

Along with stronger local economy, City was very productive in 2012

From Loveland city government's perspective, 2012 was definitely a productive year. Unemployment has fallen, new projects and services were provided to the community without layoffs or furloughs, and the City even achieved a surplus in its General Fund budget. It was a year with many accomplishments. The following are some of the highlights of the City's accomplishments during the last year.

Drilling on hold

The possibility of drilling for oil and gas in Loveland raised a great deal of interest in 2012. Loveland City Council placed a moratorium on oil and gas activities to enable the City to study the matter and draft new regulations. The moratorium will expire in April.

National leader

For a second straight year, Loveland has reached a remarkable diversion/recycling rate of 60 percent. This rate is among the top 5 percent of municipalities nationally, is well above the national average of 34 percent, and is the highest diversion rate in Colorado. Loveland has been a leader in recycling and diversion for nearly 20 years.

Goodbye circuit boards

The Internet has replaced electronic hardware at the 911 center in the police building. The Loveland Emergency Communications Center has become a complete Internet Protocol or IP-based system. An IP system replaces circuit-board based systems thereby

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More about the City's accomplishments for 2012 inside

"Business by the numbers" from your City government

2012—it was a busy year for the City of Loveland. The numbers below provide an overview of some of the day-to-day activities of Loveland's local government.

68,000+ Loveland residents received City services in 2012!

(Numbers may include projected approximations for services through Dec. 31.)

4.87 billion gallons of water processed for citizens' use	12,906 paint gallons used for street striping
2.2 billion gallons of waste water treated	11,890 street curb miles swept
717 million kilowatt hours purchased by Loveland electric customers	7,200 tons of recyclables diverted from landfill
717,600 items checked out from the library	6,178 CFLs and LEDs purchased through City programs
\$680,392 in City grants to 31 local nonprofit agencies	6,300 responses to calls by Fire & Rescue Authority
462,000 City Update newsletters sent to the community	2,090 code enforcement site inspections performed
450,000 visits to the Chilson Recreation Center	2,025 building permits issued
359,000 visits to the library	1,672 children in library summer reading program
280,000 athletic program attendance	1,596 attended 172 computer-related classes at library
163,556 calls to public safety dispatchers	1,250 potholes filled
\$133,091 total food sales tax rebate paid to 896 recipients	1,360 street signs installed/replaced
123,000 rounds of golf played on City courses	478 teens and tweens in library summer reading program
47,500 Rialto Theater attendance	450 backflow inspections
35,218 feet of stormwater pipelines cleaned	420 water meters tested
32,190 9-1-1 calls to Emergency Communications Center	402 pieces of public art in City collection
29,100 attendees at the library's Humpty Dumpty story times	294 miles of sewer mains cleaned
23,000 tons of yardwaste diverted from landfill	253 fire safety inspections at Loveland businesses
20,639 feet of sewer line rehabilitated	115 liquor licenses managed
20,500 tons of waste sent to landfill	57 artistically painted utility boxes in Loveland
19,200 participants in residential energy efficiency and water conservation programs	28 years since the City sales tax rate has changed
19,170 eBooks and audiobooks downloaded from library	6 new artworks added to the Art in Public Places Program
17,050 building inspections performed	17.5 miles of Loveland recreation trail
	0 fire-related fatalities
	0 police officer fatalities or serious injuries
	0 homicides



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Christmas tree recycling

The City's Parks and Recreation Department urges residents to recycle their Christmas trees at these convenient drop-off sites:

Centennial Park (parking lot just east of Taft Ave. along 1st Street)

Kroh Park (north of 50th Street east of Highway 287 north)

Drop off sites are open from sun-up to sun-down Dec. 22 through Jan. 31. Signs at both parks will direct drivers to tree drop-offs. Please remove ornaments, tinsel, tree stands and tree bags before recycling. This service is provided to residents free of charge.

Tree recycling makes tree disposal easy for residents, reduces landfill waste and provides needed mulch for Loveland's parks. Last year, approximately 5,000 Christmas trees were recycled into 500+ cubic yards of mulch.

Trees can also be taken to the city's Recycling Center with a current Yard Waste permit. For more information call 962-2529.



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reducing parts and maintenance costs while increasing flexibility for future changes and updates in a fast changing technological environment.

SNAGging birdies

Loveland's new Mini-Course at Cattail Creek makes learning to play golf fun and easy.



It's the only hybrid 9-hole facility in the nation aimed at beginners that offers use of special Starting New At Golf (SNAG) plastic clubs on a short, real-turf course. It's become very popular with citizens, especially parents and grandparents enjoying time with younger golfers.

eSubscribe today

The City's newer electronic information resources continue to mature. Residents can choose to receive general news or information in their areas of special interest by opting into any of more than two dozen social media and email notification sites offered by the City. The number of subscribers to many of the sites increased dramatically during 2012.

Authority established

The City of Loveland and the Loveland Rural Fire Protection District formed the Loveland Fire Rescue Authority—a partnership designed to enhance citizen services, community safety and financial sustainability. Loveland citizens, elected officials, fire department and other city staff were involved in the three years of research that led to the formation of the new fire authority.

Swipe and drive

Thanks to an electronic device and a partnership with a rental car company, the City is replacing about 40 old, under-utilized vehicles with a motor pool arrangement using only 15 vehicles. The new process enables staff to reserve a car online, swipe their ID card past a sensor on the windshield, and drive away with a car or pickup stationed in parking lots alongside City buildings.

Helping the homeless

Nearly 160 homeless and near-homeless members of the Loveland community received direct services and information during Loveland's Homeless Connect event. The City was a primary sponsor and organizer of the event that enabled the participants to make a single visit to specially-prepared Truscott Elementary School downtown and receive haircuts, medical and dental exams, bus tokens, pet supplies, plus information and advice from about three dozen local community assistance agencies.

Art and economics

Loveland's new Office for Creative Sector Development is hard at work. This-one-of-a-kind economic development enterprise aims at assisting entrepreneurs in the arts and culture sectors—those already here in Loveland and those with the potential to come to Loveland. The endeavor supports the cultural and economic growth of Loveland's arts community.

36 inches of H₂O

Almost a half-mile of new three-foot diameter water pipeline is being installed along Hwy 34 in west Loveland. The new waterline will replace existing but aging and unreliable



pipes that currently serve about 25 percent of Loveland residents and businesses. Future Loveland customers will also benefit from the project as the city and its water needs grow.

Working together

Loveland's business community and the city sales tax office have achieved an all-time low in payment delinquency rates, from double digits just three years ago, down to about 4.5 percent as of this fall. The cooperative work reduces penalties to the businesses while bringing revenue to the City.

4 Ps achievement

The City's innovative public, private, philanthropic partnership resulted in the grand opening of the Rialto Theater Center's new building, complete with long-needed improvements for the theater, new community rooms, a new restaurant and more.

Crime scene trailer

In case of a major crime scene situation, Loveland technicians now have a specially equipped trailer to carry evidence collection and crime scene processing equipment. The trailer is outfitted with generators, lights, awnings and other tools and supplies that enable technicians to work inside or outside the trailer, even in inclement weather.

SWEETNIGHT
AT THE
LIBRARY

JOIN THE GALA AT OUR
NEWLY RENOVATED LIBRARY

SATURDAY
FEBRUARY 9, 2013
7 - 10 PM

FOOD & WINE
DANCING TO LIVE MUSIC
SILENT AUCTION

TICKETS \$20
ONLINE OR AT THE DOOR

www.friendsofthelovelandlibrary.org

A Valentines spa day for the ladies

A special afternoon just for the ladies will be held 1:45-4 p.m., Feb. 13 at the Chilson Senior Center. Just in time for Valentines, this event combines a sampling of spa services including acupuncture, massage and nail care plus snacks and conversation with other participants. Sharon Sheets, keynote speaker, will present Friendships and Blendships—a talk about the importance of nurturing friends and self.

This special Valentines spa/presentation is dedicated to self and other care.



Space is limited. Call 962-2783 for ticket info. Cost is \$7 or \$5 with Aspen Club membership or Senior Activity card.

Adios, Allegiant

Service halted at Fort Collins-Lov

The Fort Collins-Loveland Airport has had a year that can be summarized as one that presented both challenges and opportunities.

Allegiant Airlines announced an abrupt and surprising service discontinuance, which has made looking for another air carrier partner to serve Northern Colorado a high priority for airport officials. With almost daily flights to Las Vegas and more recently the Phoenix area, Allegiant has served Northern Colorado for nearly nine years.

As a direct result of their presence, the airport was able to obtain more than \$24 million in investment



Election result

By a 60 percent vote in the November election, residents of rural areas outside Loveland's city limits approved a property tax increase to help fund fire department services provided by the Loveland Fire Rescue Authority. This mill levy increase will provide the funding needed from the Rural District to meet organizational needs through 2017.

Safer strolling



The City's latest Safe Routes to School grant project brought a new roundabout and section of sidewalk to Truscott Elementary this fall. The roundabout has calmed traffic on busy Garfield Avenue while also providing safer crosswalks with bulb-outs and refuge islands. The new sidewalk allows children to walk to a popular pick-up zone on 7th Street without walking in between parked cars.

Garfield drier

The completed \$1 million Garfield Avenue Outfall project will reduce formerly frequent storm drainage problems between 7th and 10th Streets. New storm sewer infrastructure was installed.

Loving the library

Some tweaks continue, but the completion of the Loveland Public Library's expansion and renovation was officially celebrated in February. Now

modernized and nearly doubled in size, the facility is more popular than ever. The library even won awards for its environmental design and technological features.

From tech to trout



Rivers Edge Natural Area—formerly the open space at the Agilent/HP site—has been designed and construction will begin in the spring. This 120-acre site will open to the public in late summer 2013 and will include pond fishing, trails, wildlife viewing, environmental education areas, a boardwalk, restroom and parking.

Say no to backflow

To ensure the health and safety of all customers connected to Loveland's water system, the Loveland Water and Power (LWP) department is actively involved in a cross connection control program to prevent the inadvertent introduction of non-drinkable water, solids or gas into the potable (drinking) water supply system. LWP is working with customers to ensure that proper backflow assemblies are installed and maintained to prevent water supply contamination.

Visits fund more visitors

A multi-faceted plan to bring visitors to town—Destination: Loveland—made giant steps in 2012. Most visible was the adoption of a slogan, graphics, brochures, billboards, ads and more, designed to let out-of-towners know about "Loveland, Colorado: Everything You Love." Revenue from

Loveland's lodging tax funds the campaign.



Innovations presentation

Using a spoof "Special Report by the LUKY TV newscasters," a video highlighting eight innovations was presented to the community on cable TV channel 16, YouTube and to a gathering of municipal officials from throughout the region. The video offered glimpses into innovations by the city in the areas of technology, finance, recreation, transportation and more.

Substantial rebate

More than \$133,000 was returned to members of 896 Loveland households in 2012 for the Food Sales Tax Rebate Program. The program provides rebates to lower-income Loveland families for sales tax paid on grocery food purchases.

Earning a Blue Card

Loveland's firefighters played a significant role in providing Blue Card Hazard Zone Management Training in command and control to surrounding fire departments and partners in the region. More than 150 firefighters from about a dozen fire departments participated in the training that had significant impact and improvement in regional emergency scene operations and fire ground operations, both of which will positively impact firefighter and citizen safety.

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Loveland airport

through various funding sources and grants. This funding was applied to capital investment projects including a newly repaved runway, taxiways and other critical infrastructure necessary to support the diverse mix of aircraft using the airport daily.

This year the airport was successful in obtaining a \$1 million grant from the Federal Aviation Administration and \$498,000 in total funding from the Colorado Aeronautics Division. This money is currently being used for projects including the development of the first phase of a new aircraft parking apron that was last paved in 1977, installation of a runway weather information system, purchase of snow removal equipment to enhance airport safety levels during winter weather events, and the development of a master plan for on-airport utilities and road access.

Who to call if it's lights out plus numbers for other utility emergencies

Even a very robust electrical system can experience an outage. In the event of an outage or other utility-related emergency, have these phone numbers on hand. And for more information on power safety indoors, outdoors and all year long, go to www.cityofloveland.org/powersafety.



Loveland Water and Power Utility Numbers

Main Switchboard: **962-3000**

Emergencies:

To report a life threatening emergency dial 911

- Electric or power outages - call 24 hours per day **663-1043**
- Water or main/sewer breaks - during business hours **962-3720**
- Water or main/sewer breaks - after hours and holidays **962-3456**

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Crime report detail

Along with other agencies throughout the nation, the Loveland Police Department has begun using the new Incident Based Reporting system to provide crime data to the FBI. The new system delivers more detailed information to assist with response to crimes and understanding driving factors.

Bigger and better

The purchase and annexation of nine more acres to the planned Mehaffey Park along west 29th Street will improve access and provide even more recreation area when the park is complete. The Mehaffey property was annexed and zoned Public Park (PP) this year which allows for the new community park. Final plans will be completed in May and construction will start in August.

ITS: It's coming together

Multiple communications and other improvement projects were completed by the Traffic Division in various parts of town as key pieces of the City's Intelligent Transportation System (ITS). Completion of portions of the vital communications backbone are beginning to allow noticeable traffic flow improvements, especially along north US 287 during evening peak hours. The traffic control improvements benefit not only private motorists but local public transit and public safety personnel during both normal and changing conditions, while also saving fuel costs and reducing polluting emissions.

Leg power plan

The City adopted its first ever Bicycle & Pedestrian Plan—a long-term action plan to give Loveland a well-balanced, well-maintained transportation system. The plan establishes strategies to prioritize projects that will further enhance bike and pedestrian safety, comfort, and access in the city. The plan will help make Loveland's transportation system more environmentally, economically and socially sustainable.

Continued operation

The success of the initial pilot program of the FLEX bus route has led to ongoing funding for the route beyond 2013. The express bus service runs from Longmont through Berthoud, Loveland and into Fort Collins. Ridership has increased 30 percent since it began in 2011 and 63 percent over the FoxTrot route that ran between Loveland and Fort Collins that FLEX replaced.

Assistance to nonprofits

Loveland City Council awarded more than \$680,000 in grants to local nonprofit agencies that provided 40 programs and projects to assist lower-income local residents with housing, shelter, transportation, food, health services, and other basic needs. The City provided \$450,000 in Human Services Grant funds and another \$230,000 was provided in federal grant funds.

Better ballgame building

Renovation of the Barnes Softball Complex is complete. Although the improvements won't improve batting averages, they will improve ballgame enjoyment. The complex now offers visitors better bathrooms, a concession area and an overall improved appearance.

Plastic payment popular

The Revenue Division removed the convenience fees for using credit/debit cards for payments of utility bills, making the plastic payments less costly and more popular. Payment by card is now accepted without additional fees at the office, by phone or online. And the City's fees to the credit card firms have decreased.

Among top five

The Loveland Museum/Gallery gained national accreditation and was one of less than 5 percent of museums in the U.S. to earn the distinction. Accreditation brings national recognition to the Museum/Gallery for its commitment to excellence, accountability, high professional standards and continued institutional improvement.

Leafs on the grid



Partnering with Tynan's Nissan, the City has leased two all-electric Leaf cars and installed two vehicle charging stations, located at the City's Service Center and the Civic Center. The cars and charging stations are a part of a pilot program to help understand the impact of electric vehicles and charging stations on the City's electrical grid.

Economic acceleration

Designed to support Loveland's high tech companies, the City contracted with a consulting firm to create the Loveland Technology Transfer and

Acceleration Program. The program helps connect local firms with federal aerospace and energy labs, universities, and with other businesses offering complementary services and products. So far, more than 20 companies have participated in this innovative program.

Half-ton of meds

The Loveland Police Department in association with the Drug Enforcement Administration participated in two Drug Take-back Days. The police building parking lot became a drive-thru drop-off site, where 509 pounds of unused and unwanted drugs were collected in April and another 517 pounds in September.

Survey, safety and supermarket

A couple of new features were included in tabulating the results of the annual Quality of Life Survey. Nearly 900 residents rated 24 aspects of City services and facilities and provided than 300 handwritten comments and suggestions. The City received its highest rating for being a safe community, while the most common written comment expressed a desire for an organic/health food supermarket to come to town.

Under and beyond



Users of the Recreation Trail can now pass safely and without interruption under West Eisenhower Boulevard. A short additional section of the rec trail was completed, enabling the underpass to open.

Outdoor, indoor art

Twelve more Loveland artists were hired to transform city transformer cabinets into works of art, bringing the unique outdoor utility box artwork total to 57. Also in 2012, visitors from all 50 states and beyond enjoyed the indoor displays at the Loveland Museum/Gallery as the museum celebrated its 75th anniversary.

Eight year plan

In 2012, the Loveland Fire Rescue Authority adopted a strategic plan that identified the necessary items to meet service delivery goals and national standards for the next eight years. With the Loveland Fire Rescue Advisory Commission serving as its steering committee, the plan focuses on funding and staffing as the two most critical components to meet the community's needs.

City Update is a monthly publication of the City of Loveland. Residents receive *City Update* according to their utility billing cycle.

Timeliness of the information may be affected by recipients' billing schedule. *City Update* is also available around the first of every month on the City's website at www.cityofloveland.org. Your comments are encouraged and welcomed at 962-2302, Andy.Hiller@cityofloveland.org.

The City of Loveland is committed to providing an equal opportunity for citizens and does not discriminate on the basis of disability, race, color, national origin, religion, sexual orientation or gender. The City will make reasonable accommodations for citizens in accordance with the Americans with Disabilities Act. For more information, please contact the City's ADA Coordinator at Bettie.Greenberg@cityofloveland.org or 962-3319.