

How the City keeps you informed

Keeping the Loveland community informed about the goings-on of their local government is accomplished with a wide variety of methods.

Several different resources and media are used to keep citizens up-to-date on City issues, projects, programs, opportunities and events. Information is provided by individual departments, divisions and offices as well as through the City's Public Information office.

Communication avenues may include current technology channels such as websites and e-mails; good old newsletters, newspapers, telephone or TV; or face-to-face discussions at classes, public meetings and open house gatherings.

The subject of the information offered can also be very different because the City provides such a wide variety of



different services. Repairing a pothole or building a new interchange, major utilities including water and electricity, leisure services from the library, Rialto or recreation center, or special or emergency situations can each be the subject of information from the City.

This month's *City Update*—itself a popular source of City information—offers a glimpse of many of the communications efforts provided by the City to keep its residents well informed.

More about staying informed inside

Water & Power always one step ahead for future water needs

Developing future water resource projects is a job that's never done. Though it's only been a few short years since Loveland completed the expansion of the Green Ridge Glade Reservoir, planners are already hard at work on Loveland's next big, municipal water-storage project.

In fact, plans for the Windy Gap Firming Project (WGFP), projected to be located at the Chimney Hollow site west of Loveland, have been in the works since the late 90s, according to Larry Howard, senior water resources engineer with the City.

"Not only do we do our best to ensure that the Loveland community has the water they need right now and in the near future, but we are constantly looking ahead and trying to anticipate, as accurately as possible, what the water needs will be for our community in ten, twenty, even forty years into the future," said Howard.

The WGFP is projected to be a 90,000 acre-foot water storage facility located in the valley just west of Carter Lake. This proposed reservoir would provide firming storage for water from the existing Windy Gap Project, completed in 1986, which diverts water from the confluence of the Fraser and Colorado Rivers near Granby, Colorado.



Loveland's Green Ridge Glade Reservoir

The water will be transported from the Western Slope through the Colorado Big Thompson Project (CBT). This new WGFP water will supplement water Loveland already receives through the CBT system.

Thirteen entities, including the City of Loveland, are slated to jointly construct this new reservoir. Loveland's share would be approximately 7,000 to 8,400 acre-feet (to be decided). Though planning is underway, nothing has been finalized and permits have not yet been issued.

Loveland's participation in this venture is partly a result of Loveland's Raw Water Master Plan that was completed

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Get Involved! Apply for a City Board or Commission

Openings exist on several City boards and commissions. Generally speaking, these groups meet on a regular basis to discuss local issues and to provide information and recommendations to Loveland City Council.

For vacancy information and application forms, visit the Boards and Commission page at www.cityofloveland.org, 962-2303. Application filing deadline is May 29.

"Money Talks"

Show your money who's boss

When it comes to managing money, sometimes it can feel like your money's controlling you.

The June 9 Money Talks program will provide the tools to take control of household finances including; analyzing your net worth, income, and spending, maximizing the money you have, setting goals, and tracking progress.

Money Talks will be presented free at noon and at 6:30 p.m. at the Loveland Public Library. Beverages are provided and attendees are welcome to bring a bagged lunch or supper. For more information, call 962-2402.

Stay Informed: Communications Resources from your City Government

City Website

The City's website contains comprehensive information on City departments, policies, reports, studies, programs, events and more. It is the most comprehensive source of City information. Additions and/or updates to the City's website are made almost daily. Visit the website at www.cityofloveland.org.



Get Connected

With keywords, this new, user-friendly City website tool helps users more quickly reach the staff person or office to best serve their needs. Just click on "Contact Us" from the homepage at www.cityofloveland.org.

Media Releases/Flyers/Brochures

Many City offices author or assist in producing media releases for publication in newspapers, magazines and on websites. Other printed materials are also prepared and sent by various City offices.

Televised Meetings



Public meetings including City Council and Planning Commission are shown

on cable TV channel 16 both live and by rebroadcast. In addition, health, education and safety programming is presented plus a bulletin board with event and other helpful information.

Loveland's Talking

"Loveland's Talking" is the City's only locally produced television program. Topics include City programs, services, events, issues and news. Guests discuss the "what and why" of City operations. "Loveland's Talking" is shown on Loveland's cable TV channel 16.

1610 AM Radio

The 1610 AM radio transmitter system broadcasts messages regarding road construction and events of interest to area visitors and residents. 1610 AM is a vital community communication tool and is relied upon to disseminate important information in the event of an emergency or special situation.

Dateline: Loveland

For two decades, the City has used the *Dateline: Loveland* page in the Loveland Reporter-Herald to provide a wide variety of in-depth City information to the community.



Informational Videos

More and more, the City is providing informational overviews of important projects and services using videos. These concise videos are shown repeatedly on cable TV channel 16 and may be viewed on the City website, www.cityofloveland.org.

Phone Lines

During normal workdays, callers can phone the City's main switchboard at 962-2000 and reach a live operator

who will assist in connecting the caller to the most appropriate extension. During emergencies or special situations, the City Info Line, 962-2020, provides recorded information and/or connections with special call center personnel.

Call Center



The City has established an Information Call Center—962-2020—for use in the event of a local emergency or special situation. Up to ten staffed workstations can be used to gather, confirm and disseminate information to callers.

Emergency Communications

City personnel are actively involved in emergency communications discussions, drills and training, including exercises at the Emergency Operations Center, emergency information workshops and FEMA training. In an emergency, the City website www.cityofloveland.org,

1610 AM radio, cable TV channel 16 and City Info Line 962-2020

Light your home with a Twist

One of the simplest and least expensive ways to reduce energy use and 'green' a home is to switch out standard incandescent bulbs with compact fluorescent lamps (CFLs). To help Loveland residents make the switch, Loveland Water and Power, in cooperation with Platte River Power Authority, is presenting the annual Lighting with a Twist promotion.

CFLs offer a number of benefits including reliable lighting, energy and cost savings, longevity and convenience. Through Lighting with a Twist, Loveland residents can purchase select CFLs at reduced prices at participating area retailers including: Albertsons, Bed Bath & Beyond, Jax Ranch & Home, Lighting Designs, Lowe's, Orchard's Ace Hardware, Sam's Club, The



Home Depot, and Wal-Mart.

Retailers participating in Lighting with a Twist will indicate which bulbs will be included in the promotion. No paperwork or coupon is required.

Standard incandescent bulbs generally last less than 1,000 hours while CFLs can last up to 10,000 hours (based on one year of use at three hours per day). That extended life means real cost and

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Public Works Day – May 21

The City will host the 6th Annual Public Works Day celebration, 9 a.m. to 1 p.m., Thurs., May 21, at Fairgrounds Park.

A variety of educational booths and fun activities are planned. Special guest appearances include H₂O Jo, the Michelin Man and the Bag Monster.

For additional information, go to the Public Works Department page at www.cityofloveland.org and click on Annual Events, or call 962-2627.



are all sources of information and are updated as needed.

Public Meetings

Numerous formal and informal meetings are open to the public to stay informed and provide their opinions and recommendations. These include official public hearings at City Council meetings and the like, plus informational meetings, open houses and neighborhood gatherings hosted by City staff or elected officials.

Community Survey

Every year, a community survey containing a wide variety of questions about City services is mailed to Loveland residents. Results of this statistically-reliable survey are presented to the community. In addition, citizens are provided other opportunities to provide feedback and opinions through online and mailed questionnaires regarding specific City issues.

Display Boards

Table-top displays are often erected in City buildings offering information on a variety of subjects. Displays can be seen by visitors to the lobby areas of the Municipal Building, library and/or Chilson Recreation Center.



— For Your Refrigerator —

Emergency Information Sources

Be Informed

Some or all of these sources may be utilized during an emergency or special situation. The nature of the situation will dictate what sources will be utilized. Set-up and staffing for some resources will not occur immediately.

City of Loveland Info Sources:

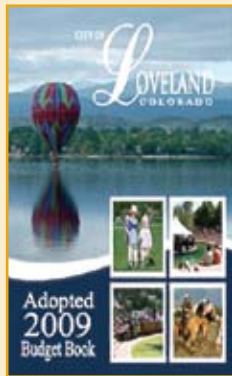
- www.cityofloveland.org** Official City website
- 1610 AM radio** City's AM radio station
- Channel 16 cable TV** City cable TV channel
- Phone 962-2020** Info line/call center
- Phone 911** Emergency police/fire
- Emergency Notification** Phone calls, e-mails
Signup at **www.LETA911.org**
- Emergency Alert System (EAS)** Emergency messages on TV & radio

Other sources:

- www.larimer.org** Larimer County
- Phone 211** Community Resource line
- www.firstcall211.org** 211 website

In-depth Reports

Major reports from almost every City department regarding budgets, long range plans, special projects and more can be found on the departments' web pages.



From a general overview to specific costs and design drawings, detailed information is easily available.

City Update Newsletter

And, of course, you're reading City Update, delivered to 34,000 Loveland residences and businesses

monthly. It is also viewable on the City's website. It is cited by citizens as the most-often-read



communication tool from the City.

Other Newsletters

Some City departments send newsletters to households and businesses interested in or having participated in events specific to that department's services. Examples include the Rialto Theater, Museum/Gallery, Parks and Recreation and others.

Loveland Community Night Out strengthens neighborhoods



The sixth annual Loveland Community Night Out block parties are 6-10 p.m., Wed., June 17. Once again, neighbors will get to know each other better and meet Loveland police officers, firefighters, EMS personnel, city council members, city staff and volunteers who work to keep Loveland a healthy and safe place to live. To host or attend a block party in your neighborhood or for more information, call 962-2229.

Sign up kids for summer day camp

Adventure Bound Day Camp is a state-licensed childcare program for children ages 6 to 12. Activities include arts & crafts, games, swimming (including lessons), music, painting, sports, field trips, science, drama and nature activities. Children are divided into age-appropriate groups.

The camp runs June 1-August 14. Hours are 7:30 a.m. - 5:30 p.m., Mon. - Fri. The cost for three days per week is \$110, \$140 for four or five days a week.

Pre-registration is required. Registration must be done in person at the Chilson Recreation Center, 700 E. 4th St., Registration Desk. For more information, call 962-2467.



Water & Power always one step ahead for future water needs

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in 2005. Per the master plan, city council directed Water & Power to project, plan for and provide 99 percent assurance that Loveland will have all the water it needs annually for the foreseeable future.

“One of the most positive aspects of this particular project is that it lends itself to reusing the water we capture,” said Greg Dewey, water resources engineer with the City. “That enables us to stretch our water supply even further, which is beneficial since we live in a semi-arid climate.”

In addition to this new water storage, Chimney Hollow Reservoir would provide non-motorized boating, fishing, and hiking opportunities in

a beautiful foothills setting under Larimer County management, with 50,000 visitors estimated annually.

According to Howard, permits for the project are expected to be issued by the end of 2009 and construction would likely begin sometime in 2012. “We feel confident that this project is the most logical next step in securing a reliable and affordable water supply for the future,” Howard added.

For more information on Loveland Water & Power go to www.cityofloveland.org. For information on the Windy Gap Firming Project, go to www.chimneyhollow.org or call 962-3703.

Annual Fishing Derby June 6-7

The Fishing Derby will be from 7 a.m.-5 p.m., June 6, and 7 a.m.-noon, June 7 at North Lake Park. This free annual event, sponsored by the Loveland Police Department, gives kids an opportunity to learn more about fishing.

Members of Colorado Youth Outdoors will teach kids how to clean and cook their fish and the Loveland Fishing Club will be on hand for registration, tackle, competition supervision and fishing tips.

A Division of Wildlife officer will provide education on Colorado law and fishing ethics. Loveland Kiwanis will be selling family-priced food. All proceeds benefit local Kiwanis youth programs.

The event is for children age 14 and under. All ages are welcome to fish after noon on Sunday.

Attendees can park in the west parking lot of Loveland High School. For more information call 962-2277.

Light your home with a Twist

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energy savings for homeowners because CFLs use much less electricity—approximately 75 to 80 percent less than standard bulbs.

Because CFLs do contain a small amount of mercury they must be disposed of properly. Ace Hardware, Lighting Designs, and The Home Depot accept CFLs for recycling at no charge. CFLs can also be recycled at the Larimer County landfill.

For more information on Lighting with a Twist, call Loveland Water and Power, 962-3000.



Sign up for vacation home checks

The Loveland Senior Police Volunteers provide checks on homes for residents who are away on vacation.

Volunteers check doors and windows and look for signs of criminal activity. To sign up for free vacation home checks, call 962-2246 at least three working days before leaving for vacation.

Try the 34 Xpress bus

The 34 Xpress is a commuter-friendly bus route that runs along the US 34 corridor from 6 a.m. to 7 p.m. Mon.- Fri. and 9 a.m. to 7 p.m. on Sat. The service began last August as a 1-3 year pilot bus route.



In an effort to increase ridership, SmartTrips is scheduling meetings with employers along the corridor to promote the route. Buses can also be scheduled for on-site demonstrations at businesses or office parks.

For more information about the 34 Xpress, call Greeley-Evans Transit at (970) 350-9287.

Summer @ Chilson
3 Months of Unlimited Use!

Youth	\$75
Adult	\$135
Senior	\$80
*Family	\$195

Passes On Sale May 13-June 30 *Couples & children < 21

Aquatics · Recreation · Fitness
700 E. 4th Street · Loveland · 962-2FUN

Summer fun through Parks & Recreation

- The Barnes Park Batting Cages are open for the season, M-F evenings and weekends.
- Register for Adult Athletics programs including; Coed & Women's Soccer, Sand Volleyball, and Indoor Volleyball.
- Register beginning May 4 via WebTrac & TeleTrac for summer Youth Athletics programs including; Tennis, Gymnastics, Pre/K Soccer, T-ball, Baseball, Softball and Lacrosse.
- Winona Pool opens May 30 and offers swimming lessons for all abilities.
- Lake Loveland opens for the season May 23.

For more information on Parks & Recreation activities, call 962-2440.

City Update is a monthly publication of the City of Loveland. Residents receive City Update on various dates throughout the month depending on their utility billing cycle. Timeliness of the information may be affected by recipients' bill distribution schedule. Your comments are encouraged and welcomed at 962-2302, hillea@ci.loveland.co.us. Visit the City's website at www.cityofloveland.org.