Are you informed? Engaged? Many opportunities are available

We’re listening and want to keep you on track with your City of Loveland government. Here at the Public Information Office, we noticed that in this year’s annual citywide Quality of Life Survey, response to the “I feel well informed about City services” statement fell a couple of points, and that “There are sufficient opportunities to participate in Loveland government” continues to receive relatively low scores.

Among City staff and officials, we found those responses a bit surprising, since during the last few years, we’ve not just maintained our communication and citizen engagement opportunities, but increased them.

So, to make it easier for our citizens to stay connected to their city government—in general and to areas of special interest—we ask that you please turn the page to view many of the opportunities to stay informed and engaged with the City of Loveland.

At the City’s new online Info Station, you’ll find a depot with dozens of streamlined resources to keep you up to date and on track with what’s going on with your city government.

Visit www.cityofloveland.org/InfoStation and climb aboard to view our many communication and citizen engagement opportunities.

Natural gas pipeline replacement through Loveland to begin in May

Travel on several major Loveland streets will be impacted for several months as part of a natural gas pipeline replacement project from metro Denver into Wyoming. In Loveland, Xcel Energy will be replacing 7.5 miles of pipeline starting in May and continuing through the end of the year.

As part of Xcel Energy’s Pipeline Integrity Management Program, the company’s West Main Natural Gas Replacement Project will replace approximately 77 miles of high pressure transmission pipeline between Westminster, Colo., and the Wyoming border during the next three years. The work is being done to ensure safe, reliable service to current and new customers along the Front Range, Xcel said.

Occasional roadway lane closures, sidewalk closures and detours will occur. Interruption of natural gas service to existing customers is not anticipated.

Xcel will be providing information to the community and especially to residents and businesses along the pipeline route using a variety of communications resources.

At www.xcelenergywestmainpipeline.com, Xcel has set up a website that provides biweekly construction and traffic updates, interactive route maps, a feedback section and the opportunity to sign up to automatically receive biweekly traffic and construction updates. A (continued on page 4)
Replacement ahead for six RR crossings

Some bumps in the road will become smoother in the coming months as six railroad crossings in the center of town will be replaced. The Burlington Northern Santa Fe Railway Company (BNSF) plans replacement of railroad crossings on 10th Street, Garfield, Lincoln and Cleveland Avenues during May and June.

Three adjacent crossings on 10th Street will close a three-block portion of that street for about three weeks. Closings on Garfield, Lincoln and Cleveland will require closing portions of those roadways for a week to ten days each. The replacements will be made consecutively. The street closures will not occur simultaneously and detours will be posted.

Tenth Street will be closed between Garfield and Cleveland. Garfield will be closed between Lake Drive and 22nd Street, with both Lincoln and Cleveland to be closed between 10th and 11th Streets.

The City of Loveland pays for the crossing materials with BNSF providing the labor for the installations. City crews will be repaving the roadway adjacent to both sides of the crossing. Precise dates of the closings have not yet been established. When available, they will be posted on the City's website at www.cityofloveland.org/streets.

Communications inventory summary: Stay on track with these City communications outlets

City website - www.cityofloveland.org contains more than 7,000 pages of information about Loveland’s city government. It’s the City’s most complete source of information from every City department, with updates and additions daily.

Citywide eNotifications - Opt in to receive media releases and other notifications from a variety of City departments/offices. 575 subscribers

Community Partnership - FB site from City office that interacts with local non-profit agencies. 75 fans

Museum/Gallery - FB site focusing on City’s Museum/Gallery activities. 1,075 fans

Rialto Theater - FB site focusing on Rialto Theater Center activities. 900 fans

Youth Advisory Commission - FB site from Cultural Services youth leadership group. 50 fans

Downtown - FB site focusing on issues and activities in downtown Loveland. 1,375 fans

Creative Sector website - www.lovelandarts.org focusing on arts-related development for Loveland. 500 users/month

Destination Loveland website - www.visitlovelandco.com aimed at attracting visitors to Loveland. Coming soon

Visit Loveland - Social media sites promoting Loveland as a place to visit. Coming soon

Farmers Market - TW site with info about market; summer Sunday mornings. 125 followers

Sales Tax emails - Monthly updates to Loveland sales tax licensees. 2,200 recipients

Fire Rescue Authority - FB site providing information from Loveland’s fire department. 450 fans

Library - FB site focusing on Loveland Public Library activities. 550 fans

Library Teens - FB site focusing on Loveland Public Library activities for teens. 150 fans

Library - Library TW site focusing on Loveland Public Library activities. 150 followers

Cable TV Channel 16 - City TV channel broadcasting public meetings, special interest programs, more. 15,000 cable subscribers

Parks & Recreation - FB site with info about the City’s parks and recreational opportunities. 350 fans

Chilson Rec Center - FB site focusing on Chilson Recreation Center’s activities. 725 fans

City athletics - FB site focusing on City’s athletics activities, facilities and competitions. 100 fans

Golf Loveland - FB site focusing on City’s golf courses and activities. 250 fans

Golf Loveland - TW site focusing on City’s golf courses and activities. 100 followers

City of Loveland - TW site encompassing wide-ranging City of Loveland government info. 1,350 fans

City of Loveland - TW site encompassing wide-ranging City of Loveland government info. 2,450 followers

1610 AM Radio - 24/7 radio transmitter with Loveland road/general info; emergency info if needed. 5-7 mile radius

962-2020 Info Line - Telephone line providing info about emergencies or special situations.

City of Loveland - YT channel offering wide variety of City-related videos. 50,000+ views


Airport - FB site of Fort Collins-Loveland Airport (FNL). 100 fans

Airport - TW site of Fort Collins-Loveland Airport (FNL). 10 followers

“On Final” - Quarterly electronic newsletter of Fort Collins-Loveland Airport (FNL).

Solid Waste - FB site focusing on City’s waste disposal and recycling services. 25 fans

Stormwater - FB site focusing on City’s stormwater services. 250 fans

Streets & Traffic - FB site focusing on City “cone zone” info. 50 fans

COLT Transit - TW site with info on the City’s bus system. 50 followers

COLT Transit - FB site with info on the City’s bus system. 50 followers

Water and Power - FB site focusing on City’s water and electric service utilities. 75 fans

Water and Power - TW site focusing on City’s water and electric service utilities. 200 followers

eBulletin Boards - Large, wall-mounted monitors providing info about that building’s activities. 10,000+ viewers

Listed here are many of the City’s recurring communications resources to keep citizens informed. These recurring resources include newsletters, catalogs, websites, social media sites, TV and others where information is made available on a continuing basis. This list does not include the multitude of brochures, posters, postcards, rack cards, fliers, etc. that are used to announce singular events such as a neighborhood meeting, art exhibit or lecture at the library.
Communications inventory summary: Stay on track with these City communications outlets at cityofloveland.org/InfoStation. 

- **Climb aboard!** Visit the City hosting annual Public Works Day on May 21

Educational booths include displays of school zone signs children see on a daily basis, and information on recycling and energy uses around the community.

**City hosting annual Public Works Day on May 21**

The City of Loveland’s 10th annual Public Works Day celebration will be held 9 a.m.-1 p.m., May 21 at Fairgrounds Park. The day will give local school children a glimpse of the types of services Loveland’s Public Works and the Water and Power departments provide to the community on a daily basis.

Every year, Public Works Day creates a learning environment that enables children to get some civic education while having lots of fun. Some of the highlights at this year’s event will be the water wheel that allows students to experience a flood rain, an equipment show highlighting the machinery used on a daily basis, and demonstrations on the power of electricity and the water/wastewater system.

In addition to reading, clicking or viewing one of the many City communications resources, citizens have multiple opportunities for person-to-person participation with City staff and City officials. These range from official meetings with opportunities for public attendance and comment, to less formal gatherings where citizens can rub elbows with City personnel and make comments and suggestions directly to them.

**Citizen engagement opportunities**

- Affordable Housing Commission
- Citizen's Finance Advisory Commission
- Community Marketing Commission
- Construction Advisory Board
- Creative Sector Development Advisory Board
- Cultural Services Board
- Disabilities Advisory Commission
- Fire & Rescue Advisory Commission
- Golf Advisory Board
- Historic Preservation Commission
- Housing Authority
- Human Services Commission

**Attend and/or speak at City Council meetings.**

Call, write, email City Council, City staff. Serve on or attend a Board or Commission meeting:

- Community Partnership "aha"
- Historic properties Newsletter, map, postcards regarding historic buildings in Loveland.
- Visitors guide
- Business Resource Guide
- Fire Rescue activity book
- "Leisure Times" activities
- Youth activities newsletter

**Recreation Trail map**

Large, fold-out color map of City Rec Trail and bikeways.

**Natural Areas**

Newsletter/Annual Report focusing on City-owned open lands.

**Rec/Athletics/Golf ads**

Ads, coupons, etc. in local publications promoting City recreation resources, events.

**Community Partnership ads**

Newspaper ads announcing activities related to non-profits.

**Community Partnership "Insider" Newsletter**

with info about local non-profit agencies.

**"City Update"**

Monthly newsletter encompassing wide-ranging City of Loveland government info.

**"DateLine: Loveland"**

Occasional full-page display in RH providing in-depth info on current City topic.

**Tabletop displays**

Text and info about specific City topic; displayed at city hall, library and/or Chilson.

**Debris permits**

Info and permits to households for yard debris drop-off at Loveland Recycling Center.

**Waste guidelines**

Info and pickup calendars about City Solid Waste services.

**Water and Power ads**

Ads, coupons, etc. in local publications promoting efficiency programs, events etc.

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New road markings encourage vehicles to share the road with cyclists

Shared-lane markings or ‘sharrows’—a coined term combining the words ‘share’ and ‘arrow,’ were recently painted on Garfield Avenue between 7th Street and Eisenhower Avenue. The purpose is to convey to motorists that they should share the lane with cyclists.

Portions of Garfield Avenue, a designated bike route, are not wide enough to provide both on-street parking and bike lanes. With a speed limit of 30 mph and an average of fewer than 10,000 cars using that road daily, City traffic engineers determined that this section of roadway would be a good site to test these new markings in Loveland.

This pilot study, which will track roadway would be a good site to test these new markings in Loveland.

This pilot study, which will track whether motorists are yielding to cyclists and/or passing safely, will continue through the summer when cyclists use the roads the most.

In addition, direct mailings, community meetings and hand-delivered informational door hangers are planned.

In addition, direct mailings, community meetings and hand-delivered informational door hangers are planned.

The pipeline will be installed in City streets or private utility easements. A complete list of accepted materials is available at www.cityofloveland.org/stormwater.

Pick-ups will be limited to the first forty residents who call and are planned for the first week of May. To sign up or for more information call 962-2772 and be prepared to provide a name, phone number and address.

Natural gas pipeline replacement through Loveland to begin

(continued from page 1)

dedicated hotline number at 1-855-875-7633 and email address info@xcelenergywestmainpipeline.com have also been established.

In addition, direct mailings, community meetings and hand-delivered informational door hangers are planned.

The pipeline will be installed in City of Loveland rights-of-way adjacent to city streets or private utility easements, replacing existing, and in some cases, installing new pipeline. Xcel will repair or replace any roadway, sidewalks, vegetation or other impacts from the construction.

No City of Loveland revenue is involved in the project. Funding comes from the Pipeline System Integrity Adjustment (PSIA) fee that appears as a separate line item on Xcel Energy’s natural gas customers’ bills. On an average residential customer’s bill, that fee is about 22 cents per month.

Bike ambassadors provide education

Loveland bicycle riders are invited to participate in programs on bike safety, etiquette, routes, maintenance and more from local “Bicycle Ambassadors” from the Bicycle and Pedestrian Education Coalition (BPEC). Bicycle Ambassadors tailor educational messaging to children, teens, college-age students, families, adults in the workplace, seniors and motorists through:

• one-hour presentations
• bike skill/safety rodeos
• community events
• neighborhood open garage events
• community patrol

To learn more, visit bicycleambassadorprogram.org or call 495-7503.

City engagement opportunities

(continued from page 3)

Interact with Mayor, City Councilors, City staff at various public meetings, forums.

Interact at schools with police School Resource Officers.

Participate in a variety of online and mailed city surveys.

Attend public meetings/open houses for projects/programs such as:

- Boyd Lake Avenue Extension
- Sustainability Plan
- Encroachment Permits for Downtown Electric Car demo
- Transportation Master Plan
- Bike and Pedestrian Plan
- Library expansion focus groups
- Library teen advisory board
- Oil and Gas Development forum

Loveland Water and Power open houses