

What we do, we do well. Do you know what we DON'T do?

A myriad of government services are offered here in Loveland by a myriad of government agencies. Keeping track of which agency is responsible for what services can be rather confusing.

Here at the City of Loveland, we're very proud of all the services we offer and the quality of those services. We strive to let you know about our services and make it easy and convenient for you to enjoy the

benefits of those services.

So, as part of that effort to make things easy and convenient, we offer a list of many popular services we DON'T do! Citizens often call the City seeking information on services we don't provide and with questions we can't answer. We hope the information on the next page will make your future inquiries more efficient.

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[More about non-City resources inside](#)



Shear joy

A trio of public/private partners cut the ribbon for the grand opening celebration of the Rialto Theater Center while an audience of others involved with the facility expansion shares the occasion. The new expansion includes additional workspace for theater performers, amenities for the public and a restaurant. The ribbon cutters are, from left, Loveland Mayor Cecil Gutierrez; Bruce Hach, Community Foundation of Northern Colorado; and Troy Peterson, Rialto Bridge, LLC.

Use water wisely this summer and Shave the Peak

Loveland Water and Power (LWP) would like to extend its gratitude to Loveland residents and businesses for their help in shaving peak water use last summer.

Summer produces the largest demand for treated water in Loveland and that means heavier demand on the City's water treatment plant, which processes about 28 million gallons per day at peak times (summer months) as compared to only 6 million gallons per day in December.

LWP is again asking residents and businesses to Shave the Peak (STP) this summer. "This year may be a critical one for water in Loveland," said John McGee, water treatment manager. "We are seeing low snow



pack and the treatment plant is approaching its capacity limit to meet peak water demands. LWP is doing its part through leak detection and meter testing among other efforts to conserve and use water wisely but we need water customers' help to be sure we don't hit capacity or see a drought year like we

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Summer Vacation Art and History

Classes, Mini-camps and Workshops for kids and teens at the Loveland Museum/Gallery

- **Toddler Tuesday**
ages 2-6 with an adult
June 12, July 17, August 7, 10:30 - 11:30 am
- **Wednesday's Wild World of Art**
grades K-5, June 6 - July 18, 1 - 3 pm
- **Teen Thursdays**
ages 12+
June 14, July 12 & 19, August 2 & 9, 1 - 3 pm
- **Art Mini-Camps**
three camps held during the weeks of June 5, July 10 and July 24
- **Lone Tree School**
three summer sessions the weeks of June 11, June 25, July 9

Fees apply for all classes.

Advance registration is required and payment is due at the time of registration. Registration deadlines are one week prior to each class/camp. To register, please call or stop into the Loveland Museum/Gallery.

503 N. Lincoln Ave. Loveland, CO 80537
(970) 962-2410
www.lovelandmuseumgallery.org



Hydrant flushing cancelled

Loveland Water & Power has cancelled this year's hydrant flushing program due to an unusually low snowpack and the current high level of water clarity. Typically, the water department opens fire hydrants to flush sediment from water lines throughout the city, annually.

What we DON'T Do: Listing of Non-City Resources (continued from page 1)

To help get our citizens to the right place, we provide the list below. Keep this list for future reference.

| Function | Agency | Phone | Website |
|---|---|---|--|
| STATE & COUNTY AGENCIES | | | |
| Drivers licenses | Colorado Dept. of Revenue | (970) 667-7247 | www.coloradodriversonline.org |
| License plates | Dept. Motor Vehicles | (970) 679-4521 | www.larimer.org/motorv |
| County government | Larimer County Government | (970) 498-7000 | www.larimer.org |
| County law enforcement | Larimer County Sheriff | (970) 498-5100 (non-emergency) | www.larimer.org/sheriff |
| State government | State of Colorado | (303) 866-5000 | www.colorado.gov |
| PHONE & CABLE TV SERVICES | | | |
| Cable TV | Comcast | 1-800 COMCAST/ (970) 663-2000 | www.comcast.com |
| Home phones | Century Link | 1-866-642-0444 | www.centurylink.com |
| UTILITIES | | | |
| Natural gas | Xcel | 1-800 895-4999 or 1-800-895-1999 for outages | www.xcelenergy.com |
| Utility location | Call before you dig | 811/1-800-922-1987 | www.unc2.org |
| Rural electric service | Poudre Valley REA | (970) 226-1234 | www.pvrea.com |
| Local water district | Fort Collins-Loveland Water District | (970) 226-3104 | www.fclwd.com |
| Local water district | Little Thompson Water District | (970) 532-2096 | www.ltwd.org |
| PUBLIC SCHOOLS & FACILITIES | | | |
| Public school | Thompson School District | (970) 613-5000 | www.thompson.k12.co.us |
| Mountain View Aquatics Center | Thompson School District | (970) 613-7880 | www.thompson.k12.co.us/Divisions/Business_Services/aquatics/mountain_view.html |
| TVHS Dick Hewson Aquatics Center | Thompson School District | (970) 613-7935 | www.thompson.k12.co.us/Divisions/Business_Services/aquatics/dick_hewson.html |
| STATE & LOCAL GOVERNMENT | | | |
| Larimer County Fair Grounds | The Ranch | (970) 619-4000 | www.larimer.org/theRanch |
| Landfill; trash, recycling, refuse | Larimer County Landfill | (970) 498-5760 | www.larimer.org/solidwaste/ftc.htm |
| ANIMAL ISSUES | | | |
| Animal Control/Pet Licenses | Larimer Humane Society | (970) 226-3647 | www.larimerhumane.org |
| Wild animals | Colo. Div. of Wildlife | (970) 472-4463 | www.wildlife.state.co.us/Pages/Home.aspx |
| ASSISTANCE | | | |
| Food, clothing, resources | House of Neighborly Services | (970) 667-4939 | www.honservice.org |
| Human services | Larimer County Human Services | (970) 498-6300 | www.larimer.org/humanservices/contactus.htm |
| Low-income housing | Housing Authority of the City of Loveland | (970) 667-3232 | www.lovelandhsg.org |
| Resource and Info-line | 211 | 211 | www.211colorado.org |
| MISCELLANEOUS | | | |
| Loveland area events | Engaging Loveland | (970) 980-4764 | www.engagingloveland.org |
| Lake Loveland | Greeley-Loveland Irrigation Co. | (970) 352-0495 | (no website) |
| Chamber of Commerce | Loveland Chamber of Commerce | (970) 667-6311 | www.loveland.org |
| Open Space | Devil's Backbone Open Space | (970) 679-4570 | www.co.larimer.co.us/parks/openlands/los_devils_backbone.htm |
| AREA MUNICIPALITIES | | | |
| City of Fort Collins | | (970) 221-6500 | www.fcgov.com |
| City of Greeley | | Listed by dept. | www.greeleygov.com |
| City of Longmont | | (303) 776-6050 | www.ci.longmont.co.us |
| Town of Berthoud | | (970) 532-2643 | www.berthoud.org |
| Town of Windsor | | (970) 674-2400 | www.windsorgov.com |
| Town of Estes Park | | (970) 586-5331 | www.estesnet.com |

Major Garfield Avenue construction to begin in June

A major construction project along Garfield Avenue between 6th and 11th streets is planned to begin in June with the bulk of the work to be completed by September. As a result, Garfield Avenue within the construction area will be closed for the majority of the summer.

There are three main components to the overall project: stormwater upgrades, street and railroad crossing repairs, and traffic enhancements. The railroad crossing repairs and some of the street overlays will take place in September and October.

Stormwater upgrades

These final stormwater upgrades are part of the overall enhancements to the downtown stormwater drainage system and will specifically improve



drainage to the large low areas at 8th and Garfield and 8th and Grant. This work will also improve drainage conditions in the flatter portions of Garfield Avenue south of 10th Street.

As part of the new storm drain installation, the entire street surface plus curb and gutters along Garfield between 7th and 10th Streets will be removed and replaced. In some areas where the sidewalk is severely damaged or will not work with the new street design, it will be replaced.

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City receives federal funding for Safe Routes to School

The City of Loveland was recently awarded \$117,307 by the Colorado Department of Transportation's Safe Routes to School Program (SRTS) for comprehensive projects that will engage and encourage local school children to walk and bike safely to school.

SRTS provides schools and community groups with funding for safety education for area school children as



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LPD hunts for child porn offenders

The hunt for child pornography offenders in Loveland goes on every day, thanks to the Loveland Police Department's Cyber Crimes Unit and the "generosity" of convicted Loveland child porn offenders. Around the clock, computer equipment seized from the pornography offenders themselves searches for online sharing of child pornography photographs and videos.

The mission of the unit is to identify people from Loveland involved in peer-to-peer child porn sharing—one child porn user sharing files online with another. The process leads to arrests for possession or distribution of the material. Loveland Police Department's (LPD) Cyber Crimes Unit, established last year, has been 100 percent successful with their arrests leading to convictions.

The computers do the initial work. Using specialized software provided by an agency under the U.S. Department of Justice, the computers visit known porn-sharing sites looking for photos and images already identified as child pornography. When those known images are uploaded or downloaded, the software captures the images, tracks the sources and sends alerts to law enforcement agencies such as LPD through its association with the Internet Crimes Against Children Task Force (ICAC).

At LPD, two specially trained detectives watch for the alerts. When a Loveland area alert appears, they review the downloaded images and then obtain a search warrant for the Internet Service Provider (ISP) firm through which the images were electronically transmitted. The ISP is then legally bound to provide the police the street address where the specific computer is located.

A second search warrant follows, enabling police officers to visit the address and seize the computer likely containing the pornographic images. Often, a computer forensic expert participates in the search to help identify which PC at the location contains the illegal files.

The confiscated computer then goes to the Northern Colorado Regional Crime Lab in Greeley, where technology experts there are able to break through electronic firewalls and retrieve the offensive material. A detailed report is then written, which then goes to the District Attorney for use in determining charges and possible use in court.



Watching for child porn alerts

Before heading to a SWAT exercise, Loveland Police Detective Eric Roberts of the Cyber Crime Unit looks for computer-generated alerts involving child pornography. The unit uses equipment seized from child porn offenders to track down other offenders in Loveland.

So far, none of the Loveland arrests have required courtroom trials. All the suspects have pled guilty.

There's some more good news associated with this. The computer equipment was free. The arrests have been for distribution or possession of child porn, not "production,"—use of Loveland children in the actual creation of the photos or videos. For the detectives, identifying and chasing these offenders is a relatively small portion of their overall work week.

While LPD's arrest and conviction record is perfect, the numbers are small, meaning that although child pornography users exist in Loveland, the problem isn't extreme.

LPD hosts police leadership course

Six Loveland police officers with supervisory roles, along with about two dozen of their peers from other law enforcement agencies from throughout northern Colorado, are concluding a three-week leadership course hosted by the Loveland Police Department. The nationwide courses, offered by the International Association of Chiefs of Police, focus on systematic development of leaders at every level of supervisory responsibility.

The program provides valuable training to experienced officers who then help prepare the next generation of officers for supervisory roles, explained Loveland Police Chief Luke Hecker.

Students are taught leadership strategies for use in dealing with practical work place challenges. The course teaches participants the behavioral science theories to better understand how to lead individuals, groups, change, and organizations.

Participants are challenged to use the theories and strategies designed to increase the motivation, satisfaction and performance within

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Join in annual Loveland Community Night Out

Never met the neighbors? Do so at the Ninth Annual Loveland Community Night Out (LCNO) evening of block parties, 6-10 p.m., Wed, June 20.

Once again, neighbors will have the opportunity to get to know each other better, as well as meet Loveland police officers, firefighters, EMS personnel, city council members, city staff and volunteers who work to keep Loveland a healthy and safe place to live.

The LCNO events are designed to strengthen neighborhoods and create awareness and partnerships between area communities and the public service providers that support them.

Residents can host a block party. It's simple to do and hosts receive a small



gift of appreciation along with safety information for their neighborhood. Each party will have emergency personnel present to show vehicles and answer questions.

For more information call 962-2229 or visit www.cityofloveland.org.

Kids love the Loveland Fishing Derby

The Loveland Fishing Derby for kids 14 and under, will be 7 a.m. - 5 p.m., Sat., June 2 at the Duck Pond in North Lake Park.

The Loveland Police Department, Colorado Youth Outdoors, the Loveland Fishing Club, the Colorado Division of Wildlife and the Loveland Kiwanis Clubs have once

again joined forces for this event. Colorado Youth Outdoors will teach kids how to clean and cook their fish. The Loveland Fishing Club will be on hand for event registration, tackle, prize drawings and fishing tips, and the Colorado Division of Wildlife will provide the fish and explain Colorado

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Major Garfield Avenue construction to begin in June

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Crews will not be replacing the entire sidewalk along this section. Street closures for this work are expected to take approximately 90 days within the June to August timeframe.

Once the Garfield stormwater project is complete, crews will resurface the following streets:

- 6th Street (between McKinley and Washington Avenues)
- 7th Street (between Cleveland and Washington Avenues)
- 10th Street (between Garfield and Cleveland Avenues)
- 11th Street (Garfield Avenue to the east end)

To enable this work to be completed, periodic closures and areas of no parking will be needed.

Railroad crossing repair

The Garfield project will include replacing four railroad crossings in the downtown area. The Burlington Northern & Santa Fe Railroad (BNSF) and the City of Loveland have planned a combined effort to replace the crossings on the BNSF's railway at the following railway and street intersections: 10th Street, Garfield, Cleveland and Lincoln avenues.

Because some of these locations have multiple tracks and other unique work required for the repair, street closures of seven to 14 calendar days should be expected. Weekend work is planned for the Lincoln and Cleveland locations.

Traffic enhancements

Traffic enhancements along the Garfield Avenue construction area include sidewalk improvements on 7th Street along the north side of Truscott Elementary and at the intersection of 7th and Garfield.

The addition of a new sidewalk along the north side of the school property line will improve access and circulation to various entrances to the school building and grounds. It will also improve safety conditions by establishing a walking path between the play field fence and parked vehicles. Funding for the sidewalk was obtained through a Federal Safe Routes to School grant.

Additional City funding will provide for construction of a mini-roundabout at the intersection of 7th and Garfield. This roundabout will slow vehicular traffic on Garfield and provide safer access to Seventh Street into downtown. The curb extensions at the intersection will reduce pedestrian crossing length and physically prevent illegal parking – common in the school zone.

All of these infrastructural improvements are in-line with the City's master plan and designed to be compatible with future projects. For more information, project updates and detour routes, visit www.cityofloveland.org/MTGAP or go to the City's Streets and Traffic Facebook page.

City receives federal funding for Safe Routes to School

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well as engineering improvements and solutions that facilitate safe biking and walking to school.

The idea is to help communities create street environments that are pedestrian and bicycle-friendly, reduce the use of cars for school transport, thereby reducing traffic congestion in school zones, and helping children get the exercise they need to lead happy, healthy lives.

New infrastructure funding will facilitate construction of a critical missing link of trail along Madison Avenue north of E. 29th Street that students from Mary Blair Elementary and Conrad Ball Middle School could use to safely walk and bike to school. These proposed improvements will also reduce the need for busing by the school district.

Also funded for a fifth consecutive year is the T-n-T Tuesdays educational/encouragement program that empowers students and families to make enhancements to their physical, environmental and mental health, pedestrian and bicycling skills, and neighborhood safety and traffic conditions.

For additional information on SRTS, T-n-T Tuesdays, or to get involved, visit www.cityofloveland.org/SRTS or www.saferoutesinfo.org or call 962-2642.

Use water wisely this summer and Shave the Peak (continued from page 1)

had in 2002. By both conserving and using water wisely we can hopefully avoid those situations," McGee added. STP helps spread out water use so not everyone is trying to water at the same time. From June 1 to August 31, LWP is encouraging all Loveland water customers to follow the voluntary STP watering schedule.

Homes and businesses with addresses ending in odd numbers should water on odd days of the month. Addresses ending in even numbers, including '0,' should water on even numbers of the month.

Trees, flowers, gardens, shrubs and sub-irrigation/drip systems are exempt from this watering schedule. If users are unable to set their sprinklers on an odd/even schedule, they should water on Tuesday, Thursday and Saturday if the address ends in an even number, and on Wednesday, Friday and Sunday if the address ends in an odd number.

While STP is currently a voluntary

watering program, water needs can quickly change as the summer season progresses. Due to extremely dry conditions plus a lower than normal snowpack, a mandatory watering schedule could be issued this summer. If the STP program continues to be successful it could delay expansion of the water treatment plant for four or five years, depending on population growth, summer precipitation amounts, temperature and demand. Without continued help from customers to shave peak use, however, a treatment plant expansion could be required within the next year or so. Project costs of about \$8.1 million would be needed to expand the plant's capacity and current customers would likely see rate increases to help fund a portion of the plant expansion.

For more information about STP and conserving water visit www.cityofloveland.org/conservation or call Loveland Water and Power, 962-3000.

LPD hosts police leadership course (continued from page 3)

their organization and to support organizational change. The original course material was developed and taught for many years at the U.S. Military Academy at West Point.

The officers participate in the training one week a month, presented since 2008 in a different area of Colorado, making attendance easier and less costly. This year's class in Loveland is the first offered in northern Colorado.

Loveland Fishing Derby

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law and fishing ethics.

The Loveland Kiwanis Clubs will sell family-priced food—proceeds to benefit local Kiwanis youth programs. The Colorado State Fraternal Order of Police lodge will provide free Child ID cards.

Fishers of all ages are welcome to fish after 5 p.m. More info: 962-2229.

City Update is a monthly publication of the City of Loveland. Residents receive *City Update* according to their utility billing cycle. Timeliness of the information may be affected by recipients' billing schedule. *City Update* is also available around the first of every month on the News Desk page at www.cityofloveland.org. Your comments are encouraged and welcomed at 962-2302, hillea@ci.loveland.co.us.