson and/or Senior Centers into an Employee Dependent Care Center.

vi. Provide employees to serve on the “Rapid Needs Assessment Team” and/or the “Damage Assessment Team”.

c. **Streets, Solid Waste Division** shall:

i. Maintain and repair streets to ensure minimal traffic disruption in the impacted area.

ii. Provide emergency traffic control devices, including specialized signs where needed.

iii. Provide heavy equipment for the removal of debris to facilitate emergency rescue operations and movement of emergency vehicles and supplies.

iv. Provide the Plans Section Chief in the EOC with damage assessment information regarding transportation systems (i.e., roads and bridges).

v. In coordination with Vehicle Maintenance, provide the Logistics Section Chief with a list of the locations of heavy equipment (bulldozers, graders, etc.) and operators available during an emergency.

vi. Collaborate with Finance Section relative to entering into cost-based agreements.

vii. Manage the snow-removal plan and coordinate efforts through the EOC for emergency snow-removal needs.

viii. Provide the EOC Planning Section on weather and road status updates.

ix. Provide solid waste collection and removal service at city-designated care and emergency shelter facilities.

x. Provide equipment and personnel to remove debris, clean drainage, and assist in drainage control in the case of hazardous material release, flooding, or other emergency.

xi. Recommend alternative routes and actions to handle flooding and other storm drainage problems.
d. **Engineering, Transportation Development Divisions** shall:

i. Maintain current maps of street locations and city limits in the EOC for use during an emergency.

ii. Provide employees to serve on the “Rapid Needs Assessment Team” and/or the “Damage Assessment Team” to report on damages to critical infrastructure and to facilities in the public right-of-way, including roadways and bridges.

   (a). Project potential vulnerabilities of transportation systems due to an emergency and develop plans to address the identified issues.

   (b). Provide assessment and information regarding damaged traffic signal equipment to field personnel addressing traffic problems.

   (c). Coordinate with the IC / Ops Coordination Section in the EOC to utilize available traffic control devices to expedite traffic flow on a disaster priority basis.

iii. Establish Emergency Support Function #1, as needed.

iv. Provide technical assistance and information for drainage information as it relates to incident mitigation.

v. Provide for the coordination and repair of water, wastewater, and storm drain conveyance systems.

e. **Transit Division** shall:

i. Provide personnel for an emergency workforce, as requested.

M. The **Finance Department** shall:

1. The **Finance Director**

   a. Coordinate with the Finance Section Chief in the EOC to manage all financial aspects of the emergency.

2. The **Budget Officer**

   a. Serve as a member of the Policy Group.

   b. Inform the Policy Group of the financial impact of an emergency.

3. **Accounting & Purchasing Division** shall:

   a. Prepare in advance, emergency purchase orders for utilization during an emergency.
b. Purchase or facilitate the purchase of materials or equipment vital to coping with emergency.

c. Maintain vital records necessary to support or perpetuate the continuity of City government during an emergency.

d. Collect, correlate, and record, and disseminate information pertaining to actual expenses incurred by the City of Loveland and provide necessary forms to the EOC and City departments / divisions to facilitate the collection of accounting and purchasing-related activities for the duration of the response and recovery of the event.

e. Assist in obtaining and disbursing funds necessary to recover from an emergency event.

3. The City Clerk’s office shall:

a. With the assistance of the emergency workforce, function as the Documentation Unit in the Planning Section of the EOC.

b. Ensure the safe keeping of essential and vital city records.

c. Collaborate with the Policy Group to assist in the development of documents during an emergency operation.

4. The Business Division shall:

a. Provide personnel for the emergency workforce, as requested.

N. The Information Technology Division shall:

1. Protect and maintain the City of Loveland’s computer systems and critical applications.

2. Ensure network and internet access are running and remain stable.

3. Maintain file backups of critical and essential information at an off-site storage facility.

4. Provide a list of cellular phones assigned to non-critical area City employees for use by emergency personnel. Provide emergency phone needs as requested by the Logistics Section.

5. Serve as the coordinator of ESF #2 in the EOC, as needed.
O. The **Human Resources Department** shall:

1. Implement and manage an emergency workforce of City employees for providing staff to support emergency efforts, such as clerical assistance, staffing the Emergency Call Center, or other duties.

2. Coordinate the scheduling of emergency workforce personnel for multiple operating periods.

3. Assist in just-in-time training, as needed.

4. Receive and address employee family safety and welfare requests related to the emergency.

5. In coordination with the Parks and Recreation Department, activate and manage the operations and staffing of the Chilson and/or Senior Centers as an Employee Dependent Care Center for the dependents of employees called to work during the emergency and/or for the temporary sheltering of employees and their dependents.

6. The **Human Resources Director** shall:
   a. Serve as a member of the Policy Group.

7. **Risk Management** shall:
   a. As requested, report to the Policy Group and advise the Policy Group of methods to mitigate further loss.
   
   b. Facilitate investigations for insurance claims purposes.
   
   c. Coordinate with the “Rapid Needs Assessment Team” in assessing damage to City-owned or operated facilities.
   
   d. Prepare documentation necessary to provide liability and injury coverage for organized citizen volunteers utilized to assist with disaster response and recovery efforts.

P. The **Cultural Services Department and the Library** shall:

1. Provide personnel for the emergency workforce, as requested.

2. Provide staff for the operation of the Chilson and/or Senior Centers that are converted into an Employee Dependent Care Center.
Q. Development Services Department shall:

1. Building and Planning Divisions
   a. Provide personnel for the emergency workforce, as requested.
   b. Provide employees to serve on the “Rapid Needs Assessment Team” and/or the “Damage Assessment Team” to compile information for development of damage assessment reports.

2. Community Partnership Office
   a. Serve as Liaison between the EOC and external community partners including: non-governmental agencies, faith-based organizations, volunteer organizations, and service industries.
   b. Provide personnel for the emergency workforce, as requested.

R. The Parks and Recreation Department shall:

1. Administration shall
   a. Coordinate department activities and collaborate with the EOC to address the needs of the emergency.
   b. Maintain a list of employees and equipment available for field support assignments and report this information to the Logistics Section Chief in the EOC.

2. The Recreation Center / Senior Center shall:
   a. In coordination with the Human Resources Department, activate and operate the Hatfield Chilson Recreation/Senior Center as an evacuation shelter, staging area, or as an Employee Dependent Care Center.
   b. Provide personnel for the emergency workforce, as requested.

3. The Golf Course, Cemetery, and Parks shall:
   a. Assist the Public Works Department with debris management efforts.
   b. Provide personnel for the emergency workforce, as requested.
S. The **Municipal Court** shall:

1. Provide personnel for the emergency workforce, as requested.

T. The **Airport Manager** shall:

2. Maintain direct communications and coordinate activities with the Incident Command Post and/or the IC / Ops Coordination Section in the EOC, as appropriate.
3. Prepare the airport to receive aircraft transporting disaster assistance from various state and national relief agencies.
4. Coordinate aerial surveillance activities of the affected incident area and to facilitate the transfer of intelligence to the Planning Section and/or the Law Enforcement Section at the EOC.

U. **External Agency Representatives** are responsible for:

1. Assisting Policy Group in authorizing and committing agency resources to the incident via physical or virtual presence in the EOC.
2. Ensuring that current situation / resource status is provided by their agencies to the Planning Section.
3. Assisting the IC / Ops Coordination Section in prioritizing multiple incidents.
4. Determining and authorizing resource requirements by agency.
5. Serving as agency representative in the EOC.

V. **Medical Services** (Thompson Valley Emergency Medical Services with the support of McKee Medical Center and Medical Center of the Rockies) is responsible for:

1. Providing a representative to the EOC to serve as the medical Branch Director to:
   a. Providing immediate lifesaving medical care.
   b. Coordinating emergency medical transportation to a hospital or other designated emergency treatment facility outside the at-risk area.
c. Coordinating emergency medical assistance to all shelters in operation in order of most emergent situation.

d. Coordinating emergency medical care triage sites.

e. Participating in primary and / or secondary decontamination depending on nature and / or location of incident.

2. Providing accurate and timely information to the public through coordination with the PIO Group.

3. Providing public health, disease, and injury control and prevention information to the general public that are located in or near affected areas.

4. Coordinating with Disaster Medical Assistance Team (DMAT) and other medical response organizations.

W. Volunteer Organizations:

1. **American Red Cross** (ARC)
   a. Coordinating sheltering of emergency/disaster victims.
   b. Providing food and clothing to emergency/disaster victims.
   c. Assisting with emergency/disaster welfare inquiries.
   d. Assisting with shelter for victims and families.
   e. Assisting in mass feeding of citizens.

2. **Salvation Army**
   a. Providing canteen trucks for emergency workers and displaced citizens.
   b. Providing suitable comfort, counseling, and religious activities during emergency and disaster situations.

3. **ARC and Salvation Army**
   a. Providing meals at established shelters and vouchers to purchase food on a case by case basis.
   b. Providing counseling services.
4. **Larimer County 211**
   a. Maintaining resource list for needs in emergency/disaster situations.
   b. Serving as point of contact for citizen requests / needs.
   c. Serving as point of contact for volunteer registration.
   d. Serving as point of contact regarding information on donations from public.

5. **Volunteers Active in Disasters (VOAD)**
   a. Coordinating donations through receiving, warehousing and distribution.

X. **County Coroner** representatives are responsible for:

1. Advising the EOC on matters pertaining to handling, disposition, and identification of deceased.
2. Organizing and training hospital, mortuary, and grave registration impromptu support teams.
3. Establishing a morgue and directing the identification and burial of the dead.
4. Providing public information concerning the deceased.
5. Coordinating with Disaster Mortuary Operational Response Team (DMORT).

Y. **Larimer County Humane Society** is responsible for:

1. Providing overall management, coordination, and prioritization of animal services and assets to support pet, farm, and wildlife needs in an emergency or disaster.
2. Facilitating transportation of injured, stray, or nuisance animals to animal care facilities.
3. Assisting emergency response teams with animal related issues.
4. Impounding pet animals at large.
5. Euthanization of sick and/or injured animals through assigned and authorized persons.

6. Removing and disposing of animal carcasses weighing up to 100 lbs.

7. Utilizing designated animal shelter sites first and then identifying additional shelters, as the situation requires.

8. Coordinating with the Veterinary Medical Assistance Team (VMAT)

XIV. EMERGENCY SUPPORT FUNCTIONS

A. General

1. When an emergency or disaster occurs, there are common types of assistance that are likely to be requested from the City of Loveland and external agencies. These common types of assistance are grouped into functional areas, termed Emergency Support Functions (ESFs). City departments are pre-assigned responsibilities for implementing these functions. Individual department assignments are shown on the Emergency Support Functions Assignment matrix; see Table 1.

2. Assignments are made based upon the department's statutory, programmatic, or regulatory authorities and responsibilities as well as the availability of resources. In an Emergency Declaration, the ESFs work directly with the corresponding County ESF. For a matrix of ESF responsibility assignments by identified hazard; see Table 2.
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<th>Function</th>
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<th>City Clerk</th>
<th>City Manager</th>
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<th>Dev. Services</th>
<th>Finance</th>
<th>Fire</th>
<th>Hospitals</th>
<th>Human Resources</th>
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<th>Mayor</th>
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<td>Vital records</td>
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<td>Warning and notification</td>
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### Table 2: AGENCY INVOLVEMENT FOR IDENTIFIED HAZARDS

**Identified Hazards**

<table>
<thead>
<tr>
<th>Identified Hazards</th>
<th>P: Primary responsibility</th>
<th>S: Secondary responsibility</th>
<th>*: Limited responsibility/ incident specific</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drought</td>
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<tr>
<td>Aircraft accident</td>
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<td>Civil unrest – terrorism</td>
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<td>Communication disruption</td>
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<td>Dam failure/contingency</td>
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<td>Earthquake</td>
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<td>Flood</td>
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<tr>
<td>HAZMAT</td>
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<td>P</td>
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<tr>
<td>Mass casualty</td>
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<tr>
<td>National emergency</td>
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<tr>
<td>Radiological</td>
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<tr>
<td>Thunderstorm (wind, hail)</td>
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<td>Tornado (micro burst)</td>
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<td>Urban fire</td>
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<td>Utility interruption</td>
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<tr>
<td>Wildland fire</td>
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<td>S</td>
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<tr>
<td>Winter storm</td>
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</tbody>
</table>

*Note: The table represents the involvement of various agencies in response to identified hazards.*
B. ESF Responsibilities

1. **Lead Department**
   Responsible for planning, coordinating, and tasking the support departments and agencies with the development of policies, procedures, and other requirements of the ESF and its operations management. The Lead Department also develops and maintains additional incident procedures to support this plan.

2. **Secondary Lead Department**
   Some ESFs require a shared leadership role between two or more City departments. Each department in a shared Lead position is responsible for the development and implementation of their section of the ESF.

3. **Supporting Agencies**

   a. Specific supporting role functions will be assigned to volunteer and private organizations who through written ordinances, mandates, or Memorandums of Understanding (MOU), are committed to providing disaster response/relief assistance.

   b. Departments not assigned to specific ESF will serve as a reserve for material and personnel resources, which may be required to perform previously unassigned tasks or supplement other response agencies.

C. Emergency Support Functions List

1. The following list correlates the ESF number and the functional name. The ESFs are attached to this document as Appendix B.

   **ESF 1:** Transportation  
   **ESF 2:** Communications & Emergency Warning  
   **ESF 3:** Public Works & Engineering  
   **ESF 4a:** Urban Fire Fighting  
   **4b:** Wildfire Suppression  
   **ESF 5:** Emergency Management & Planning  
   **ESF 6:** Mass Care, Housing, & Human Services  
   **ESF 7:** Resource Support, Logistics, & Finance  
   **ESF 8a:** Public Health & Medical Services  
   **8b:** Mental Health & Substance Abuse  
   **8c:** Fatalities Management  
   **ESF 9:** Search & Rescue  
   **ESF 10:** Hazardous Materials Response  
   **ESF 11:** Agriculture & Natural Resources  
   **ESF 12a:** Power  
   **12b:** Water & Wastewater Infrastructure  
   **ESF 13:** Law Enforcement and Security  
   **ESF 14:** Long-Term Recovery & Mitigation  
   **ESF 15:** External Affairs
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XIV. APPENDICIES

Appendix A. GLOSSARY OF TERMS, ACRONYMS & ABBREVIATIONS

**Agency Representative(s)** - An individual or group of individuals assigned to an incident from an assisting or cooperating agency. The Agency Representative reports to the Incident Liaison Officer.


**Area Command** - An organizational structure used to oversee the management of multiple incidents that are each being handled by an Incident Command System organization or a very large incident that has multiple incident management teams assigned to it.

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**Blizzard Warning** - An advisory issued by the National Weather Service when considerable snow and winds of 35 miles per hour or more are expected.

**Branch Director** - The individual responsible for a major segment of geographical/functional operations. The branch level is between a Section and a Division/Group.

**Casualty** - A person injured and needing treatment or killed because of man-made or natural disaster.

**Catastrophic Incident** - Any natural or manmade incident that results in an extraordinary level of mass casualties, damage, or disruption severely affecting the population, infrastructure, environment, economy, national morale and/or government functions.

**Colorado Division of Emergency Management (CDEM)** - The branch of state government under the Department of Local Affairs, which is responsible for the Comprehensive Emergency Management Program for the State of Colorado.

**Command Post** - A generic term given to the area or vehicle that provides field personnel a physical location from which to give on-site direction, information, coordination and communication.

**Command Staff** - In a typical ICS configuration, the Command Staff is composed of the Incident Commander, a Safety Officer, a Public Information Officer, and Liaisons to other agencies.

**Continuity of Government** - The principle of establishing defined procedures that allow a government to continue its essential operations during an emergency or disaster.
**Continuity of Operations Plan** - A document that (1) delineates lines of succession at the department, division, and supervisor levels; (2) describes which functions or city-provided services are critical, essential, and non-essential within a given group or division; (3) describes the needed actions or procedures necessary to maintain critical services during emergencies; (4) lists facilities for relocation and associated contingency operations; and, (5) describes needed actions for rapid resumption of critical functions following a disruption. Some COOPs also contain contact lists for employees and describes how the emergency needs of employees are addressed.

**Damage Assessment** - The appraisal or determination of the actual effects resulting from man-made or natural disasters.

**Damage Assessment Group / Team** - A group designated with the responsibility of assessing the scope and effect of physical damages to the infrastructure and the local community. Damage Assessment Groups provide comprehensive findings in Damage Survey Reports. They also provide situation status (SITSTAT) reports to the Plans Section. Also see Rapid Needs Assessment Team

**Damage Survey Report (DSR)** - A comprehensive engineering report prepared by a federal-state-local team that outlines the scope of work and estimated cost of repairs at each site of damage that has occurred as a result of disaster. See Damage Assessment Group / Team.


**Emergency** - As defined by the Stafford Act, an emergency is “any other occasion or instance for which the President determines that Federal assistance is needed to supplement State, local, and tribal efforts to save lives and to protect property and public health and safety or to lessen or avert the threat of a catastrophe in any part of the United States.”

**Emergency Alert System** - Consists of broadcast stations and interconnecting facilities which have been authorized by the Federal Communications Commission to operate in a controlled manner during a war, state of public peril or disaster or other national emergency as provided by the state-wide comprehensive Emergency Alert System Plan.

**Emergency Management** - An integrated approach to the management of emergency programs and activities for all four emergency phases (mitigation, preparedness, response and recovery), for all types of emergencies and disasters (natural and man-made) and for all levels of government (Federal/State/Local) and the private sector.

**Emergency Operations Center (EOC)** - A protected site from which government officials and support staff facilitate the coordination and supporting operations of an emergency.

**Emergency Relocation Center** - A temporary geographical area or facility designed to serve as a safe haven for persons in the process of evacuating a dangerous area or environment. Persons usually stay at the Emergency Relocation Center until the establishment of an evacuation shelter.

**Evacuation** - Organized, timed, and supervised dispersal of civilians from dangerous and potentially dangerous areas, their reception and care in safety areas and their return to their own home communities.

**Evacuation / Emergency Shelter** - A form of lodging provided for the communal care of individuals or families made homeless by a disaster or an emergency. Typically, the evacuation shelter provides care, minor emergency medical assistance, feeding, and sleeping resources.

**Family Safety and Welfare Requests** - An information gathering and communication process designed to keep emergency response personnel advised of their own families' condition. An integral component of sustained operations during a significant disaster or a disaster where an emergency worker is unable to make family contact to personally check his/her family's safety.

**Financial Assistance** - Any form of loan, grant, guaranty, insurance, payment, rebate, subsidy, disaster assistance loan or grant, or any other form of direct or indirect Federal assistance, other than general or special revenue sharing or formula grants made to the States.

**Fire Emergency Radio Network (FERN)** - Established radio network for Fire and Rescue mutual aid operations.

**Fire Resource Officer** - The individual assigned to the emergency communications center to assist with resource requests, radio traffic, and information processing. Typically, a Fire Officer trained in incident management staffs this position.

**Five-Hundred (500) Year Floodplain** - Refers to that area which is subject to inundation from a flood having a 0.2 percent (two-tenths of 1%) chance of being equaled or exceeded in any given year.

**Flash Flood Warning** - An advisory issued by the National Weather Service indicating that flash flooding is occurring or imminent on certain streams or designated areas and those threatened should take immediate action.
**Flash Flood Watch** - An advisory issued by the National Weather Service indicating that heavy rains occurring or expected to occur may soon result in flash flooding in certain areas.

**Flood Warning** - A forecast of impending flooding, given by radio, television and local government emergency forces. A flood warning message tells the expected severity of flooding, the affected river, and the location and time when the flooding will begin.

**General Staff** - The individuals assigned to specific functional areas (Planning, Operations, Logistics, and Finance Sections) within the Incident Command System (I.C.S.).

**Group** - The organizational level of the Incident Command System having operational responsibility for a specified tactical function. A Group is the same level as that of a Division.

**Group Supervisor** - The individual having responsibility to direct personnel assigned to a Group.

**Hazardous Materials (Haz Mat)** - Any element, compound, or combination thereof which is flammable, corrosive, detonable, toxic, radioactive, an oxidizer, an etiologic agent, or highly reactive and which because of handling, storing, processing or packaging, may have detrimental effects upon operating and emergency personnel, the public, equipment and/or the environment.

**Hazard Mitigation** - Hazard mitigation includes any cost-effective measure, which will reduce the potential for damage to a facility from a disaster event. Measures may include zoning and building codes, floodplain property acquisitions, home elevations or relocations, and analysis of hazard-related data.

**Incident Action Plan (I.A.P.)** - The strategic goals, tactical objectives, and support requirements for the incident. The I.A.P. is developed by the Plans Section, for approval by the Incident Commander, and executed by the Operations Section Chief.

**Incident Command System (I.C.S.)** - A standardized method of managing emergency incidents based on a common organizational structure, common terminology, common operating procedures and known qualifications of agency operating personnel; used on-scene and/or in conjunction with activation of an Emergency Operations Center (EOC) operation where command and control coordination is centralized.

**Incident Mitigation** - Incident mitigation involves actions taken during an incident designed to minimize impacts or contain the damages to property or the environment.
**Liaison Officer** - A Command Support Staff or Policy Group member who is the contact point for coordinating information to internal and external agencies.

**Line of Succession** - A pre-designated assignment of qualified individuals to stand in for key officials, directors, or supervisors in their absence.

**Local Emergency** - The actual or threatened existence of conditions of disaster or of extreme peril to the safety of persons and property within the City or any other disaster that requires the aid and assistance of outside, local, state or federal agencies.

**Local Emergency Operations Plan (LEOP)** - Also known as “The Plan”. A description of actions or instructions to all city personnel stating what will be done in the event of an emergency. It states the actions to be taken by whom, what, when and where based on predetermined assumptions, objectives, and capabilities, as well as describing the methods of direction and control in a disaster or emergency.

**Major Damage** - A structure which has received substantial damage but is technically and economically feasible to repair.

**Major Disaster** - A natural or man-made catastrophe which, in the determination of the President, is or threatens to be of sufficient severity and magnitude to warrant disaster assistance by the Federal Government to supplement the efforts and available resources of State and Local Governments in alleviating the damage, hardship, or suffering caused by such event.

**Management Team (M-Team)** - See Policy Group.

**Mitigation** - *Hazard mitigation* includes any cost-effective measure, which will reduce the potential for damage to a facility from a disaster event. *Incident mitigation* involves actions taken during an incident designed to minimize impacts or contain the damages to property or the environment. Mitigation efforts occur before, during and after emergencies or disasters. *Pre-disaster mitigation* involves activities designed to reduce the damaging impact of a disaster should it strike. *Post-disaster mitigation* is actually part of the recovery process and includes eliminating or reducing the impact of hazards that exist.

**National Flood Insurance Program (NFIP)** - A Federal program enabling property owners to purchase flood insurance based on an agreement which states that if a community implements measures to reduce future flood risks to new construction in Special Flood Hazard Areas, the Federal government will make flood insurance available within the community as a financial protection against flood losses.

**National Incident Management System (NIMS)** - A system to provide a consistent nationwide approach for Federal, State, local, and tribal governments to work effectively and efficiently together to prepare for, prevent, respond to, and recover from domestic incidents regardless of size, cause, or complexity.
National Response Plan (NRF) - A Federally-designed and organized Emergency Response Plan that establishes a comprehensive all-hazards approach to enhance the ability of the United States to manage domestic incidents.

National Warning System (NAWAS) - A Federal system, originating from NORAD, used to disseminate warnings and other emergency information from the warning centers to warning points at, and within, each State. For the Larimer County area, the receiving point is the Larimer County Communications Center. Information is distributed via Teletype to the Loveland Communications Center.

National Weather Service - The branch of the National Oceanic and Atmospheric Administration (NOAA) which forecasts and issues weather watches and warnings.

NOAA Weather Radio - A broadcast system that furnishes continuous weather messages on dedicated very high frequencies and is a part of the warning system managed by the National Ocean and Atmospheric Administration.

Non-governmental Organization - Include entities that may work cooperatively with government. Such organizations serve a public purpose, not a private benefit. Non-governmental organization may include the Private Sector.

One-Hundred (100) Year Floodplain - Refers to areas that are subject to inundation from a flood having a 1 percent (1%) chance of being equaled or exceeded in any given year.

Plan, the (LEOP) - The term "the Plan" refers to the City of Loveland’s Local Emergency Operations Plan.

Policy Group - The Policy Group is responsible for the development of policies and the direction of City operations implemented during a disaster or emergency.

- The City Manager and/or Assistant City Manager-serves as the Liaison between the City Council and the Policy Group
- The City Attorney-serves as the Legal Officer
- The Public Works Manager
- The Director of Community Services
- The Fire Chief
- The Chief of Police
- The Emergency Manager-serves as a Liaison between the Policy Group and the EOC
- The Director of Water and Power
- The Budget Officer
- Subject Matter Experts

Preparedness - Those activities, programs and systems that exist prior to an emergency that are used to support and enhance response to an emergency or disaster.
**Prevention** - The preparedness phase involves activities that are undertaken in advance of an emergency or disaster. These actions might include emergency/disaster planning, training and exercises, and public education.

**Public Assistance** - The Federal financial assistance provided to State and Local governments or to eligible private nonprofit organizations for disaster-related requirements.

**Rapid Needs Assessment Team** - A team(s) designated with the responsibility of conducting rapid assessments of physical damages to the City infrastructure and the emergency needs of the impacted local community. Rapid assessments are also known as Windshield Surveys. Rapid Needs Assessment Teams conduct brief evaluations of damage whereas Damage Assessment Group/Teams conduct detailed damage assessments.

**Recovery** - Recovery activities involve the restoration of services to the public and returning the affected area(s) to pre-emergency conditions. Recovery activities may be both short-term and long-term, ranging from restoration of essential utilities such as water and power, to mitigation measures designed to prevent future occurrences of a given threat. They may reflect the continuation of the response phase activities (i.e., restoration of utilities), or they may include new activities wholly enacted as a part of the recovery process after the disaster has abated (i.e., removal of debris after a flood).

**Response** - Activities that include immediate actions to preserve life, property, and the environment; meet basic human needs; and maintain the social, economic, and political structure of the affected community. In this phase, emergency personnel engage in the appropriate actions as dictated by an incident’s characteristics.

**RESTAT** - Short version of the term “Resource Status”. The Plans Section is responsible for collecting information on RESTAT and providing the information to the Operations Section Chief, Incident Commander, or the IC / Ops Coordination Section.

**Riverine** - Relating to, formed by, or resembling a river (including tributaries), stream, brook, etc.

**Severe Blizzard Warning** - An advisory issued by the National Weather Service when very heavy snowfall is expected, with winds of at least 45 miles per hour and temperatures of 10 degrees or lower.

**SITSTAT** - Short version of the term “Situation Status”. The Plans Section is responsible for collecting information on SITSTAT and providing the information to the Operations Section Chief, Incident Commander, or the IC / Ops Coordination Section.

**Special Flood Hazard Area** - The land in the floodplain subject to a one percent or greater chance of flooding in any given year, which is mapped and regulated by the Federal Emergency Management Agency.
Staging Area - The location where incident personnel and resources are assigned for immediate response (available) status.

Staging Manager - The individual responsible for the tracking of response-available personnel and equipment. Usually reports to the Incident Commander or Operations Section Chief.

Support Group - A group of individuals and/or internal and external agencies that support the needs of the incident through the management of tasks assigned by Emergency Support Functions. The Support Group / ESFs coordinator reports directly to the IC / Operations Coordination Section.

Title III - Also known as the "Emergency Planning and Community Right-to-Know Act of 1986," this law establishes requirements for Federal, State, Local governments, and industry regarding emergency planning and "community right-to-know" reporting on hazardous and toxic chemicals.

Tornado Warning - An advisory issued by the National Weather Service when a tornado is sighted or indicated by radar. Warnings describe the area that could be affected. When a warning is issued, take cover immediately.

Tornado Watch - An advisory issued by the National Weather Service indicating tornadoes may occur in certain areas. Watches specify a time period and an area where tornadoes are possible.

Travelers' Advisory - Issued by the National Weather Service when ice and snow are expected to hinder travel, but not seriously enough to require warnings.

Unified Command - The shared responsibility of several agencies for incident management as a result of a multi-jurisdictional or multi-agency response effort. During a large-scale event, a Unified Command may change to an Area Command.

Windshield Surveys - Following a disaster, a rapid assessment of physical damages to the City infrastructure and the local community is conducted by a Rapid Needs Assessment Team.

Winter Storm Warning - An advisory issued by the National Weather Service when heavy snow (expected snowfall of 4 inches or more in a 12 hour period, or 6 inches or more in a 24 hour period), is forecasted to occur.

Winter Storm Watch - An advisory issued by the National Weather Service indicating there is a threat of severe winter weather in a particular area.
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Appendix B. EMERGENCY SUPPORT FUNCTIONS

ESF 1 – TRANSPORTATION

Department with Primary Responsibility - Public Works Department
ESF 1 is designed to provide transportation support to assist in domestic incident management. Activities within the scope of ESF 1 functions include: processing and coordinating requests for transportation support as directed under the Local Emergency Operations Plan; reporting damage to transportation infrastructure as a result of the incident; coordinating alternate transportation services (air, surface, and rail); coordinating the restoration and recovery of the transportation infrastructure; and coordinating and supporting prevention, preparedness, and recovery among transportation infrastructure stakeholders at the local and state levels.

Purpose/Scope
1. **City of Loveland and NE Region**: Provide for coordination, control and allocation of transportation assets in support of the movement of emergency resources including the evacuation of people, and the redistribution of food and fuel supplies; coordination of all transportation needs; transportation safety; movement restrictions; restoration/recovery of transportation infrastructure.

Lead Agency/Agencies
1. **City of Loveland**: Public Works; Streets Department; Engineering Department; Building Department; Emergency Management.
2. **NE Region**: Public Works; Fleet Services; Transportation/Public Works; Community Development-Planning/Transportation Manager.
3. **State**: CDOT.
4. **NRF**: US DOT.

Support Agencies
1. **City of Loveland**: Finance Division; Traffic Engineering; Police Department; EMS; Schools; Fleet Services; local volunteer organizations; private sector contractors.
2. **NE Region**: municipal and county Public Works; municipal and county Road & Bridge; public transportation; Sheriff/Police; EMS; Schools; CDOT; Emergency Management; Special Transit; AMTRAK; DIA; Fleet Services; COVOAD; CSP; CSU.
3. **State**: DMVA; DPS; DOLA Corrections; Education; Revenue; Regulatory Agencies.
4. **NRF**: DHS; Agriculture; Commerce; Defense; Energy; Interior; Justice; GSA; U.S. Postal Service; Dept. of State.
ESF 2 – COMMUNICATIONS

**Department with Primary Responsibility - Information Technology**
ESF 2 coordinates actions to provide the required temporary telecommunications and the restoration of the telecommunications infrastructure. ESF 2 supports all City departments and agencies in the procurement and coordination of services from the telecommunications and information technology (IT) industry during an incident response.

**Purpose/Scope**
1. **City of Loveland and NE Region**: Provide communications and IT support; coordinate with telecommunications industry for the restoration or repair of the telecommunications network; ensure the protection, restoration, and the sustained procurement of cyber and information technology resources; and provide GIS and computer support services.

**Lead Agency/Agencies**
1. **City of Loveland**: Information Technology; Facilities Service Division; local radio and television.
2. **NE Region**: Telecommunications; Information Technology; Police (Communication and Records)/Information Technology (Telecommunications, Network Systems, End User Support); Technical Services.
3. **State**: Personnel and Administration.
4. **NRF**: DHS (Information Analysis and Infrastructure Protection/National Communications System).

**Support Agencies**
1. **City of Loveland and NE Region**: Emergency Management; Police/Sheriff; Fire/EMS; Qwest; ARES; IT; Dispatch; Parks and Recreation; Health and Environment; Everbridge; Intrado; Comcast; Legacy Communications; Mile-Hi.
2. **State**: Governor’s Office; DMVA; DOLA; CDPHE; DPS; COVOAD; Private Sector.
3. **NRF**: Defense; Agriculture; Commerce; Interior: FCC; GSA.
ESF 3 – PUBLIC WORKS AND ENGINEERING

Department with Primary Responsibility – Public Works Department
Activities within the scope of this function include conducting pre and post-incident assessments of public works and infrastructure; executing emergency support for life-saving and life-sustaining services; providing technical assistance to include engineering expertise, construction management, and contracting and real estate services; providing emergency repair of damaged infrastructure and critical facilities; and other recovery programs.

Purpose/Scope
1. **City of Loveland and NE Region:** Evaluate, maintain and restore public roads, bridges, public transportation systems, and drainage facilities. Support the protection and restoration of infrastructure (i.e. electrical, gas, communications, water, and wastewater systems). Provide engineering related support for incident operations and coordination of debris removal, storage, and disposal activities.

Lead Agency/Agencies
1. **City of Loveland:** Fire & EMS; Police Department; Public Works; Streets Division; Solid Waste Division, Water & Power Department; Wastewater Department; Engineering Department.

2. **NE Region:** Public Works/Road and Bridge; Larimer County.

3. **State:** CDOT.

4. **NRF:** U.S. Army Corps of Engineers.

Support Agencies
1. **City of Loveland:** Police; Parks and Recreation Department.

2. **NE Region:** Building Department; Community Development; Parks and Recreation; Emergency Management; Little Thompson Water District; Fort Collins / Loveland Water District; SAME; UDFCD; General Services; Denver Water Board; Schools; Private Sector.

3. **State:** DOLA; DMVA; Labor & Employment; Higher Education; Corrections; CDPHE.

4. **NRF:** DHS/FEMA; Agriculture; Commerce; DOD; DOE; Health & Human Services; Interior; Labor; Veterans Affairs; EPA; GSA; NRC; TVA; ARC.
ESF 4(a) – URBAN FIREFIGHTING

Department with Primary Responsibility – Loveland Fire Rescue Authority
ESF 4 manages and coordinates firefighting activities, including the detection and suppression of fires, and providing personnel, equipment and supplies, and the utilization of interagency fire fighting resources in support of local agencies involved in urban firefighting operations. Additionally, this function provides for incident management teams as well as providing a Governor Authorized Representative (GAR) for FEMA Fire Assistance Declarations.

Purpose/Scope
1. City of Loveland and NE Region: Provide for the mobilization and deployment, and coordination of all firefighting resources to combat urban and rural incidents.

Lead Agency/Agencies
1. City of Loveland: Fire Rescue Authority.

2. NE Region: Fire Departments; Fire Districts.

3. State: DPS; Division of Fire Safety.

4. NRF: Dept. of Agriculture; U.S. Forest Service.

Support Agencies
1. City of Loveland: EMS; Police Department.

2. NE Region: EMS; Jefferson County Airport; Dispatch.

3. State: CDOT; DMVA; DOLA; Law; Corrections; Education; ARC; Salvation Army; COVOAD.

4. NRF: DHS/FEMA; Commerce; DOD; Interior; EPA.
ESF 4(b) - WILDFIRE SUPPRESSION

Department with Primary Responsibility – Loveland Fire Rescue Authority, Larimer County Sheriff

This ESF manages and coordinates wildland firefighting activities, including the detection and suppression of fires, and providing personnel, equipment and supplies, and the utilization of interagency fire fighting resources in support of local and tribal agencies involved firefighting operations. Additionally, this function provides for incident management teams as well as providing a Governor Authorized Representative (GAR) for FEMA Fire Assistance Declarations.

Purpose/Scope
1. **City of Loveland** and **NE Region**: Provide for the mobilization and deployment, and coordination of all firefighting resources to combat and wildland incidents.

Lead Agency/Agencies
1. **City of Loveland**: Fire Rescue Authority.
2. **NE Region**: Fire Departments; Fire Districts; Sheriff’s Departments.
3. **State**: DPS; Division of Fire Safety.
4. **NRF**: Dept. of Agriculture; U.S. Forest Service.

Support Agencies
1. **City of Loveland**: EMS; Police Department.
2. **NE Region**: EMS; Jefferson County Airport; Dispatch.
3. **State**: CDOT; DMVA; DOLA; Law; Corrections; Education; ARC; Salvation Army; COVOAD.
4. **NRF**: DHS/FEMA; Commerce; DOD; Interior; EPA.
ESF 5 – EMERGENCY MANAGEMENT

Department with Primary Responsibility – Office of Emergency Management

ESF 5 serves as the support ESF for all City of Loveland departments and agencies across the spectrum of domestic incident management. ESF 5 facilitates information flow in the pre-incident prevention phase in order to place assets on alert or to preposition assets for quick response. During the post incident response phase, ESF 5 transitions and is responsible for support and planning functions.

ESF 5 activities include those functions that are critical to support and facilitate multi-agency planning and coordination for operations. This includes alert and notification, deployment and staffing of designated emergency response teams, incident action planning, coordination of operations, logistics and material, direction and control, information management, facilitation of requests for state and federal assistance, resource acquisition and management (to include allocation and tracking), worker safety and health, facilities management, financial management, and other support as required.

Purpose/Scope

1. City of Loveland and NE Region: Provide for the management and coordination emergency operations in support of local response agencies and jurisdictions. Maintain, activate and operate the City/County Emergency Operations Center. Provide information collection, analysis, and dissemination. Coordinate logistical support. Identify the roles and responsibilities of city/county government agencies in coordinating local, state, and federal assistance.

Lead Agency


2. State: DOLA; CDEM.

3. NRF: DHS/FEMA.

Support Agencies

1. City of Loveland and NE Region: Leadership/Management; Attorney’s Office; Finance; IT; Dispatch; Police/Sheriff; Fire/EMS; Assessor; Clerk and Recorder; Health and Environment; Health and Human Services; Community Resources; Community Development; Court Services; Human Resources; Planning and Zoning; Planning and Development Services; Public Works; Road and Bridge; Schools; American Red Cross; Salvation Army.

2. State: All State Agencies.

3. NRF: All Federal Departments.
ESF 6 – MASS CARE, HOUSING, AND HUMAN SERVICES

Department with Primary Responsibility – Larimer County Department of Health & Environment

ESF 6 promotes the delivery of services and the implementation of programs to assist individuals, households and families impacted by potential or actual disasters, including economic assistance and other services. ESF 6 includes three primary functions: Mass Care, Housing, and Human Services.

Mass Care involves the coordination of non-medical mass care services to include sheltering of victims, organizing feeding operations, providing emergency first-aid at designated sites, collecting and providing information on victims to family members, and coordinating bulk distribution of emergency relief items.

Housing involves the provision of assistance for short and long-term housing needs of victims.

Human Services include providing victim related recovery efforts such as counseling, identifying support for persons with special needs, expediting processing of new benefits claims, assisting in collecting crime victim compensation for acts of terrorism, and expediting mail services in affected areas.

Purpose/Scope

1. Larimer County Department of Health & Environment with assistance of the City of Loveland: Manages and coordinates the sheltering, feeding and first-aid needs for disaster victims. It provides for temporary housing, food, clothing, transportation assistance, and basic human needs. Mass care operations may also include special needs support, benefit claims assistance, English as a second language, and job search assistance. This assistance may continue well after the emergency phase of the response.

Lead Agency/Agencies

1. Larimer County Department of Health & Environment

2. City of Loveland

2. NE Region: Health & Human Services; Human Services; Social Services.


4. NRF: DHS/FEMA; American Red Cross.
**Support Agencies**

1. American Red Cross; Salvation Army; COVOAD; Emergency Management; Schools; Housing Authority; Victim Advocates/Assistance; CART/Animal Shelters/Adoption Centers/Cooperative Extension; Fairgrounds; Police/Sheriff; Fire/EMS; Parks and Recreation; Parks and Community Resources; Community Resources-Recreation Services/Senior Center; Arenas/Theatres; Environmental Health; Tri-County Health; Community and Economic Opportunity; Jefferson County Airport; Community Reach Center; Broomfield CREW; Community Food Share; Senior Services; Volunteer Connection; CERT Teams; Meals on Wheels; CU; United Way; Faith-Based Groups/Ministerial Alliances.

2. **State:** DOLA; DPS; DMVA; CDPHE; CDOT; Personnel and Administration; Agriculture; Education; Health Care, Policy and Finance; Higher Education; American Red Cross; Salvation Army; COVOAD; SART.

3. **NRF:** Agriculture; DOD; Health and Human Services; HUD; Interior; Justice; Labor; US DOT; Treasury; Veterans Affairs; GSA; OPM; SBA; SSA; USPS; NVOAD; Corporation for National and Community Services.
ESF 7 – RESOURCE SUPPORT

Department with Primary Responsibility – As assigned

ESF 7 resources support to local, and tribal governments consists of emergency relief supplies, facility space, office equipment, office supplies contracting services, transportation services (in coordination with ESF 1 – Transportation), security services, and personnel required to support immediate response activities.

ESF 7 provides support for requirements not specifically identified in other ESFs, including excess and surplus property. Resource support may continue until the disposition of excess and surplus property is completed.

Purpose/Scope
1. City of Loveland and NE Region: Secures resources through Mutual Aid Agreements, volunteer organizations, and procurement procedures for all ESFs, as needed. Provides for coordination and documentation of personnel, equipment, supplies, facilities and services used during disaster response and initial relief and recovery operations. Supports effective reception and integration of augmentation resources.

Lead Agency/Agencies
1. City of Loveland: appropriate City department or Division.
2. NE Region
3. State: DOLA.
4. NRF: General Services Administration (GSA).

Support Agencies
1. City of Loveland and NE Region: Emergency Management; Administration; Finance; Assessor; Treasurer; Budget and Management: Purchasing Services; Fleet Services; Facilities Operations; Procurement and Contracting; Public Works; Road and Bridge; IT; Dispatch; Health and Environment; Police/Sheriff; Fire Departments/Districts; Human Services/Social Services; Health and Human Services; Human Resources; Schools; Cooperative Extension; Libraries; Jefferson County Airport; Mountain Resource Center; COVOAD; American Red Cross; Salvation Army; United Way; Fairgrounds; Police/Sheriff; Fire/EMS; Parks and Recreation; Parks and Community Resources; Tri-County Health; Community and Economic Opportunity; Community Foundation.

2. State: Governor’s Office; Personnel and Administration; DPS; CDPHE; CDOT; Treasury; DMVA; United Way 211, Agriculture; Corrections; Education; Higher Education; Labor and Employment; Natural Resources; American Red Cross; COVOAD; Salvation Army.

3. NRF: DHS/FEMA; Agriculture; Commerce; DOD; Energy; Labor; US DOT; Veterans Affairs; NASA; National Communications System; OPM.
ESF 8(a) – PUBLIC HEALTH and MEDICAL SERVICES -

Department with Primary Responsibility – Larimer County Department of Health and Environment

ESF 8(a) addresses the identification process and meeting the public health and medical needs of victims of a disaster including a disease Pandemic. This support is categorized in the following core functional areas: assessment of public health/medical needs (including behavioral health); public health surveillance; medical care personnel; and medical equipment and supplies. Management of livestock pandemics are addressed within the ESFs that are attached to this document as an appendix.

Purpose/Scope

1. Larimer County Department of Health and Environment with assistance from City of Loveland and NE Region: Coordinates all City/County public health services and operations during epidemics or pandemics (disease/virus outbreaks), or other health related emergencies. Provides on-scene triage, first aid, life support and transportation of the injured. Provides resources to support emergency responder health and safety. Coordinates with local hospitals to ensure timely and appropriate delivery of injured to primary care facilities. Ensures mobilization of public health and environmental sanitation services and disease and vector control. Initiates Mass Casualty response as appropriate.

Lead Agency/Agencies

1. Larimer County Department of Health and Environment
2. NE Region: Health and Human Services; Tri-County Health
3. State: CDPHE
4. NRF: Health and Human Services

Support Agencies

1. City of Loveland and NE Region: Police/Sheriff; Fire/EMS; Private Sector (hospitals/ambulances); Human Services/Social Services; Health and Environment; Victim Advocates/Assistance; Coroner/Mortuary Services; Environmental Affairs; Senior Services Division; People’s Clinic; Community Health Centers; CDPHE; Emergency Management.

2. State: DOLA; DPS; DMVA; CDPHE; CDOT; Personnel and Administration; Agriculture; Education; Law; Natural Resources; Human Services; Regulatory Agencies; Health Care, Policy and Finance; Higher Education; American Red Cross; Salvation Army; COVOAD; SART.

3. NRF: DHS/FEMA; Agriculture; DOD; Energy; Interior; Justice; Labor; US DOT; Treasury; State; Veterans Affairs; EPA; GSA; USPS; U.S. Agency for International Development; American Red Cross.
ESF 8(b) – MENTAL HEALTH AND SUBSTANCE ABUSE

Department with Primary Responsibility - Larimer Center for Mental Health

This ESF provides for the coordination of crisis-counseling services, substance abuse counseling, mobilization of mental health professionals, and education and outreach for coping skills.

Purpose/Scope
1. Provides crisis-counseling services to individuals and groups impacted by the disaster situation. Mental health professionals will be mobilized to offer home and community based services. Crisis counseling is a time-limited program designed to assist victims/survivors/responders in returning to their pre-disaster level of functioning. Provide family support, grief counseling and other assistance as needed.

Lead Agency/Agencies
1. Larimer Center for Mental Health.

Support Agencies
1. Human Services; Victim Advocates/Assistance; Police/Sheriff; Health and Environment; Jefferson/Gilpin Community Crisis Response Team; Schools; American Red Cross; Salvation Army.
ESF 8(c) – FATALITIES MANAGEMENT

Department with Primary Responsibility – County Coroner

Purpose/Scope
1. Provides for the collection, identification, documentation and protection of human remains. Establishes the cause/means of death and appropriate legal notifications and actions. Initiates mass fatality response as appropriate. Includes Family Assistance Center (FAC) operations.

Lead Agency
1. Larimer County Coroner.

Support Agencies
1. Police/Sheriff; Fire Departments/Districts; Emergency Management; IT.
ESF 9 – SEARCH AND RESCUE

Department with Primary Responsibility – Loveland Fire Rescue Authority, Larimer County Sheriff

ESF 9 integrates the Search and Rescue system around a core of task forces prepared to deploy immediately and initiate operations in support of ESF 9. These task forces are staffed primarily by highly trained and specially equipped local fire and emergency services personnel.

Purpose/Scope
1. **City of Loveland and NE Region and State**: Includes resources for activities to locate, identify, and rescue or remove persons lost or trapped in buildings or other structures or from remote areas. Provides resources for life-saving assistance, including urban, mountain, dive, and other specialized SAR needs.

Lead Agency/Agencies
1. **City of Loveland**: Fire Rescue Authority.
2. **NE Region**: Fire Departments/Fire Districts; Sheriff’s Department.
3. **State**: DOLA/CDEM.
4. **NRF**: DHS/FEMA.

Support Agencies
1. **City of Loveland and NE Region**: Police/Sheriff; SAR Teams, EMS; Public Works; Emergency Management; Risk Management; IT; Open Space; Front Range Rescue Dogs; Civil Air Patrol: USAR.
2. **State**: Colorado SAR Board; DPS; CDOT; DMVA; Natural Resources; Education; Labor and Employment.
3. **NRF**: Agriculture; DOD; Commerce; Health and Human Services; Justice; Labor; US DOT; NASA; U.S. Agency for International Development.
ESF 10 – HAZARDOUS MATERIALS

Department with Primary Responsibility – Loveland Fire Rescue Authority

ESF 10 includes the appropriate response and recovery actions to prepare for, prevent, minimize, or mitigate a threat to public health, welfare, or the environment caused by actual or potential hazardous materials incidents. Hazardous materials addressed under the LEOP include chemical, biological, and radiological substances, whether accidentally or intentionally released. These include certain chemical, biological, and radiological substances considered weapons of mass destruction (WMD).

Response to hazardous materials incidents is carried out in accordance with the NCP (40 CFR, part 300). The EOP implements the response authorities and responsibilities created by the Comprehensive Environmental Response, Compensation, and Liability Act, and the authorities established by section 311 of the Clean Water Act, as amended by the Oil Pollution Act.

Purpose/Scope
1. City of Loveland and NE Region: Provides response, inspection, containment, and oversight of cleanup of hazardous materials accidents or releases.

Lead Agency/Agencies
1. City of Loveland and NE Region: Fire Departments and Fire Districts; Sheriff’s Departments; Public Health department, Risk Management.

2. State: Division of Public Safety.

3. NRF: EPA; DHS/U.S. Coast Guard.

Support Agencies
1. City of Loveland and NE Region: Haz-Mat Response Teams; Environmental Health; Human Services; Public Works; City of Loveland Risk Management, Parks and Recreation; Police; EMS; Community Development; Finance; LEPC; EPA.

2. State: Governor’s Office; DOLA/CDEM; CDOT; CDPHE; DMVA; Natural Resources; Higher Education; Office of Energy Management and Conservation.

3. NRF: DHS/FEMA; Agriculture; Commerce; DOD; Energy; Health and Human Services; Interior; Justice; Labor; US DOT; State; GSA; NRC.
ESF 11 – AGRICULTURE, NATURAL RESOURCES, and LIVESTOCK

Department with Primary Responsibility – Natural Resources, Division, Larimer County Health Department

The agricultural portion of ESF 11 includes determining nutrition assistance needs, obtaining appropriate food supplies, arranging for delivery of the supplies, and authorizing disaster food stamps.

Animal and plant disease and pest response includes implementing an integrated State, local, and Tribal response to an outbreak of a highly contagious or economically devastating animal-based disease, an outbreak of a highly infective exotic plant disease, or an economically devastating plant pest infestation. ESF 11 ensures, in coordination with ESF 8 – Public Health and Medical Services, that animal/veterinary/wildlife issues on natural disasters are supported.

Assurance of the safety and security of the commercial food supply includes the inspection and verification of food safety aspects of slaughter and processing plants, products in distribution and retail sites, and import facilities at ports of entry; laboratory analysis of food samples; control of products suspected to be adulterated; plant closures; food borne disease surveillance; and field investigations.

Protection of resources includes appropriate response actions to conserve, rehabilitate, recover, and restore resources.

Additionally, this ESF provides guidance for assisting local entities in the response to livestock rescue or protection needs caused by a disaster such as a flood or fire. It also addresses shelter needs for pet owners who are displaced by a large event.

Purpose/Scope

1. City of Loveland and NE Region: Provides for the evacuation, transportation, decontamination, care, shelter, treatment and/or disposal of companion animals, livestock and wildlife impacted by disasters or foreign animal disease. Provides for damage assessment for farm animals and support for animal, veterinary, and wildlife issues.

Lead Agency/Agencies

1. City of Loveland: Human Services Division.

2. NE Region: Sheriff’s Department; Humane Society; Environmental Health.

3. State: Agriculture/Natural Resources.

4. NRF: Agriculture; Interior.

Support Agencies
1. **City of Loveland and NE Region**: House of Neighborly Service, Larimer County Food Bank, Loveland Community Health Center, Community Kitchen, Senior Alternatives in Transportation, Meals on Wheels, CARTs; CVMA/SART; CSU Cooperative Extension; Larimer County Fairgrounds; Animal Shelter/Adoption Center; Health and Human Services; Health and Environment; Parks and Recreation; Public Works.

2. **State**: CDPHE; Education; Higher Education; Human Services; DMVA; DOLA/CDEM.

3. **NRF**: DHS/FEMA; Agriculture; Commerce; DOD; Energy; Interior; Justice; State; Health and Human Services; Labor; US DOT; State; EPA; GSA; USPS; American Red Cross.
ESF 12(a) – POWER

Department with Primary Responsibility – Power Operations Division

ESF 12 collects, evaluates, and shares information on energy system damage and estimations on the impact of energy system outages within affected areas. The term “energy” includes producing, refining, transporting, generating, transmitting, conserving, building, distributing, and maintaining energy systems and system components.

Purpose/Scope
1. City of Loveland and NE Region: Provides for the rapid restoration of electric services. Support the restoration of private sector critical infrastructure. Coordinate the rationing and distribution of emergency power and fuel. Provides information concerning the energy restoration process such as projected schedules, percent completion of restoration, geographic information on the restoration, and other information as appropriate. Coordinates discussions and activities with Platte River Power Authority regarding problems that may be occurring on the transmission grid or the loss of generating capacity.

Lead Agency/Agencies

2. NE Region: Platte River Power Authority; Public Works-Utilities; Public Works/Transportation Support; General Services.


4. NRF: DOE.

Support Agencies
1. City of Loveland and NE Region: Loveland Water and Power Department; Platte River Power Authority; Public Works; Telecommunications; IT; Sheriff/Police; Fire Departments and Districts; Environmental Health; Xcel Energy; United Energy; Qwest; Comcast; Other Municipal Electrical Power Utilities Providers.

2. State: Governor’s Office; DOLA/CDEM; CDOT; DMVA; Natural Resources; Private Sector.

3. NRF: FERC; NERC; WECC; DHS/FEMA; Agriculture; Commerce; DOD; Interior; Labor; State; US DOT; EPA; NRC; TVA.
ESF 12(b) – WATER and WASTEWATER INFRASTRUCTURE

Department with Primary Responsibility – Water Utility Division

Activities within the scope of this function include conducting pre and post-incident assessments of water and wastewater infrastructure; executing emergency support for life-saving and life-sustaining services; providing technical assistance to include engineering expertise, construction management, and contracting and real estate services; providing emergency repair of damaged infrastructure and critical facilities; and other recovery programs.

Purpose/Scope

1. City of Loveland and NE Region: Evaluate, maintain and restore water treatment, water distribution, raw water, wastewater collection and wastewater treatment infrastructure. Support the protection and restoration of infrastructure (i.e. electrical, and communications). Provide engineering related support for incident operations and coordination of debris removal, storage, and disposal activities.

Lead Agency/Agencies

1. City of Loveland: Fire Rescue Authority; EMS; Police Department; Public Works; Streets Division; Solid Waste Division, Water & Power Department; Engineering Department.

2. NE Region: Larimer County; Health Department; NCWCD; NFRWQPA; LTWD; FCLWD.

3. State: CDPHE; State Engineers Office.

4. NRF: U.S. Army Corps of Engineers; EPA.
ESF 13 – LAW ENFORCEMENT AND SECURITY

Department with Primary Responsibility – Police Department

ESF 13 provides a mechanism for coordinating and providing Federal support to State and local authorities to include non-investigative/non-criminal law enforcement, public safety, and security capabilities and resources during potential or actual incidents of national significance.

ESF 13 supports the incident management requirements including force and critical infrastructure protection, security planning and technical assistance, technology support, and public safety in both pre-incident and post-incident situations. ESF13 generally is activated in situations requiring extensive assistance to provide public safety and security and where State and local government resources are overwhelmed or are inadequate, or in pre-incident or post-incident situations that require protective solutions or capabilities unique to the Government.

Purpose/Scope
1. City of Loveland and NE Region: Includes the protection of life and property by enforcing laws, orders, and regulations including the movement of persons from threatened or hazardous areas. Provides for security, traffic, and access control of an effected area.

Lead Agency/Agencies
1. City of Loveland: Police Department.
2. NE Region: Sheriff/Police.
4. NRF: DHS; Dept. of Justice.

Support Agencies
1. City of Loveland and NE Region: Road and Bridge; Public Works; IT; Attorney; Dispatch; CSP; Other Law Enforcement/Security Resources (Schools, CSOC, CU; CNG, Private).
2. State: Corrections; CDPHE; DMVA; Natural Resources; Law; DOLA/CDEM.
3. NRF: Agriculture; Commerce; DOD; Energy; Interior; Justice; Veterans Affairs; EPA; NASA; SSA; USPS.
ESF 14 – LONG-TERM COMMUNITY RECOVERY AND MITIGATION

Department with Primary Responsibility – City Administration

The policies and concepts in this ESF apply to appropriate departments and external agencies following a disaster that affects the long-term recovery of the community. Based on an assessment of incident impacts, ESF 14 support may vary depending on the magnitude and type of incident and the potential for long-term and severe consequences. ESF 14 will most likely be activated for large-scale or catastrophic incidents that require State and/or Federal assistance to address significant long-term impacts in the affected area (e.g., impacts on housing, businesses and employment, community infrastructure, and social services).

Purpose/Scope

1. City of Loveland and NE Region: Manages and coordinates efforts for returning a jurisdiction back to normal. Establish outline for mitigation opportunities in the aftermath of an emergency. Includes the tracking and assessment of economic and social impacts of the Incident Action Plan. Ensures that procedures and experts are available to provide preliminary estimates and descriptions. Engineers and damage assessment teams should base estimates of the extent of damage on observations. Assessments provide a basis for determining the need for a county, state, or Presidential disaster declaration.

Lead Agency/Agencies

1. City of Loveland: City Manager and City Council
2. NE Region: County Commissioners; County Manager; Community Development; Planning and Development/Emergency Management; Emergency Management: Building Inspection.
3. State: DOLA.
4. NRF: DHS/FEMA.

Support Agencies

1. City of Loveland and NE Region: Leadership; Administration; Attorney; Social Services/Human Services; Finance; Budget Officer; City Clerk; Public Works; Engineering; Streets; Risk Management; Housing Authority; Human Resources; IT; Facilities; Fleet Services; Larimer County Health and Environment; Colorado Department of Transportation; Community and Economic Development; Chamber of Commerce; Thompson School District; VOAD; American Red Cross; Salvation Army; United Way 211, CSU Cooperative Extension.

2. State: All State Agencies.

3. NRF: Agriculture; Commerce; DOD; Energy; Health and Human Services; HUD; Interior; Labor; Treasury; US DOT; SBA; EPA; TVA; American Red Cross.
ESF 15 – EXTERNAL AFFAIRS

Department with Primary Responsibility – City Administration

ESF 15 coordinates government actions to provide the required external affairs support to incident management elements. This ESF details the establishment of support positions to coordinate communications to various audiences. ESF 15 applies to all State and local departments and agencies that may require public affairs support or whose public affairs assets may be employed during a disaster. ESF 15 is organized into the following functional components: Public Affairs, Community Relations, Congressional Affairs, International Affairs, State and Local Coordination, and Tribal Affairs.

The provisions of this ESF apply to any response where significant interagency coordination is required. ESF 15 provides the resources and structure for the implementation of the LEOP. Incident communications actions contained in the LEOP are consistent with the template established in the National Incident Management System (NIMS).

Purpose/Scope

1. City of Loveland and NE Region: Provides for effective collection, control, and dissemination of public information to inform the general public adequately of emergency conditions and available assistance. Coordinates efforts to minimize rumors and misinformation during an emergency.

Lead Agency/Agencies

1. City of Loveland: the City Manager and City Council.

2. NE Region: County Commissioners/County Administrator/Sheriff.

3. State: Governor’s Office.

4. NRF: DHS/FEMA.

Support Agencies

1. City of Loveland and NE Region: City Manager, Agency PIOs; Police/Sheriff; Fire Rescue Authority; EMS; Assessor; Office of Emergency Management; Legislative Affairs; Community Development; Community Resources; Human Resources; Attorney; Cable Access Television; state-wide television; Community Relations; Social Services; Tri-County Health; CSU Cooperative Extension; UDFCD; Community Reach Center; Animal Shelter/Adoption Center; Dispatch.

2. State: All State Agencies.

3. NRF: All Federal Departments.
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Appendix C. DECLARATION OF LOCAL DISASTER

CITY OF LOVELAND DECLARATION of LOCAL DISASTER

WHEREAS, the City of Loveland (“City”) has suffered or is threatened with serious injury and damage constituting a local disaster caused by ________________

______________________________________________________________________
resulting in ____________________________,
which conditions commenced on the ____ day of ________, in the year of 20__; and,

WHEREAS, CRS section 24-32-2109 provides that a local disaster may be declared only by the principle executive officer of a political subdivision, which under City Charter and Code is the Mayor; and

WHEREAS, the declaration of a local disaster at this time will aid the City in the response and recovery aspects of the City of Loveland’s emergency plans; and

WHEREAS, local emergencies have / have not been declared by other jurisdictions in the immediate vicinity of the City, including ______________________, Colorado; and

WHEREAS, City residents are strongly encouraged to__________________ except for emergency purposes where the health or safety of a person is in imminent peril.
NOW, THEREFORE, BE IT DECLARED BY THE MAYOR OF THE CITY OF LOVELAND, COLORADO, that a local disaster exists in the City of Loveland, Colorado.

FURTHER, IT IS HEREBY ORDERED that this declaration be given prompt and general publicity and that a copy be filed promptly with the Loveland City Clerk and with the Division of Emergency Management of the Colorado Department of Local Affairs.

FURTHER, this declaration shall be effective for not more than seven (7) days from the date hereof unless renewed by the Mayor unless extended by actions of the City Council of the City of Loveland, Colorado.

Dated at LOVELAND, COLORADO, this _____ Day of __________, in the year of 20___, at __:__ AM/PM.

Mayor, City of Loveland
Appendix D. REQUEST FOR PROCLAMATION OF DISASTER

Governor ________
136 State Capitol
Denver, CO  80203-1792

Dear Governor ______:

The purpose of this letter is to request that you proclaim a state of disaster emergency in the City of Loveland pertaining to ______________________________ commencing on _______ __ __ , 20____. This event has exceeded our locally available resources in coping with the emergency.

The City of Loveland ("City") has established an Emergency Management Ordinance and Emergency Operations Plan in accordance with Colorado law to address these kinds of emergencies. Among the problems the City is experiencing are the following:

1. Brief Example
2. Brief Example
3. Brief Example

Our emergency operations have stressed the City’s resources beyond its limits. Because this emergency event, which I have declared in the enclosed Declaration to be a “local disaster”, has exceeded the City’s resources, I am requesting, by this letter, assistance from your office and/or the Colorado Division of Emergency management. The City is also requesting that financial resources be available under §24-32-2106, C.R.S. and/or from FEMA funds that may be available to the State for distribution to local governments or from other resources that are available to the State. I look forward to receiving additional information about the actions the City should take to perfect this request and to obtain a favorable determination from the State.

Sincerely,

Mayor, City of Loveland

Enclosures
cc: City Council members
City Manager
Emergency Manager
Director, Division of Emergency Management, Colorado Dept. of Local Affairs
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Appendix E. BIBLIOGRAPHY


5. Colorado Department of Local Affairs, Disaster Emergency Procedures Handbook for Local Governments, Centennial, CO.


7. Municipal Codes of the City of Loveland, Chapter 2.72, Comprehensive Disaster Plan, Section 2.72.010
Appendix F.  EMERGENCY OPERATIONS PLAN DISTRIBUTION LIST

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