

City survey shows positive results

The services, facilities and opportunities provided by Loveland's city government have again received high ratings according to the City's annual Quality of Life Survey. In fact, the scores indicate a continuing upward trend.

Since 2004, the City has mailed the Quality of Life survey every year (except 2007) to 3,000 Loveland addresses. The brief survey asks residents whether they agree with 24 statements regarding City government performance. Similar to previous years, about 30 percent—901 households—responded to the survey questionnaire.

The questionnaire covers a broad range of topics including public safety, utility services, leisure services, transportation and more.

This year, responses to nine of the 24 questions showed statistically significant changes of three percent or more, with eight of the nine resulting in increases.



The responses received this year again easily surpass the 380 responses needed for a 95 percent confidence interval of +/- 5 percentage points.

In 2007, the City hired a consulting firm to administer a broader, more in-depth survey. Another in-depth survey is planned for 2012.

A response summary and comparison is presented here in *City Update*. The complete survey report, including more than 300 comments submitted by responders, is available at www.cityofloveland.org.

More about the City survey inside

New city manager for Loveland

Loveland's city government will soon have a new leader. Bill Cahill becomes Loveland's new city manager Nov. 1.

Cahill has been a major force for about 20 years for the city of Merced, Calif., population 80,000, about 100 miles east of the Bay Area. He's worked there as assistant city manager and economic development/redevelopment director.

Cahill replaces Don Williams, who retired last month after eight years as Loveland's city manager and a total of 24 years working for the City of Loveland.

"I'm very excited to take on the new challenge as Loveland's city manager," Cahill said. "I've been very impressed by the community in every way. People have been warm, gracious and very welcoming. My family is looking forward to arriving and getting settled.

"City government in Loveland has a tradition of excellence which I hope to maintain and build upon. Of course I'll have a lot of learning to do, but we won't stand and wait while I get adjusted," Cahill added.

"The City Council has exercised leadership and set direction on several fronts, and City staff is already involved in carrying out those directions. I look

forward to helping, supporting and encouraging them as we all continue to move Loveland forward," Cahill said.



William Cahill:

- Assistant City Manager, Merced, Calif. since 2001
- Prior 10 years, economic development director for Merced
- Similar economic development experience for 10 years in Oregon
- B.A. degree with honors in economics and political science, Univ. of Iowa
- Masters degree in urban planning, University of Illinois
- Wife Cathy and 3 kids, ages 26, 22 and 12
- Enjoys hiking, camping, and travel
- Not a Raiders fan! (Yes, he does love the Giants, but is willing to become a Rockies fan)

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Rec Trail underpass



Crews are hard at work building an underpass beneath US 287 for pedestrians and bike riders as part of the City's Recreation Trail. The first half of the underpass is complete and on schedule. Traffic switched to the east side on Sept 16 as planned. Now about 16.5 miles in length, the trail will eventually total more than 20 miles as it encircles the entire city of Loveland. The underpass just north of 57th Street will span 184 feet when completed in January. Project costs will total about \$1.8 million, paid for by a federal grant and City Conservation Trust funds.



Quality of Life in Loveland – 2009 to 2010 Comparison

Numbers are percents of total responses. Changes of +/- 3 percent are highlighted

Comparison of Statements on Loveland Community Attributes	2009 Strongly Agree/ Agree	2010 Strongly Agree/ Agree	Comparison of Statements on Loveland Community Attributes	2009 Strongly Agree/ Agree	2010 Strongly Agree/ Agree
1. Loveland delivers reliable electricity.	99	98	20. The City provides activities and services needed by senior citizens.	65	67
2. The City provides quality parks and trails.	95	96	21. The City Council is approving development that enhances the quality of life in our community.	54	61
3. My family feels safe in our community.	95	95	22. The City provides quality youth activities.	54	60
4. The City provides quality Fire/Rescue services.	93	95	23. There are sufficient opportunities to participate in Loveland Government.	58	57
5. Loveland's neighborhoods, parks and thoroughfares are clean.	92	95	24. Loveland is attracting jobs that pay well from employers that offer benefits.	33	30
6. Loveland provides quality drinking water.	93	94			
7. The sewer system in Loveland works reliably.	93	93			
8. There are plentiful opportunities to enjoy the arts.	91	93			
9. Residential recycling and trash services meet customer needs.	92	92			
10. There are sufficient opportunities to gather as a community (festivals etc.)	91	91			
11. Water runoff from storms is controlled and minimizes flooding.	89	90			
12. The City provides quality Police services.	86	90			
13. There are abundant recreational opportunities for all members of my family.	84	88			
14. Street surfaces are drivable and safe.	84	87			
15. The library services provided to our community are current and meet our community needs.	77	83			
16. I feel well informed about City services.	77	82			
17. I can travel by car to locations in Loveland with minimal delays.	81	80			
18. Loveland is attracting shopping opportunities our community desires.	74	72			
19. Alternative transportation options are usable and provide options to driving my car (i.e., buses, bike lanes, sidewalks).	66	67			



Overall Trend

The green line on this graphic illustrates the general trend of residents' combined responses to all 24 Quality of Life Survey questions from 2004 to 2009. The trend lines are computer-generated based on the six years of Quality of Life Survey results. A more in-depth survey was conducted in 2007.

Emissions testing to resume

Beginning this November, Loveland owners of most gasoline-powered vehicles will be required to pass an emissions inspection prior to license plate renewal. With some exceptions, all vehicles more than four years old need to be tested every other year. Cost is \$25.

Portions of Weld and Larimer counties, along with the seven metropolitan Denver area counties, are out of compliance with federal health-based pollution standards for ground-level ozone – a health hazard to everyone. The emissions testing program, which encourages regular vehicle maintenance, is designed to improve

air quality and bring the area back into compliance with federal standards.

The expansion to northern Colorado counties will include four new testing stations, bringing the total number of stations to 18 throughout the Denver metro area and north Front Range. Registered vehicle owners in Weld and Larimer Counties who need to have their vehicles tested will start to see notices on their registration renewal postcards beginning in mid-October when November renewals are mailed.

Further details are available at www.aircarecolorado.com or call 970 247-8378

Sex offender verifications bring arrests

In Colorado, sex offenders are required by law to register their home address with the justice system, either quarterly or annually. Last month, The Loveland Police Department's Sex Offender Registration Team (SORT) in conjunction with Larimer County Probation/Parole conducted a week-long program of address verifications of registered sex offenders in the city of Loveland.

The effort, dubbed "Operation Shepherd," was to verify the addresses of all 147 registered sex offenders. As a result of the operation, law enforcement officers arrested eight individuals for violations of terms and conditions. Some failed to notify of a change of address while others violated a prohibition of having an internet address.

"Money Talks"

Taking Control

Determining actual expenses can be half the battle when it comes to personal finance. This month's presenter Laurel Kubin will discuss how to identify money-wasting habits and successfully eliminate them. Kubin will also explore ways to find unexpected reserves of money.

Money Talks is free and presented Nov. 9 at 12:15 p.m. and Nov. 10 at 6:30 p.m. in the Gertrude Scott meeting room at the Loveland Public Library.

Money Talks is funded by a Smart Investing @ your library grant. Snacks and beverages provided. For more information call 962-2402.



Halloween Safety

Brought to you by Loveland's Safety Sam and Justice Joe



TIPS FOR KIDS

- Stay in groups, preferably with a parent. Never go trick-or-treating alone!
- Carry a flashlight to safely travel after dark.
- Wear light-colored or reflective clothing as part of your costume to ensure that motorists can see you.
- Stay on sidewalks instead of crossing through yards.
- Take off your mask and walk, don't run between houses.
- Look both ways and use crosswalks when crossing the street.
- Approach only houses that are lit, preferably only the homes of people you know.
- Be cautious of strangers and animals.
- Have a parent inspect your treats before you eat them. Throw away any items that look like they've already been opened.

TIPS FOR PARENTS

- Make sure that your child's costume is fire-retardant and highly visible.
- Be sure that costumes don't create a tripping hazard.
- Ensure that younger children are accompanied by a grown-up.

- Pin a slip of paper with the child's name, address, and phone number to the inside of the costumes of young children in case they get separated from their group.
- Although tampering is rare, instruct your children not to eat any candy and treats until you've had a chance to inspect them first.

MOTORISTS

- Slow down in residential neighborhoods.
- Be alert for children walking in streets and darting across roadways.
- Remember that pedestrians can be hard to see in the dark and that some costumes may impair the vision of trick-or-treaters.

HOMEOWNERS

- Keep your walkways clear and well-lit.
- Ensure that pets are kept safely away from trick-or-treaters.
- Use battery-powered decorations/jack-o-lanterns instead of candles.
- As always, use a peep-hole or window to view visitors before opening your door.

9TH ANNUAL HALLOWEEN FAMILY FUN FESTIVAL

Saturday, October 30,
10am – 2pm, FREE



Dress up the family and head into town for some Halloween fun! The Loveland Museum/Gallery is celebrating the Annual Halloween Family Fun Festival, while downtown businesses celebrate the annual Downtown Trick-or-Treating.

Join us in Peters Park next to the Museum for this fun-filled community event with vendor booths, food, activities for kids, entertainment, trick-or-treating and a costume contest. Dress in your best Halloween costume and register to win great prizes! Enter your costume by registering at the Costume Contest Booth on the day of the event. You must register your costume before 12:15 p.m. on the day of the event.

First, 2nd and 3rd place prizes will be awarded in several age-categories from infant to teen and adult to family theme! Before the contest, enjoy live entertainment.

Halloween party at Senior Center

The Chilson Senior Center will host their annual Halloween Dance, 1:30-4:30 p.m., Wed., Oct. 27. Enjoy live music with Albert Galli, make new friends, enjoy wonderful refreshments and dance the afternoon away.

The fee is \$ 3.50 for Senior Activity Card holders and \$4 for all others. Participants wearing a costume will receive a discount. A prize will be given for the best costume. For more information, call 962-2783.

New HVAC program promotes high-quality service

Today's heating, ventilation and air conditioning (HVAC) systems are complex. To effectively install and repair these systems, technicians must possess a high level of skill in refrigeration, electronics and air flow management.

To help homeowners find skilled HVAC technicians, Loveland Water & Power's wholesale electricity provider Platte River Power Authority, in cooperation with Poudre Valley Rural Electric Association (PVREA), are now offering the SELECT HVAC program.

The goal of the program is to help homeowners obtain 'best practice' services that will maximize the comfort, efficiency, safety and



durability of their HVAC systems.

To be a SELECT HVAC provider, contractors must:

- Maintain all required licenses
- Hold any special certification required by Platte River or PVREA for energy incentive offerings or specific technology applications
- Maintain proper insurance
- Comply with the SELECT HVAC code of ethics
- Comply with all pertinent

commissioning standards providing for quality installation and repair specifications for all qualifying heating, cooling and ventilation systems

- Adhere to all regional mechanical codes
- Honor all manufacturer and contractor warranties
- Attend required SELECT HVAC training classes
- Agree to third party inspections and utility evaluations to verify program compliance
- Maintain an accredited business status with the Better Business Bureau

At the completion of a project, the

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Vet's Day here is state's largest

Loveland's Veterans Day event is Colorado's largest and is recognized at a national level as the "Official Regional Site to observe Veterans Day." Due to its size, participants

are asked to pre-register for entry into the Nov. 11 parade by Nov. 5 at tdumosch@yahoo.com or 290-7411.

This year's Veterans Day theme honors Korean War era veterans.

Celebrate Veterans Day At Senior Center



The Valentine City Chorus barbershop singing group will perform music from the 40s and 50s as well as many patriotic songs to recognize veterans, 2-3 p.m., Thurs., Nov. 4 at the Chilson Senior Center. After the entertainment, fresh cherry and apple pie will be served.

Preregistration required by calling 962-2783. Cost is \$7, \$4 with Senior Activity Card and free for veterans.

Veterans Day Schedule

- 4 a.m. Loveland bell ringers
- 6 a.m. Posting of fallen comrade's casket flags at Loveland Burial Park
- 6 a.m. Posting of flags downtown
- 6 a.m. Breakfast served at the Vets club, 305 N. Cleveland
\$6 (free to all military in full uniform past and present)
- 10 a.m. Staging of the Parade 3rd & Railroad
- 11:11 a.m. Parade begins 3rd & Railroad; ends at Dwayne Webster Park, 13th & Grant
- Noon Ceremony to honor Veterans past & present with special recognition to Korean War veterans & the 60th anniversary of the Korean War
- 1 p.m. Lunch served by Squadron 15 Sons of the American Legion at the Vets club plus entertainment

Solid Waste Management Division

Collection and Holiday Schedule

- Your blue recycling cart will be emptied **every other week** on your regular service day. All households are on either the **BLUE** or **GREEN** week schedule. To determine your week, go to www.cityofloveland.org/solidwaste and follow the link below the heading: **When will my cart be emptied?**
- Trash and yard debris will be collected weekly.
- City-observed holidays are noted with an **H** on the date. On these days, collections will be delayed one day for the remainder of the week.
- 🍂 Yard debris cart service ends for season.
- 🍃 Yard debris cart service begins for season.



NOVEMBER 2010						
S	M	T	W	T	F	S
31	1	2	3	4	5	6
7	8	9	10	11	H 12	13
14	15	16	17	18	19	20
21	22	23	24	25	H 26	27
28	29	30	1	2	3	4

DECEMBER 2010						
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12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	1

JANUARY 2011						
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FEBRUARY 2011						
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20	21	22	23	24	25	26
27	28	1	2	3	4	5

MARCH 2011						
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20	21	22	23	24	25	26
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APRIL 2011						
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MAY 2011						
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22	23	24	25	26	27	28
29	30	H 31	1	2	3	4

JUNE 2011						
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JULY 2011						
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17	18	19	20	21	22	23
24/31	25	26	27	28	29	30

AUGUST 2011						
S	M	T	W	T	F	S
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14	15	16	17	18	19	20
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28	29	30	31	1	2	3

SEPTEMBER 2011						
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25	26	27	28	29	30	1

OCTOBER 2011						
S	M	T	W	T	F	S
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23/30	24/31	25	26	27	28	29

Program promotes exercise, safety

The City of Loveland continues to support and promote Tires-n-Tennies Tuesdays, a program encouraging children to walk or bike to school.

Walk-to-school programs work to create safer routes for walking and bicycling and emphasize the importance of issues such as increasing physical activity among children, pedestrian safety, traffic congestion, concern for the environment and building connections between families, schools and the broader community.

Now a national effort with more than 3,500 schools involved, walk-to-school efforts are aimed at bringing forth permanent change to encourage a more walkable, bikeable America – one community at a time. Loveland's program if funded through a federal grant plus donations from the school district and local businesses. Several local elementary schools are active participants.

For more information, contact 962-2642 or SafeRoutes@ci.loveland.co.us

New HVAC program promotes high-quality service

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contractor will sign a document verifying that equipment is operating as efficiently as possible given the characteristics of the duct or piping systems involved.

To learn more about SELECT HVAC, go to www.select-hvac.com or call

City Update is a monthly publication of the City of Loveland. Residents receive City Update according to their utility billing cycle. Timeliness of the information may be affected by recipients' billing schedule. City Update is also available around the first of every month on the News Desk page at www.cityofloveland.org. Your comments are encouraged and welcomed at 962-2302, hillea@ci.loveland.co.us.