

# Open City Hall 2016 Quality of Life Online Survey

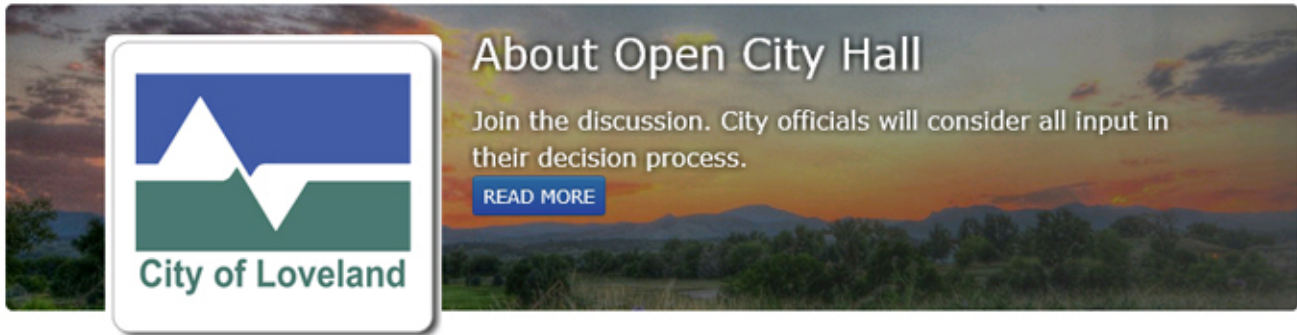


August 8, 2016

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## Executive Summary

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### Overview

The City of Loveland has administered a Quality of Life Survey annually since 2006. For the third consecutive year, an electronic version of the traditional hard-copy survey was offered through **Open City Hall**, the City's internet-based forum for public engagement. We launched the online survey to expand our reach, tap a more diverse demographic sample and raise the number of participants. This year, 446 Loveland residents responded to the online survey, slightly more than double the 214 people who completed the 2015 survey through **Open City Hall**.

The two versions of the Quality of Life Survey – mailed and online – are identical. The survey instrument requests respondents' demographic information, seeks their ratings on 24 statements about City services and amenities and offers an opportunity to submit written comments. The survey data and comments gathered are analyzed by City leaders to identify issues, trends and topics for discussion.

### Methodology

The survey was posted at **Open City Hall** on June 21, 2016, with an Aug. 4 response deadline. Established users of the forum were asked to respond through automated messages. Slightly more than 10,000 invitations to participate were sent via **Constant Contact**, the City's contracted email marketing platform. The City's website and social media channels – Facebook and Twitter – also carried messages to potential participants. Arriving at the survey site, users found:

- A series of questions seeking basic demographic information – age, length of residency, employment, housing type and frequency of internet use.
- Twenty-four statements about City services and amenities, to which respondents could strongly agree, agree, disagree, strongly disagree or express no opinion.
- An invitation to provide additional written comments, all of which are compiled in the "Comments and Suggestions" section of the attached survey report.

Of the 446 Loveland residents who participated, 228 were registered users of Open City Hall who had provided names, addresses and email addresses. Those users also had the option to report their age and gender, as some did. The remaining 218 responses were from unregistered respondents, who had the option of participating in the survey without providing identifying information.

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# Summary of Highlights

Respondents registered mostly favorable opinions of City services. **About the ratings:** Numbers under the headings below represent the percentage of respondents who selected either “Strongly Agree” or “Agree” in responding to statements.

## Quality of City Services

Respondents gave high ratings to quality of electric service and drinking water, and services provided by police, fire and public works departments. Delivery of reliable electricity received the highest rating in this category at 96. A statement about availability of alternative transportation options received the lowest rating in this category at 48.

## Quality of Infrastructure

Survey data show favorable views of the quality of streets, stormwater facilities, the wastewater system and other parts of the city’s infrastructure. Highest ratings were given to statements about sewer reliability (91) and safe, drivable street surfaces (83). A statement about the ability to travel by car with minimal delays received a rating of 64.

## Quality of Community Amenities

Residents evaluated opportunities for recreation, programs for youth and senior citizens, community events and opportunities to enjoy the arts. Quality of parks and trails scored a 95 rating, followed by enjoyment of the arts (89) and festivals/events (87). The lowest rating in this category was a 48 given to quality of youth activities.

## Quality of Development & Growth

Ways that new development enhances quality of life in Loveland were measured by ratings that ranged broadly, from 77 for our ability to provide new retail opportunities to a rating of 33 for the city’s ability to attract quality employers – the lowest rating on the survey and down seven percentage points from the 2015 survey response.

## Written comments

Ninety percent of Open City Hall respondents offered written comments on a wide variety of topics. Find them in the **General Comments & Suggestions** section, categorized for ease of reading and reference. They are unedited, except for minor grammatical and spelling corrections.

## 2016 Quality of Life in Loveland Open City Hall – Online Survey Summary of Responses (Numbers are percentages of total responses)

| Statements on Quality of Life in Loveland from Strongly Agree to No Opinion   | Strongly Agree | Agree | Disagree | Strongly Disagree | No Opinion |
|---|----------------|-------|----------|-------------------|------------|
| Loveland delivers reliable electricity.   | 51             | 43    | 3        | 1                 | 1          |
| My family feels safe in our community.  | 29             | 62    | 7        | 1                 | 2          |
| Loveland's neighborhoods, parks and thoroughfares are clean.  | 30             | 63    | 6        | 1                 | 1          |
| Residential recycling and trash services meet customer needs.   | 50             | 42    | 56       | 1                 | 3          |
| The City provides quality parks and trails.   | 45.4           | 49.7  | 2.3      | 0.5               | 2.3        |
| The City provides quality Fire/Rescue services.   | 47.5           | 43.4  | 0.0      | 0.0               | 9.1        |
| Loveland provides quality drinking water.   | 36.2           | 51.7  | 1.6      | 7.5               | 3.0        |
| The sewer system in Loveland works reliably.  | 31.7           | 59.7  | 3.2      | 0.5               | 5.0        |
| The City provides quality Police services.  | 32.5           | 49.8  | 7.5      | 2.0               | 8.2        |
| There are plentiful opportunities to enjoy the arts.  | 41.6           | 47.3  | 4.8      | 0.0               | 6.4        |
| There are sufficient opportunities to gather as a community. (Festivals/Community Events)                                 | 32.3           | 54.7  | 6.4      | 0.9               | 5.7        |
| The library services provided to our community are current and meet our community needs.                                  | 35.2           | 44.8  | 2.5      | 0.5               | 17.0       |
| There are abundant recreational opportunities for all members of my family.   | 33.1           | 51.8  | 9.1      | 1.1               | 4.8        |
| Street surfaces are drivable and safe.  | 13.6           | 69.1  | 13.9     | 2.5               | 0.9        |
| Water runoff from storms is controlled and minimizes flooding.  | 22.5           | 55.3  | 11.7     | 2.8               | 7.8        |
| I can travel by car to locations in Loveland with minimal delays.   | 10.7           | 53.4  | 26.5     | 8.7               | 0.7        |
| I feel well informed about City services.   | 11.6           | 63.0  | 15.0     | 1.4               | 9.1        |
| Loveland is attracting shopping opportunities our community desires.  | 15.3           | 61.6  | 13.9     | 3.2               | 5.9        |
| The City provides activities and services needed by senior citizens.  | 15.3           | 39.1  | 3.7      | 0.7               | 41.2       |
| The City Council is approving development that enhances the quality of life in our community.                             | 8.9            | 44.9  | 19.7     | 5.0               | 21.5       |
| The City provides quality youth activities.   | 12.3           | 35.4  | 7.3      | 0.2               | 44.7       |
| Alternative transportation options are usable and provide options to driving my car (i.e., buses, bike lanes, sidewalks). | 6.2            | 41.5  | 25.9     | 9.4               | 17.0       |
| There are sufficient opportunities to participate in Loveland Government.   | 7.7            | 39.8  | 11.4     | 2.3               | 38.9       |
| Loveland is attracting jobs that pay well from employers who offer benefits.  | 3.4            | 29.2  | 28.7     | 11.4              | 27.3       |

## 2016 Comparison of Responses from Mailed and Online Surveys

| Statements on Quality of Life in Loveland<br>(Numbers are percentages of total responses)                                 | Mailed Survey<br><i>Strongly Agree/ Agree</i> | Open City Hall Survey<br><i>Strongly Agree/ Agree</i> | Mailed Survey<br><i>No Opinion</i> | Open City Hall Survey<br><i>No Opinion</i> |
|---|---|---|------------------------------------|--|
| Loveland delivers reliable electricity.   | 97  | 96  | 1.6                                | .9   |
| Residential recycling and trash services meet customer needs.   | 95  | 92  | 1.3                                | 2.5  |
| The City provides quality parks and trails.   | 93  | 95  | 5.3                                | 2.3  |
| Loveland's neighborhoods, parks and thoroughfares are clean.  | 91  | 93  | 3.5                                | .9   |
| The City provides quality Fire/Rescue services.   | 91  | 91  | 8.2                                | 9.1  |
| The sewer system in Loveland works reliably.  | 90  | 91  | 6.0                                | 5.0  |
| My family feels safe in our community.  | 90  | 91  | 3.3                                | 2.0  |
| Loveland provides quality drinking water.   | 90  | 88  | 3.3                                | 3.0  |
| There are plentiful opportunities to enjoy the arts.  | 88  | 89  | 10.1                               | 6.4  |
| The City provides quality Police services.  | 87  | 82  | 6.5                                | 8.2  |
| There are sufficient opportunities to gather as a community. (festivals/community events)                                 | 86  | 87  | 9.2                                | 5.7  |
| The library services provided to our community are current and meet our community needs.                                  | 84  | 80  | 13.7                               | 17   |
| There are abundant recreational opportunities for all members of my family.   | 82  | 85  | 12.5                               | 4.8  |
| Water runoff from storms is controlled and minimizes flooding.  | 81  | 78  | 9.7                                | 7.8  |
| Street surfaces are drivable and safe.  | 80  | 83  | 4.4                                | .9   |
| Loveland is attracting shopping opportunities our community desires.  | 76  | 77  | 9.3                                | 5.9  |
| I can travel by car to locations in Loveland with minimal delays.   | 69  | 64  | 3.1                                | .7   |
| I feel well informed about City services.   | 68  | 75  | 16.3                               | 9.1  |
| The City provides activities and services needed by senior citizens.  | 64  | 54  | 31.1                               | 41.2                                       |
| The City Council is approving development that enhances the quality of life in our community.                             | 57  | 54  | 22.7                               | 21.5                                       |
| The City provides quality youth activities.   | 54  | 48  | 41.0                               | 44.7                                       |
| Alternative transportation options are usable and provide options to driving my car (i.e., buses, bike lanes, sidewalks). | 53  | 48  | 28.3                               | 17   |
| There are sufficient opportunities to participate in Loveland Government.   | 49  | 48  | 40.7                               | 38.9                                       |
| Loveland is attracting jobs that pay well from employers who offer benefits.  | 38  | 33  | 30.1                               | 27.3                                       |

## Introduction

Each summer the City invites citizens to share their opinions about quality of life in Loveland and the services that are designed to enhance it.

Residents are asked to read each statement and place a mark in the appropriate box. They are also invited to include additional comments and suggestions at the end of the survey.

The topic was launched on July 6, 2016. At the time of this topic's closing on August 8, 2016, this forum had:

Attendees: 518

All Responses: 446

Hours of Public Comment: 22.3

# 2016 Annual Quality of Life Online Survey

## Demographic information from Respondents

### How long have you lived in Loveland?

|                    |  | %     | Count |
|--------------------|--|-------|-------|
| 1 year or less     |  | 4.3%  | 19    |
| 1-2 years          |  | 4.5%  | 20    |
| 3-5 years          |  | 15.5% | 68    |
| 6-10 years         |  | 16.4% | 72    |
| More than 10 years |  | 59.3% | 261   |

### What is your age range?

|             |  | %     | Count |
|-------------|--|-------|-------|
| 18-24       |  | 0.2%  | 1     |
| 25-44       |  | 29.3% | 129   |
| 45-64       |  | 47.0% | 207   |
| 65 and over |  | 23.4% | 103   |

### Do you live in a single-family home or multi-family building?




|                       |  | %     | Count |
|-----------------------|--|-------|-------|
| Single-family home    |  | 93.4% | 412   |
| Multi-famliy building |  | 6.6%  | 29    |

### Which of these locations is nearest to where you work?

|                         |  | %     | Count |
|-------------------------|--|-------|-------|
| Loveland                |  | 72.6% | 300   |
| Greeley                 |  | 2.9%  | 12    |
| Fort Collins            |  | 13.6% | 56    |
| Longmont/Denver/Boulder |  | 9.4%  | 39    |
| Windsor                 |  | 1.5%  | 6     |







**How frequently do you use the Internet?**

|                     |   | <b>%</b> | <b>Count</b> |
|---------------------|---|----------|--------------|
| Daily               |  | 98.2%    | 432          |
| 2-3 times per week  |  | 1.4%     | 6            |
| 2-3 times per month |  | 0.5%     | 2            |





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**How often do you visit the City's official website, *www.cityofloveland.org*?**

|                    |   | <b>%</b> | <b>Count</b> |
|--------------------|---|----------|--------------|
| Weekly             |  | 10.7%    | 47           |
| Monthly            |  | 49.4%    | 217          |
| 2-3 times per year |  | 31.7%    | 139          |
| Never              |  | 8.2%     | 36           |





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**How frequently do you watch live or recorded City Council meetings broadcast on Channel 16?**

|           |   | <b>%</b> | <b>Count</b> |
|-----------|---|----------|--------------|
| Weekly    |  | 0.7%     | 3            |
| Monthly   |  | 2.1%     | 9            |
| 2-3 times |  | 11.3%    | 49           |
| Never     |  | 86.0%    | 374          |






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**How often do you view live or recorded City Council meetings through the City's website?**

|                    |   | <b>%</b> | <b>Count</b> |
|--------------------|---|----------|--------------|
| Weekly             |  | 0.9%     | 4            |
| Monthly            |  | 2.0%     | 9            |
| 2-3 times per year |  | 13.9%    | 61           |
| Never              |  | 83.2%    | 366          |

## Responses to statements on Quality of Life in Loveland

### My family feels safe in our community.

|                   |   | %     | Count |
|-------------------|---|-------|-------|
| Strongly agree    |  | 28.6% | 126   |
| Agree             |  | 62.0% | 273   |
| Disagree          |  | 6.6%  | 29    |
| Strongly disagree |  | 0.7%  | 3     |
| No opinion        |  | 2.0%  | 9     |




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### The City provides quality Fire/Rescue services.

|                |   | %     | Count |
|----------------|---|-------|-------|
| Strongly agree |  | 47.5% | 209   |
| Agree          |  | 43.4% | 191   |
| No opinion     |  | 9.1%  | 40    |






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### The City provides quality Police services.






|                   |   | %     | Count |
|-------------------|---|-------|-------|
| Strongly agree    |  | 32.5% | 143   |
| Agree             |  | 49.8% | 219   |
| Disagree          |  | 7.5%  | 33    |
| Strongly disagree |  | 2.0%  | 9     |
| No opinion        |  | 8.2%  | 36    |

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### Loveland's neighborhoods, parks and thoroughfares are clean.






|                   |   | %     | Count |
|-------------------|---|-------|-------|
| Strongly agree    |  | 30.0% | 132   |
| Agree             |  | 62.7% | 276   |
| Disagree          |  | 5.5%  | 24    |
| Strongly disagree |  | 0.9%  | 4     |
| No opinion        |  | 0.9%  | 4     |

**Residential recycling and trash services meet customer needs.**

|                   |   | <b>%</b> | <b>Count</b> |
|-------------------|---|----------|--------------|
| Strongly agree    |  | 50.1%    | 218          |
| Agree             |  | 42.3%    | 184          |
| Disagree          |  | 4.6%     | 20           |
| Strongly disagree |  | 0.5%     | 2            |
| No opinion        |  | 2.5%     | 11           |






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**Loveland attracts the shopping opportunities our community desires.**

|                   |   | <b>%</b> | <b>Count</b> |
|-------------------|---|----------|--------------|
| Strongly agree    |    | 15.3%    | 67           |
| Agree             |    | 61.6%    | 270          |
| Strongly disagree |    | 3.2%     | 14           |
| Disagree          |    | 13.9%    | 61           |
| No opinion        |  | 5.9%     | 26           |





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**Loveland attracts jobs that pay well from employers who offer benefits.**






|                   |   | <b>%</b> | <b>Count</b> |
|-------------------|---|----------|--------------|
| Strongly agree    |  | 3.4%     | 15           |
| Agree             |  | 29.2%    | 128          |
| Strongly disagree |  | 11.4%    | 50           |
| Disagree          |  | 28.7%    | 126          |
| No opinion        |  | 27.3%    | 120          |

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**Loveland provides quality drinking water.**





|                   |   | <b>%</b> | <b>Count</b> |
|-------------------|---|----------|--------------|
| Strongly agree    |  | 36.2%    | 159          |
| Agree             |  | 51.7%    | 227          |
| Strongly disagree |  | 1.6%     | 7            |
| Disagree          |  | 7.5%     | 33           |
| No opinion        |  | 3.0%     | 13           |

**Loveland delivers reliable electricity.**

|                   |   | <b>%</b> | <b>Count</b> |
|-------------------|---|----------|--------------|
| Strongly agree    |  | 53.1%    | 232          |
| Agree             |  | 42.8%    | 187          |
| Disagree          |  | 2.5%     | 11           |
| Strongly disagree |  | 0.7%     | 3            |
| No opinion        |  | 0.9%     | 4            |






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**Water runoff from storms is controlled to minimize flooding.**

|                   |  | <b>%</b> | <b>Count</b> |
|-------------------|--|----------|--------------|
| Strongly agree    |   | 22.5%    | 98           |
| Agree             |   | 55.3%    | 241          |
| Disagree          |   | 11.7%    | 51           |
| Strongly disagree |   | 2.8%     | 12           |
| No opinion        |  | 7.8%     | 34           |






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**The sewer system in Loveland works reliably.**






|                   |   | <b>%</b> | <b>Count</b> |
|-------------------|---|----------|--------------|
| Strongly agree    |  | 31.7%    | 139          |
| Agree             |  | 59.7%    | 262          |
| Disagree          |  | 3.2%     | 14           |
| Strongly disagree |  | 0.5%     | 2            |
| No opinion        |  | 5.0%     | 22           |

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**I can travel by car to locations in Loveland with minimal delays.**






|                   |   | <b>%</b> | <b>Count</b> |
|-------------------|---|----------|--------------|
| Strongly agree    |  | 10.7%    | 47           |
| Agree             |  | 53.4%    | 234          |
| Disagree          |  | 26.5%    | 116          |
| Strongly disagree |  | 8.7%     | 38           |
| No opinion        |  | 0.7%     | 3            |

**Alternative transportation options are such as buses, bike lanes and sidewalks are usable and provide opportunities to avoid driving my car.**

|                   |   | <b>%</b> | <b>Count</b> |
|-------------------|---|----------|--------------|
| Strongly agree    |  | 6.2%     | 27           |
| Agree             |  | 41.5%    | 181          |
| Disagree          |  | 25.9%    | 113          |
| Strongly disagree |  | 9.4%     | 41           |
| No opinion        |  | 17.0%    | 74           |






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**Street surfaces are drivable and safe.**

|                   |  | <b>%</b> | <b>Count</b> |
|-------------------|--|----------|--------------|
| Strongly agree    |   | 13.6%    | 60           |
| Agree             |   | 69.1%    | 304          |
| Disagree          |   | 13.9%    | 61           |
| Strongly disagree |   | 2.5%     | 11           |
| No opinion        |  | 0.9%     | 4            |






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**The City provides quality parks and trails.**

|                   |   | <b>%</b> | <b>Count</b> |
|-------------------|---|----------|--------------|
| Strongly agree    |  | 45.4%    | 200          |
| Agree             |  | 49.7%    | 219          |
| Disagree          |  | 2.3%     | 10           |
| Strongly disagree |  | 0.5%     | 2            |
| No opinion        |  | 2.3%     | 10           |

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**There are abundant recreational opportunities for all members of my family.**

|                   |   | <b>%</b> | <b>Count</b> |
|-------------------|---|----------|--------------|
| Strongly agree    |  | 33.1%    | 145          |
| Agree             |  | 51.8%    | 227          |
| Disagree          |  | 9.1%     | 40           |
| Strongly disagree |  | 1.1%     | 5            |
| No opinion        |  | 4.8%     | 21           |

**There are sufficient opportunities to gather as a community at festivals and other events.**

|                   |   | <b>%</b> | <b>Count</b> |
|-------------------|---|----------|--------------|
| Strongly agree    |  | 32.3%    | 141          |
| Agree             |  | 54.7%    | 239          |
| Disagree          |  | 6.4%     | 28           |
| Strongly disagree |  | 0.9%     | 4            |
| No opinion        |  | 5.7%     | 25           |






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**There are plentiful opportunities to enjoy the arts.**

|                |   | <b>%</b> | <b>Count</b> |
|----------------|---|----------|--------------|
| Strongly agree |  | 41.6%    | 183          |
| Agree          |  | 47.3%    | 208          |
| Disagree       |  | 4.8%     | 21           |
| No opinion     |  | 6.4%     | 28           |






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**The City Council approves development that enhances the quality of life in our community.**






|                   |   | <b>%</b> | <b>Count</b> |
|-------------------|---|----------|--------------|
| Strongly agree    |  | 8.9%     | 39           |
| Agree             |  | 44.9%    | 196          |
| Disagree          |  | 19.7%    | 86           |
| Strongly disagree |  | 5.0%     | 22           |
| No opinion        |  | 21.5%    | 94           |

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**Library services provided to our community are current and meet our community's needs.**






|                   |   | <b>%</b> | <b>Count</b> |
|-------------------|---|----------|--------------|
| Strongly agree    |  | 35.2%    | 155          |
| Agree             |  | 44.8%    | 197          |
| Disagree          |  | 2.5%     | 11           |
| Strongly disagree |  | 0.5%     | 2            |
| No opinion        |  | 17.0%    | 75           |

**The City provides quality youth activities.**

|                   |   | <b>%</b> | <b>Count</b> |
|-------------------|---|----------|--------------|
| Strongly agree    |  | 12.3%    | 54           |
| Agree             |  | 35.4%    | 155          |
| Disagree          |  | 7.3%     | 32           |
| Strongly disagree |  | 0.2%     | 1            |
| No opinion        |  | 44.7%    | 196          |






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**The City provides activities and services needed by senior citizens.**

|                   |  | <b>%</b> | <b>Count</b> |
|-------------------|--|----------|--------------|
| Strongly agree    |   | 15.3%    | 67           |
| Agree             |   | 39.1%    | 171          |
| Disagree          |   | 3.7%     | 16           |
| Strongly disagree |   | 0.7%     | 3            |
| No opinion        |  | 41.2%    | 180          |






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**Citizens enjoy sufficient opportunities to participate in Loveland government.**

|                   |   | <b>%</b> | <b>Count</b> |
|-------------------|---|----------|--------------|
| Strongly agree    |  | 7.7%     | 34           |
| Agree             |  | 39.8%    | 175          |
| Disagree          |  | 11.4%    | 50           |
| Strongly disagree |  | 2.3%     | 10           |
| No opinion        |  | 38.9%    | 171          |

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**I feel well informed about City services.**

|                   |   | <b>%</b> | <b>Count</b> |
|-------------------|---|----------|--------------|
| Strongly agree    |  | 11.6%    | 51           |
| Agree             |  | 63.0%    | 277          |
| Disagree          |  | 15.0%    | 66           |
| Strongly disagree |  | 1.4%     | 6            |
| No opinion        |  | 9.1%     | 40           |

At the end of the survey, citizens were invited to share their thoughts on topics of their choosing. These comments are compiled in the General Comments and Suggestions section. Comments have been categorized for ease of reading and reference. They are unedited except for minor grammatical and spelling corrections to improve readability, and deletion of personal contact information of respondents.

Answered 211

Skipped 235

*Word cloud derived from feedback:*

**all** also around community do don downtown feel from  
**loveland** more **need** **needs** new **one** only **out**  
**people** police see so **some** street **they** too **town**  
**traffic** up very was what **who** **like** live love get go





2016 Quality of Life Survey  
**Open City Hall Online Forum**  
390 comments and suggestions  
by department or function

In the *General Comments & Suggestion Section*, citizens shared their thoughts on a wide variety of topics. Comments have been categorized for ease of reading and reference. They are unedited except for minor grammatical and spelling corrections to improve readability and deletion of personal contact information of respondents.

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| Police/Public Safety.....                    | <a href="#"><u>16</u></a> |
| Public Information.....                      | <a href="#"><u>18</u></a> |
| Recycling/Solid Waste.....                   | <a href="#"><u>18</u></a> |
| Streets/Traffic.....                         | <a href="#"><u>19</u></a> |
| Transportation.....                          | <a href="#"><u>22</u></a> |
| Utility Billing.....                         | <a href="#"><u>23</u></a> |
| Water & Power/Stormwater.....                | <a href="#"><u>23</u></a> |
| Website/Channel 16.....                      | <a href="#"><u>24</u></a> |

## **General/Miscellaneous**

I have enjoyed living in Loveland 10+ years. The people are usually friendly and helpful. I have made good use of the Chilson Senior Center and the library, occasionally visit the parks and the Sculpture Garden, the museum and the Rialto Theater. Also, there are plenty of opportunities to volunteer. Thank you for giving us a chance to let you know how you are doing.

Loveland is a lovely area to live and it is only getting better as more and more resources become available to our community.

I'm very proud of all employees at the City, Police and Fire Department. The People are very professional and very friendly.

I love the sense of community I feel, the parks, arts, small stores, a wonderful neighborhood, a deep sense of security in our law enforcement, and lots more. And I feel like Loveland is great - in a tiny part - because I have been involved in changing the parts I want to be different. If everyone in our town did just their tiny bit also, they might be less angry about the challenges we all face. Thanks for asking!!

Loveland is the best city to live in. Loveland city board is doing a wonderful job in managing the city of Loveland.

I keep waiting for the city based access high-speed quality Internet at a reasonable cost that has been discussed for over 10 years. When are we going to have this necessary utility available? We are currently hostages to Comcast for any reasonable speed Internet access at high cost. The Internet has become a basic utility in this era.

We find Loveland a wonderful place for our family to call home. We plan to stay.

Life here is wonderful. I feel lucky living here. I am from Loveland and the city keeps getting better. I could not be happier with the way things are going with new businesses and different restaurants.

I feel so fortunate to live in Loveland and appreciate the many ways the City serves the needs of the community. Of course there is always room for improvement, but that gives us all something to aspire to! It seems to me that there is a struggle right now between the community 'movers-and-shakers' who have been here for a good while and a new crop of politicians who seem to have a slightly different vision.

Loveland is the only city where I have lived that I have very positive feelings of and that I proudly promote to visitors and others.

If the Food Bank is run by the city, that is a very poorly run organization. The food is little to nothing for the seniors. There should be milk, eggs and bread all the time and this rarely happens. The city SHOULD be involved in this program.

Fracking: Guidelines need to be more stringent for water, land and air safety. Fracking has changed considerably over the last decade and frankly, it is not safe.

Our family loves Loveland, with the exception of one CRITICAL aspect your survey completely omits - schools and education.

I appreciate my quality of life here.

All of my children were born, raised, attended and graduated from Loveland public schools. I love Loveland and would not want to live anywhere else.

A community's educational system is the pillar in which intelligent families that value their kids' education use as a yard stick. We agreed with almost everything on your survey - yet are still abandoning Loveland. The severe decline of Thompson School District makes all those questionnaire items meaningless, as the City of Loveland is failing the children of Loveland in the single most important aspect - EDUCATION. Goodbye Loveland, hello Fort Collins and a far superior educational system for our children.

I've lived in several states and even more communities here in Colorado, but Loveland feels better than any other place I've lived.

This may not be specifically a City of Loveland responsibility, but it would be helpful to have better internet connection, city-wide.

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| I have lived in many cities doing the military life, and Loveland has been the BEST for over 20 yrs. now. Of course we have growing pains. It's the price one pays for living here! I don't like extra traffic, too little parking downtown (only in winter!), or whining citizens (who do nothing towards solutions) any more than the next woman.   |
| I love Loveland. The mountains and beautiful lakes are indescribable. We also have great opportunities for volunteer work. It is so much fun. The staff for the City are so friendly.   |
| I would like to see cleanup of trees damaged in the flood along the bike path, particularly between the First Street parking lot and the west end of the trail.   |
| I would not know where to begin if I had a desire to participate in Loveland government.  |
| My "no opinion" answers are more a reflection of my lack of participation than the city's lack of outreach!   |
| We do more need more churches, different faiths all over town with Biblically sound teaching.   |
| I wish our school district offered free full day kindergarten at all schools. This would help our district stand out against surrounding districts. I hope that we can work towards this goal. We have considered moving in order to get our two children into Poudre school district and still may do so. I would hope that our city would desire to keep its residents in district. I know stats show that many children have enrolled out of district. I appreciate all the developmental changes that are occurring in our district (Thompson reinvented), but it needs to be more about actual education and academics and not buildings. I wish that our district had an expeditionary learning school of choice, I am so tired of this test based curriculum. It's not practical for the real world and I hope that politicians and policy makers will someday see the reality of this disservice we have done to our children. I hate that 25 is an ok class size and 16 is considered too small. Can we please be a city that values real education and get rid of politics in education?  |
| I love that Loveland does not subscribe to the same insanity that exists in Fort Collins and Boulder city government.   |
| Mosquitoes are out of control.  |
| Schools desperately need funding, and the citizenry need to understand WHY the increased population and associated property taxes are not adequate - please provide some public service type education so people understand WHY our school district is so underfunded. The school renovation/building initiative is a good plan, especially the school for the southeast neighborhoods that are squished into Winona. Transparency of projected AND actual use of funds would go a long way. If this is already available, how does the community know where to view it?  |
| Aggressively develop trial solutions for homelessness; work with the people who know the homeless population.   |
| When we first moved to Loveland, the Elementary, Middle and High Schools were respectably ranked and provided a decent education for the community's youth. That is no longer the case. The caustic environment created by the School Board over the last 5 years or so, their "higher than thou" mentality, their putting themselves first over the districts kids and teachers - has created a continuous decline in the educational environment. When good teachers are leaving a district they've taught in for years, to be replaced by teachers with no experience - the decline in education level and environment is inevitable. Scores have eroded, the environment itself has eroded - to the point we are being forced to abandon Loveland and move a whole 5 miles north to Fort Collins - a school district that has their act together. Our kids attended school in Fort Collins last year, and the difference between the Thompson School District and Poudre School District is night and day - so much so we're selling a house we love and moving into one at almost twice the cost - because of what the Thompson School District has become - a second rate educational district at best. |
| I'm concerned that our schools are under-funded. If surrounding districts pay more, I would expect it.  |
| My wife and I are planning to move away from this place ASAP. The cost of living is just too expensive after we legalized weed. Despite making good money we simply cannot afford to buy a house here. We have inconsiderate people moving in all around us and the Police do NOTHING when I call on them for making too  |

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| <p>much noise or breaking laws, The "quality of life" is diminishing around here rapidly, We have too many rude people moving here from out of state that apparently have unlimited means. There are way too many people here to enjoy ANYTHING outside your home without feeling like you are in an amusement park. Despite having some of the highest taxes I have seen and the revenue from pot sales the roads here are deplorable, not to mention this "Own tax" for newer cars that I simply cannot get an explanation where that money goes. My wife is a native and I have lived here for 14 years now and at first it felt like home but we can't wait to see Colorado in my rear view mirror.</p> |
| <p>I own a small motel in Loveland and come across many who are homeless. I get calls from the Salvation Army, Chaplins and Disability Resource Services regarding housing for the homeless. We need shelters for these people. We have resources for food and housing but not for the homeless. Ignoring them will not make it go away!!</p>   |
| <p>The "feel" of the town is different from years past. While I still love living here, I'm not certain I would choose to move here and raise my family if the choice was mine to make right now...</p>   |
| <p>I have no major complaints about town. There are a few sections of road with major potholes, and a few sketchy parts of town, but as a whole I feel safe, and prefer living in Loveland over any of the other nearby communities.</p>  |
| <p>I'm so proud of all City, Fire and Police Department employees.</p>  |
| <p>The quality of life in Loveland has been destroyed by excessive growth with increased traffic and overcrowding.</p>  |
| <p>Leverage the city demographics. We have a lot of retired persons that can contribute in a meaningful way to improving quality of life. Be imaginative; provide more interesting volunteer opportunities that utilize the skillset that is available. Managing the volunteer program can even be a volunteer position so the cost will be very low relative to the benefit. I think Loveland is a great place to live and I'm excited about some of the changes that are in the works to make it even better.</p>   |
| <p>You did quite a bit of road work near my house with little to no traffic control and the traffic control you did provide was ineffective and you didn't even notify adjacent residents of the pending road work! Your communication is subpar and lacking and your ROW/Engineering inspectors obviously aren't doing their jobs because I have yet to see any road work where the traffic control is following state regulations from beginning to end of the project! Very disappointing Loveland!</p>  |
| <p>Keep pot out of city limits.</p>   |
| <p>My wife and I really enjoy living in Loveland and it's a great city to call home.</p>  |
| <p>There is a great disconnect between what you consider Loveland and the McWhinney creation of Centerra.</p>   |
| <p>Would like to see internet offered, like Longmont.</p>   |
| <p>Loveland needs to fix the damaged fishing areas from 2013, provide sewer and electricity to County enclaves because Xcel can charge sometimes 20x the sell rate for utilities. Cable and phone lines need updated drastically in older neighborhoods, but stimulus funds in 2009 were wasted on building, tearing down and then rebuilding medians on roads like Wilson.</p>   |
| <p>The only complaint I have and that would be anywhere in Colorado I would live is I'm very allergic to marijuana and neighbors smoking it outside when the wind blows comes into my home. My eyes swell shut, I break out with hives and it's hard for me to breath. On this subject I feel my rights are invaded and I really don't have any rights. This upsets me as more and more people are smoking it now. I don't feel safe anywhere.</p>  |
| <p>I am not actively involved in city government affairs, but I do follow the City and a couple of local/community pages; I have almost zero idea what the city government is up to. I simply don't hear about things, for good or for bad, unless I happen to hear something from a friend or co-worker. Even activities and festivals I mostly only find out about via signage or displays while driving around.</p>  |
| <p>What I don't know is probably my fault as I don't have a lot of time to research things to do or get involved in</p>   |

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| government etc. I should and would like to . . . not sure when or how.  |
| Ill-conceived expenditures like the "art" at I-25 Hwy 34 interchange and the Madsen Ave. intersection fiasco raise doubt in proper decision making process of city leaders/employees.   |
| Overall I feel a good job is being done by all City of Loveland employees. Those who express otherwise in the RH Line will never be happy anyplace they live. Most "No opinion" responses are reflective of my personal lack of interest or the fact that I have had no reason to have knowledge in that area.  |
| Stop wasting money on non-core functions - if the city government is so concerned about quality of life then hire more police, deal with the homeless (most are by choice), fix the traffic flow, streamline the permit process and set CEF and other fees at a rate that does not create the never ending requests for waivers. At this point the fee schedule is meaningless because businesses know the city will cut a deal and so why pay for full price?  |
| I feel blessed to live in this city. I always get great customer service when interacting with city employees.  |
| Must emphasize "fast internet" connection.  |
| <b><u>City Council:</u></b>   |
| The city council seems to spend a lot of time micromanaging city staff and not enough time with big picture issues. Our air and water quality have declined, that's a big picture issue the council seems to have little interest in addressing. I want city council to model civility and respectful arguments in discourse.   |
| Our Council needs new faces and not ones with a hidden and/or personal agenda. Too quick to make unwise decisions. Chief Hecker was a wonderful Chief and it was a big mistake to allow certain councilors to contribute to his resignation.  |
| From recent reports, the city council appears to be extremely unprofessional and irresponsible. Examples: let the city manager go "because you can," hire someone on the spot without giving the other applicants present at the meeting the courtesy of an interview. Such actions appear improper, arouse suspicions and do not inspire confidence that the council is handling city business appropriately.  |
| The city council needs to improve transparency. The recent firing of the City Manager is an example of this, as there has been no real reason provided for his firing. The "official" reason (to go in a different direction) was refuted by the Mayor in the paper on Sunday, 7/24.  |
| The City Manager was doing an outstanding job and his firing was obviously political. Found it unwarranted.   |
| I feel several city councilors do not have Loveland's best interests at heart but seem to be following their own agenda.  |
| Did it ever occur to council that if waivers were the EXCEPTION, then there would be more money for the infrastructure needs and the fees could be lowered!   |
| Public participation in local government. City Council needs to put a stop to daisy-chain public comment at the beginning of council meetings, especially considering the main speaker and many supporters do not even live within city limits. Not only do long monologues take time and dissuade others from wanting to stay until the end of public comment, people also miss observing important council business if they leave early. Over long public comment delays decision-making for matters that affect all of quality of life until Councilors may be tired and not thinking as clearly. I would go so far as to suggest that if the speaker is not a city tax-paying resident, that their public comment be limited to one, two minutes at the most. |
| The city council using tax payer dollars, acts like an equity investor instead of focusing time, energy and money on core functions such as police, streets, fire, water, sewer, etc.   |
| I do not understand the severance of the City Manager. I feel that was a black mark on the city. The rehiring process does not seem like a fair process.  |
| I am very concerned about the ability of city council to manage what is going on in our police department and their refusal to deal with corruption. I am afraid the corruption is deep and those that need to be dealt with are not being dealt with. I was hopeful that a new chief would make the proper decisions to weed out the corruption, but after the last city council meeting, I am no longer hopeful. Either he needs to go, or he   |

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| <p>needs to make some big changes. I know that the majority of officers are honest, but this city has protected the dishonest for way too long. I will only call the sheriff's department until changes are made. I'm tired of city council acting so surprised each time they are told something about a corrupt cop, specifically Brian Koopman. They should be ashamed of themselves. And for the council to change public comment so they do not have to hear any concerns from citizens about police corruption or personnel issues is so scary to me. Cecil should resign. I am shocked and afraid of what is happening. Leah Johnson is completely incapable of understanding or dealing with the issues facing this city and Richard Ball not only doesn't care about the police corruption, but actually seems to defend it. I am afraid of our police department.</p>   |
| <p>Eliminate closed meetings. You think you're protecting employees or the community, but you're really just hiding from the public - despite what the city attorney tells you.</p>   |
| <p>The opening of the Sprouts store is a welcome addition to my shopping options. The improvements to the intersection and the right-turn are great. It's undeniably shameful that a disruptive few continue to criticize the new store as a traffic barrier at 287/34. The back-ups on Westbound Hwy 34 start at Monroe, where the third lane is lost. For decades those businesses on the North side have cost us that traffic lane. But, you won't see any criticism between Jefferson and Monroe because of the political campaign signs that they put up for Dave Clark and his cronies. It's embarrassing that these are the same "businessmen" who contrive fake lawsuits, slander presenters, harass our city employees and waste a shameful amount of Council time preening and posturing for their future political ambitions. They are seemingly incapable of governing in the best interests of the citizens.</p> |
| <p>Loveland does a good job in many areas but I am disheartened by good long standing citizens leaving our community because of contentious politics. The lack of civility in some of our councilman's communications is detrimental to our sense of community. We need our city council to be welcoming. We need a welcoming community not a judgmental private club. I'm very discouraged by the tenor and tone of some of our community leaders and some of the comments of people who have recently moved here. Our community should help those in need, not kick them out. Demonstrate kindness and compassion not anger and intolerance.</p>  |
| <p><b><u>Code Enforcement &amp; Compliance/Noise:</u></b></p>   |
| <p>I notice a lot of old vehicles and trash around houses. We need stricter codes for people who don't maintain their property.</p>   |
| <p>Some homes look really trashy; would like to see people at least keep yards presentable.</p>   |
| <p>On the alternative transportation issue ... I walk a lot and it's becoming a challenge. People are allowing vegetation to crowd out the sidewalks. There are over hanging limbs too low to walk under without bending or walking out to the street. There are a lot of shrubs not trimmed also forcing me to the curb. It's amazing how many people have planted bushes with thorns along sidewalks and allowed them to overtake the walk. People with fences trim inside the fence (their yard) but totally ignore what's happening on the other side of the fence. Maybe a City-wide clean-up day where we all get out and make the sidewalks walkable again?? Thanks for the opportunity to comment.</p>  |
| <p>Very difficult to see around corners due to over grown bushes. So my car sticks out in traffic to see to turn. Homeowners need to be held accountable for it. I'm accountable to keep my sidewalk clean, why not cutting bushes back?</p>  |
| <p>For a city of its size Loveland is a nice place to live. However, I have a real problem with the dead and half-dead trees that abound around town. They are not only unsightly, but dangerous. I have a picture of a tree limb that broke off in a wind storm and crashed through the windshield of my car....while I was driving. Surely there must be an arborist program extant than can take care of some of this unsightly, dangerous mess. I know it would be costly, but so are trails, parks, etc.</p>   |
| <p>Code enforcement needs more support. Our city judge needs to support tax payers and not just the near homeless. There is a major problem with folks taking advantage of the services for the homeless and everyone seems to be ignoring it instead of solving it. Municipal code needs to be stronger and there needs</p>  |

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| to be a judge who upholds the code instead of being too lenient on those breaking the code. There also needs to be better communication between the prosecutor, code enforcement and the courts. When someone files a code violation there should be a full criminal record that comes up for those who are in violation. Fire, police and code violations and records should be combined so the court has the full picture when dealing with those in serious violation of municipal code. |
| Loveland is a great city. I would like to see progress on Railroad quite zones move faster.   |
| Code enforcement should be a priority...why only two officers in a town our size?   |
| The "train" noise continues to disturb the peace.   |
| The city doesn't enforce codes.   |
| Dog owners let their dogs run free without leashes. There should be some policing of this and sever fines.  |
| Need much less train noise.   |
| You continuously babble about the train which has been here how many years?   |
| Too many homeowners or renters let their property look in shambles.   |
| I live in Mariana Butte neighborhood, trees branches along boulevards are hanging down over streets and traffic, I live on the 13th hole of Mariana golf course and pond is turning into a cattail haven ruining the lake, the shoreline joining our property is totally unkempt and solid weeds????  |
| Loveland is a great place to live - with one major exception. The train whistles are simply too loud and frequent. I would consider relocating if it were not so expensive to move. Other than that significant issue, I love that the city government listens, is open and moves forward effectively and helps make Loveland a wonderful place to live. PLEASE address the train whistle volume problem.   |
| Sidewalks are difficult to walk on because they are not shoveled in winter or they are overgrown in summer.   |
| Have a more vigorous code enforcement program. Some of our neighborhoods and commercial parcels look really bad and they will depress property values which is unfair to those who maintain their property well. Do we have the right ordinances? If not, write them, adopt them, enforce them. If a homeowner/business owner does not maintain some basic level of cleanliness and repair of their property and building, some action should be taken to prevent blight.                   |
| <b><u>Culture/Arts/Events:</u></b>  |
| We need to emphasize our "sculpture source" as so many CO communities are now promoting as an "arts community."   |
| The Loveland Museum needs to be expanded. It is too small for the number of artifacts in the collection and for a growing community.  |
| Never pull back on 1% for the Arts or Art in Public Places.   |
| The smoking in Loveland had kept us away from city events. It would be nice if city events offered more food trucks/tents and some form of entertainment (live music or free kids activities). City events usually consist of a bunch of businesses and churches handing out flyers - not fun.  |
| On July Fourth, as someone who lives within walking distance of Lake Loveland, it seems like a very unsafe display. The way people line Taft and walk in the street, cars fly by, and people sitting on the street to watch fireworks. It seems these areas need to be patrolled more. And for goodness sake, red light runners....   |
| Some kind of solution has to be created for the illegal use of fireworks all over town. This gets worse every year. Is there a check point set up at Wyoming border on I25 for 2 weeks before the 4th?  |
| Really enjoyed the Loveland Fire & Ice Festival.  |
| The Rialto Theater needs to eliminate the fee charged for tickets when paying by CASH/CHECK!!   |



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| I think Loveland would benefit by applying for the Creative District status.   |
| Love the concerts at Foote Lagoon and love living in old town.   |
| I feel that we overwhelmingly fund the arts. I appreciate the arts, but the sculpture as one enters the city from I-25 is unnecessary. The sculpture that is some kind of sea creature downtown is over the top.   |
| I would like to see more festivals, arts, and music within the community.  |
| <b><u>Downtown Redevelopment:</u></b>  |
| Please address the sidewalks in the cute neighborhoods by downtown.  |
| Quality of life in downtown Loveland keeps getting better. So delighted to have Sprouts within walking distance and soon a movie theatre. Trader Joe's tops my wish list. Still make a weekly trip to Fort Collins even though we have Sprouts.  |
| The new downtown corridor looks like every other inner city blighted area...too bad we have removed so many of our landmarks to put up expensive apartment complexes.  |
| The sidewalks and roads downtown are in horrible shape. Cleveland should be narrowed and all the sidewalks downtown should be widened and upgraded. The City needs to spend money downtown to attract visitors and provide a better quality of life. It feels unsafe to walk downtown because of the obvious drug and alcohol abusers. Garbage is allowed to accumulate outside of businesses and codes are not enforced. Every city around Loveland knows the value of a safe, attractive, unique, historic downtown. Why don't we do more for ours? Why wait for developers to build something? We need to be pro-active to attract quality development. Now we only attract development that uses the cheapest of materials. Also, why can't the City management see the importance in building a new beautiful museum downtown with a plaza area? Our museum looks like a tired old grocery store. |
| My family looks forward to continued Downtown Development to provide growing opportunities for shopping/dining/entertainment that is not concentrated in the Centerra area. However, we have also seen much of the growth of Old Town Fort Collins move to targeting a more affluent lifestyle, pricing the opportunities out of many families' access, which can be concerning.   |
| I think the City of Loveland needs to put in new sidewalks in downtown corridor of the DDA boundaries. I think City funds need to be spent on the City streets and not kept in reserves as this is a great dis-service to the City of Loveland Tax Payer's. Downtown Loveland is in need of enhancements for the common folks, not enhancements to attract nonsense.   |
| 4th Street in downtown Loveland is dirty. Always debris in the street gutters. Many times there is vomit on the sidewalk near Chillers.  |
| Keep working on downtown efforts to revitalize.  |
| Loveland offers beautiful new parks in the newer west/ east developments, however downtown has no close access to decent parks for families. The pocket parks are not family friendly. Homelessness is a growing issue and needs to be on the forefront.   |
| Downtown shops and streetscapes could use "a fresh coat of paint." Maybe lamp posts or lighting would help. Downtown does not look quaint or charming; it just looks rundown.  |
| We missed the boat downtown compared to other communities.   |
| Revamp downtown. Make it inviting and have a lot of opportunity to just explore and walk around. Make Loveland a place where people want to shop and visit. I don't want to say mirror FC, but they seem to have a lot more to do and see.   |
| We still feel that downtown Loveland is greatly improved but needs a parking ramp downtown which could then most likely attract bigger businesses there. Our son and his spouse looked into leasing space on 4th and Lincoln (that area) and costs were \$3000/mo., with a requirement to lease for a specific number of years, so obviously that is too costly for many new businesses.   |

Continue to encourage more business downtown---restaurants/breweries/shops.

## **Economic Development/Planning/Growth/Building:**

Loveland seems forever stuck in a "go along to get along" mentality. What is our vision as a community? What do we aspire to be? Pining for days gone by when we were a small community is worthless and unproductive. We need to look forward as a community and develop a map for the future. Failing that, we will simply be a bedroom community that looks like anywhere else in the country. Personally, I think we can and must do better.

We've lived here for 20 years and love Loveland! I do worry about the rapid population increase, however, and all the negatives that come along with such growth. I feel our sweet city won't be the same for long.

Encourage development in areas other than the existing development targets (Centerra, 287/57th) - the King Soopers shopping center in SW Loveland attracts a TON of people, why not develop that area more? West 34 needs development and renewal, and traffic would greatly benefit from west side residents not having to drive eastward for all the decent shopping and restaurants. East Loveland DESPERATELY needs a grocery store. Again, if east side residents did not have to drive halfway across town for groceries, traffic would improve! The Denver Avenue WalMart is dirty, smelly, crowded and generally an unpleasant shopping experience. It's a poor substitute for a typical grocery store such as Safeway or King Soopers. The Sprouts will help a little, but a full size, regular grocery store somewhere around 34/25 is really what is needed.

City is becoming too populated and too much traffic.

Economic development in Loveland especially for people starting or wanting to start a business are poor. We need to grow our own, before importing other businesses.

We need more open space, less retail, infill housing projects that don't impact undeveloped land, and higher quality employment opportunities like high tech and manufacturing.

Sorry the trees were removed from downtown.

In addition, City Council, it will be interesting to see what kind of jobs all of these new citizens to Loveland will be employed at. Will they be working here in Loveland? A few maybe, but most will have to work out of the city limits. That would be my guess since new housing has by far outpaced job creation. But hey, let's allow more new houses and apartments to be built. The new construction at least gives the appearance of a successful city, well as long as these new residents do not drive by the numerous empty buildings sitting around town. Thanks for the opportunity to voice my concerns!

Emphasis appears to be on attracting large corporations, rather than attracting and supporting smaller business that hire and contribute locally. Some examples would be supporting local/regional credit unions rather than banking systems with tellers in Texas; advocate that U.C. Health Systems return accounting jobs to Colorado rather than continue exporting those services, again, to Texas; that is, analyze fully the long-term impact on comprehensive community development and long-term health as the central value for economic development decisions.

Local politics have become too much like state and national politics -- partisan and personal. Decisions need to be made based on the good of the many, not the few who wield control and will profit from decisions. Taxpayer funds should not be used to subsidize businesses for Loveland, if their business model does not stand on its own, then they don't come here. Same is true for residential development and developers need to pay a bigger portion towards capital expenditures to support their development. Loveland has grown too fast and existing utility and road systems seem to be at, or above, capacity and existing taxpayers should not be burdened with paying for these capital improvements. We moved to Loveland for the more rural, small town, feel of it and do not want to see it become another Aurora with unrestrained growth and the unfunded budget problems that go with it. It is also important that Loveland leaders ensure that they are not "kicking the can down the road" with respect to deferred maintenance of streets and utilities, or the unrealistic expectations for future funding of retirement and medical options for city employees. Please do not expect that taxpayers will be able to continue to fund benefits for city employees that are no longer a

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| <p>part of the private sector -- early retirement, guaranteed pensions, annual raises, etc. In summary, please ensure that our taxes are being spent to maintain and improve services for the majority, that decisions are not being made which will create unfunded, or under-funded, requirements in the future, that developers pay the majority of the capital improvement costs for their developments, that growth is only allowed to the point it is no longer sustainable without increased taxes, and that the pay and benefits for city workers are not greater than the average of the taxpayers who support them.</p>  |
| <p>Stop allowing the McWhinney dynasty to develop east Loveland without actually building needed infrastructure. STOP trying to make Loveland into the next Boulder or Fort Collins. Stop using my money to play "let's make a deal" with any developer or other company who will only build here if they are subsidized. The developers and other companies such as Brinkman, Sprouts, McWhinney have 24/7 access to city staff and by the time something is made public, the process has moved too far along for any public input.</p>   |
| <p>Why don't we focus on repurposing the vacant buildings instead of building new ones that just sprawl Loveland out?</p>  |
| <p>We live by Sprouts. The City assured us at the meetings that traffic was not going to be a problem. Haha! The joke is on us because it is a problem. Just try to get on Cleveland or Lincoln using 15th or 16th Street. There is even a sign up to not block the intersection of 15th and it is disregarded. Is anyone paying attention now that the problem is REAL?</p>   |
| <p>Stop funding McWhinney...giving incentives to wealthy corporations....and give me my own tax like McWhinney....oh and get me a sidewalk you sell outs.</p>  |
| <p>The City favors development over quality of life. Development decisions tend to be short term and emotional. The Sprouts Deal was our best effort at Cronyism. I am concerned that our City talks only about growth, growth, growth up to build out (to 2050); and then what? Would quality of life and responsible growth be a better goal?</p>  |
| <p>Why does "Johnstown" keep building into Loveland and they get the tax revenue but Loveland is stuck with the cost of maintaining safety and signals and streets?</p>  |
| <p>I don't think we should have to incentivize businesses to come to our community, like Sprouts. I am glad they are here as now I don't have to travel to Fort Collins for that purpose, however, if a chain business needs incentives to come here, they don't recognize the potential of this lovely city. I would love a Sweet Tomatoes in Loveland (people would come from all around to eat there)!!! We could really use a Chic-fil-A on the West end of town too. As a northwest Lovelander, I often visit Fort Collins businesses, as they are more friendly and often travel is quicker and easier. This town seems divided into the old and new and there is a struggle to pick one. Loveland is growing, whether the long time locals like it or not. It seems many long-time residents don't like the change. But we love it here and enjoy the growth as more opportunity comes from change. The traffic and congestion though needs to be looked into, so thank you for opening that up to residents for comment.</p> |
| <p>I think Loveland should make a serious push for 'Locally Owned' shopping. Shopping opportunities seem to be heavily oriented toward big box stores that generate a lot of traffic and leave little of their sales revenue for local uses, most revenue leaves town.</p>   |
| <p>I would love to see a grocery store on the east side of town near the target and i-25!</p>  |
| <p>Thank you for this opportunity. My biggest worry and issue is that you are growing the businesses and apts/condos but you have not added or expanded the transportation infrastructure! We are worse than Ft. Collins now. Traffic is terrible!!! We live on 1st Street and no one goes the speed limit, no police ever seem to pull any one over. Can you widen 402? Maybe make it partially 6 lanes and use it as business bypass to go up the canyon to Estes Park and defer some of the traffic from Eisenhower and a lot from 1st. I love our few roundabouts. More of those would be welcome. Also widening Eisenhower to 6 lanes...I know that sounds like a dreadful project but if you want to keep packing in the people you HAVE to build more roads!! please! Loveland is a great place but you are killing it with all this growth. Thank you again for listening. I hope this helps and I wish I knew how to talk with you in person.</p>   |
| <p>The drive from one side of town (Woodward) to the other (Hwy 25) takes 40 minutes in the afternoon. We</p>  |

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| need an overpass, not a Sprouts.  |
| Development affects Quality of Life. With exception of South Catalyst and Gallery Flats, recent development approvals could all be described as 'sprawl' that adds to our traffic, water use, poor air quality and overall cost of living, which adds up to lower quality of life. The City Council needs to announce a great, big welcome to developers that will fill in the open spots around town, with multi-use development.  |
| I am a resident on Valley Oak Dr. While growth is good, I believe the roads/highways (ie. Hwy 34) are not adequate to support the 7 apartment buildings and the plethora of homes behind High Plains K-8 and at the corner of Boyd and Hwy 34. Traffic is already a nightmare at this intersection and on Hwy 34. I'm not sure what the long range plan is for easing traffic. Perhaps we need to increase bus service as well as perhaps stagger hours of operations at various work/school places (?)   |
| Roadways are not keeping up with the amount of people moving to Loveland. Development needs to be slowed down until something can be done to improve the amount of congestion on the roads already.   |
| Why does "Johnstown" keep building into Loveland and they get the tax revenue but Loveland is stuck with the cost of maintaining safety and signals and streets?  |
| There are far too many eyesores in town with all the vacant buildings.  |
| Biggest problem is all the new housing developments that always seem to get approved.   |
| Loveland is growing way too fast.   |
| The planning commission needs to consider developments that make it easy and safe for adults and kids to walk, bike, skateboard, etc., from neighborhood to neighborhood, to shopping. The 287/29th street corridor is a nightmare and I attended meetings where the suggestion to consider this was put down as "Boulderish." Very shortsighted. All in all though, this is a wonderful town.  |
| As a northwest Loveland resident, I'd love to see the long-promised grocery/retail development intended for Wilson Ave (not more on 287).   |
| My opinion is Loveland is a quality place to live right now, but the more the city spreads out and grows the worse our quality of life will get. It becomes harder for people who don't drive or ride bikes to go shopping, etc., because everything is so spread out, making it difficult to conduct your business in one area of town. Buses aren't always an option for people who don't drive to find or keep jobs due to scheduling or inability to ride without getting sick. There are many things I'm concerned about, but I can't put them all down. |
| Need another Taco Bell in north Loveland by the Walmart on 65th.  |
| East Loveland does not have a grocery store, so all the new development folks are using Eisenhower or S.W. 14th to get there, causing traffic jams, etc.  |
| Look into developing more retail in the southwest part of Loveland---as more homes are built between Loveland and Berthoud, we will lose business to Longmont if we don't develop more retail in this part of town.   |
| Please prevent the sprawl of housing in every open field that used to be crops, or still is crops. Continue to promote small businesses. Do not rest on your laurels. Continue to be conservative, yet progressive as needed - a good balance of both will ultimately help the community to remain just that, a community, not just another big city on the Front Range with no heart or soul.  |
| Too much sprawl to the east and north.  |
| Macy's is the high-end department store in town and it is several grades below the Macy's in Denver area. Walmart makes a great contribution to our town but we are not all Walmart shoppers. How about a Dillards? Or a furniture store?   |
| <b><i>Fire Rescue Authority:</i></b>  |
| <i>No comments received</i>   |

## **Housing:**

There are not enough places for seniors to live especially for those RAISING GRANDCHILDREN. Information for these grandparents is little to nothing.

Need fewer building complexes (can't growth be controlled?), more affordable low-middle income housing.

I'm also concerned about the lack of affordable housing, the cost of living in Larimer County, and the lack of opportunity to earn a living wage here. Sadly my kids will be unlikely to afford to stay here. Or afford a home or rental.

Not enough is done to make affordable housing.

The cost of living and single-homes is absurdly high.

I would like to see more housing available at an affordable rate. I recently moved from a duplex on the north side of town to an apartment in the center of town--I found that there was a LOT of really expensive housing, a small amount of rundown/sketchy housing, and quite a bit of income-controlled housing that really irritated me. Utilizing several search and realty services, roughly half of the apartments/townhomes/houses I looked at were affordable (under \$1000/mo. rent for an individual) but were income-capped to well under what I currently make. That meant that I was ineligible to even apply for roughly half of the rentals that were practically within my budget because I allegedly made too much money. That was a very frustrating experience. I feel like we need less subsidized/low-income housing and instead more housing that's simply affordable. I don't believe that it's unreasonable to expect to pay less than \$1000/mo. simply for rent on a modest, no-frills apartment or townhome.

## **Infrastructure:**

Too many major streets under repair at one time. Wilson between 52nd and Eisenhower is like running over a railroad track.

The traffic circles are a very good improvement. More, more, more.

The side streets are horrible. Wish more attention was paid to those streets. We are not plowed in winter or fixed in summer. Tired of the pot holes on side streets.

A traffic circle should be installed at 11th and Monroe and at 10th and Monroe (a small one like the one at 7th St and N Garfield Ave should easily fit in these intersections) to slow down the traffic (Including but not limited to police vehicles that speed without lights and sirens).

I have feedback regarding a new paving project in my neighborhood. About 4 weeks ago, crews started doing a resurfacing project. They went down the entire main street that goes through our neighborhood and ground down the pavement on the sides, including the sides which provide entry into the side streets and at each of the dips. They have not been back or done any work for 3 weeks. Leaving the streets the way they are for this long is unacceptable. I am all for projects and if they were working on it that would be fine. But damaging the streets and leaving us with them for this long is a burden and disappointing.

I would like to see street lights in my area. I am on Sheridan Avenue.

Some spots on major roads in North Loveland have no sidewalks and are traveled by kids often unsafe.

Loveland is paving roads that don't need it as bad as other roads. Sidewalks, bike lanes, etc. are NOT safe if you are trying to travel East.

34 (Eisenhower) in Loveland has gotten a lot busier in recent years. It's great to see other roads (like Wilson and 287) being improved, but for such a busy highway, 34 seems to be the only road that isn't getting the needed improvements, especially considering how much tourist traffic there is during the summer.

There must be sidewalks in northwest Loveland for us to use any of the walking trails, bikes, etc. It is literally inaccessible for us at this time to walk anywhere meaningful from our home. Between 29th St. and 57th on 287. Really. Please!!!

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| Roads are struggling - lots of potholes lately!  |
| We live off of Hwy 34 and North Garfield. The run off from Rain and Snow are terrible. If it rains it will flood ours and our neighbor's driveway (flooding their basement). The snow plows do not help with this as they push all the snow right into this spot and leave it. This issue has been presented to the city multiple times.   |
| Also, I am all for more traffic circles. We need to stop wasting gas money on stop lights/signs. People will eventually figure out how to use them.  |
| Some of the roadways get ignored for extended periods and one of which that immediately comes to mind is the stretch of 57th between Wilson & Taft which has become a highly traveled area and has been incredibly dangerous (massive potholes and missing portions of road surface) numerous times over the last decade and the condition the last few years is completely unacceptable. This should have been addressed with some sort of quality solution years ago and yet it continues to be in a state of horrible disrepair specifically the westbound lane that could swallow a small car in several places. Drivers are forced to swerve into the oncoming traffic lane and being as the shoulders are almost nonexistent in this section this is recipe for disaster. With the Federal dollars promised for infrastructure repairs and updates 7 years ago or so and the tax money collected through normal local channels combined with people looking for work I see no reason that our roadways be in a state of disrepair. |
| The gutter in front of my house always has water in it -- doesn't seem to ever drain away.   |
| Some streets are more maintained than others. We need an east-west road to go through; like 37th and 57th to take traffic off 34. Also Duffield should go through to 57th. 57th needs a bike lane as well.   |
| We could use better sidewalks in downtown neighborhoods. In my neighborhood it is difficult to walk on sidewalks consistently because either there aren't any in front of some houses.   |
| Our transportation infrastructure needs help before rigor mortis sets in. Our infrastructure for walking, public transportation, and bicycling is average at best.   |
| City streets are not in good shape. Eisenhower is a disaster, especially east of Cleveland. We need 402 to be 4 lanes at least to the Interstate.  |
| I love living in Loveland but Eisenhower (Hwy 34) needs to have another lane from Greeley to the west side of Loveland (Wilson). That is my only complaint.  |
| Streets need to be maintained and Curbs fixed on 41st Street plus many other in neighborhoods that have been populated since the mid 70s to mid 80s around the City. Pot holes and bad drainage gutter systems still exist.  |
| Hwy 402 between Hwy 287 and Taft needs serious attention regarding both directions of travel. The pot holes and overall condition of the road is a safety hazard. Other roads in better condition have been repaved in what feels like a poor use of city funds.   |
| Some of the landscaping on major thoroughfares is pretty bad (lots of weeds, overgrown bushes/ trees and crumbling fences). I'm not sure if this is the responsibility of the homeowners, HOAs or the city. A few of the eyesores are Taft (north of Hwy 34) and 37th St (east of Taft). However, I feel that Loveland is getting better and better!   |
| 57th street has been in disrepair for a while. All roads around and leading into it are repaired but not 57th between Taft and Wilson.   |
| Pot holes are on the rise and often sit unrepaired for weeks.  |
| <b><u>Jobs:</u></b>  |
| First and foremost, I would like to see more jobs brought to Loveland. As someone who commuted to FC daily for almost 4 years, it is a shame, for a community as large as ours, that we don't have better opportunity and better pay to support the standard of living.  |
| Most jobs within the city are sales/service-oriented with extremely low pay.   |



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| I feel the city does not encourage businesses requiring higher degrees. I.e., Madwire moving to Ft. Collins but we have Sprouts and the PetCo coming in (which conflicts with all the pet services available in the area) which definitely are not requiring college degrees.   |
| Help for the "working poor" is not available. Every assistance program is based on gross pay. Who lives on gross pay? The workers live on net income which can be several hundred dollars less.   |
| There is not enough employer competition in Loveland. There are only two major employers that I know of. I've worked for one of them and I would never go back to work for that company even if they doubled my salary. I don't like their culture. I believe part of the culture they foster is from knowing that there are only a few large companies to work for in the area and employees who are hired should be thankful they have a job. That mentality is why I quit my job and sought out work in Denver. You increase the large employer competition in Loveland so employees have a choice on who to work for, and culture will be forced to change - or they will have no educated employees. |
| Loveland/FTC area has only several major employers. I have worked for one of them. I would not go back to work for that company even if they doubled my salary. There is not enough competition for employers. That is what Loveland needs is competition for the existing large employers. Once employees have a choice of where to work, those employers will treat their employees better.   |
| <b><u>Library:</u></b>  |
| Library parking is insufficient.  |
| The Fort Collins library is closer to my home, has better parking, and shorter lines. I think Loveland should consider opening a satellite Library in North Loveland somewhere.   |
| <b><u>Parks/Recreation/City Events/Facilities:</u></b>  |
| We have many many tennis courts everywhere but very few pickleball courts, we need to check usage of tennis vs pickleball. Thank you for the opportunity to talk.   |
| Kudos on the natural areas/fishing places, and trail system developments.   |
| I'm a bike rider and the city bike trails are poorly connected to one another forcing bikers to ride on busy streets. 57th Street is especially dangerous. I prefer to ride up to Fort Collins where the trail system is extremely well done.   |
| Chilson is my favorite winter destination but is getting way too crowded.   |
| Please continue to purchase open space.   |
| Thank you for the beautiful parks with so many options for walking and playing.   |
| I would like to see more activities available through the Leisure Times for youth and seniors and all ages in between. It seems that the Recreator has more of a variety and an abundance of things to do for all ages!   |
| Need more pickleball courts.  |
| Favorite gems in the city -- Chilson Rec Center and Senior Center, the lakes, and the Benson Sculpture Park!  |
| Dog parks are great - keep them coming! There are many seniors in Loveland that are still working full time.  |
| The rec trail has got to get sorted out. Being closed down for as long as it has creates a huge disconnect and unsafe travel to other parts of town by walking or biking. Get that thing hooked up and then hook it to Fort Collins trail system. It would be the envy of the rest of the country!  |
| The Chilson center has very limited classes or recreation activities for these people in the evening. The majority of the classes are offered in the day and those working people cannot participate. I wish that could change.   |
| The City must be complimented on the fantastic job it did keeping walking/riding/hiking paths cleared just after any snowstorm. But, paths should be completed and not end with a sign "End of path". Signs should be   |

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| put clearly stating when bicyclists should dismount (like downtown if on curbs).   |
| I love the programs offered through the Chilson! I wish there were more affordable options for school aged children activities. My boys love LEGOs but we cannot afford the Lego classes offered. More free options would be really awesome considering the number of low income families in the area. PLEASE HEAT THE CHILSON POOL WATER!!! It is freezing and we discontinued swim classes and swim fun there due to the water temperature. Children should not have blue lips after swimming at an indoor pool. We had issues with volunteer coaches in youth athletics as well. Please hire people who actually show interest in children and the sport they are coaching. |
| I'd like to see more activities for youth, especially with those with higher-quality instruction/coaching.   |
| Need trails: The city has plenty of parks so now it's time to focus on trails. I see plans are underway to close gaps in the rec trail so please proceed as quickly as possible.   |
| We need better bike trails and more connecting trails around the city like Fort Collins has.   |
| We moved here from Denver metro to raise a family and I wish this city was a little more family friendly. We desired to live in Fort Collins, but found Loveland to be more affordable to buy a home. We do most of our family activities in Fort Collins though from movies to eating out to recreation.  |
| City recreation center is overcrowded. A new one (with pool) is needed to take away some of the strain.  |
| Bike trails throughout Loveland are sadly lacking. I have to ride on roads with 50 mph speed limits to get to a bike trail.  |
| The Parks and Trail system although I rarely use them, are very nice.  |
| The new park on the west side of town is a welcome addition. However, the dog park there obviously was not designed by dog owners. Difficult to get to and no shade.   |
| Items such as a dog park should be subsidized in some way by the users. I am a dog owner but would never frequent a dog park due to altercations with inconsiderate users and possibility of disease spread and vicious animals, and I know MANY others of the same thought, and tax money, regardless of what budget fund it comes from, should not pay for 100% of it.   |
| Too much effort has been placed on the Fairgrounds park and Mahaffey Park and not enough on both Sunny Side and Library Park. Both need more TLC from the city. There is often lots of trash around. There is no shade at the Library Park. I would like to see more creative thought put into the equipment at Library Park. This park is used frequently by very young children who need to have similar equipment options like those at Fairgrounds park. I happen to know that this park is used by the City's Small Fries Preschool Program. Unfortunately, it lacks the quality one would expect given that important relationship.                                      |
| A better east west bike lane around HWY 34 would be appreciated.   |
| Open space programs and parks are wonderful. I love living in Loveland.  |
| Want to say that the Mehaffey Park is great, close to us (near 22nd & Van Buren). However, when will the city acquire the old sugar plant and give the Winona-Monroe axis neighborhoods a comparable facility?   |
| Why is there only ONE public swimming pool in this city?? I would rather go to a clean outdoor pool vs the lake but Winona is just way too small and so overcrowded! And its summer time... I don't want to swim indoors at the Chilson. Please, Please look into adding another outdoor swimming option, if not two. I don't want to drive to Fort Collins to go to a nice pool.  |
| I love our city and the outdoor biking it offers for my family but I really wish they would complete the Loveland bike trail (specifically 57th street between 287 & Taft). We ALMOST have a great bike trail all the way around the city but we don't use it because I feel it is unsafe to ride 57th street with my young children. Please complete the Northwest part of the recreation trail.  |
| We need more public pools, recreation centers and things for teenagers to do besides drugs. Community education for teenagers (vocational training, arts, etc.) should be available beyond the schools.  |



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| My one wish is that there were more bike and walking trails throughout the city. I would love the city to do more to promote walking and biking.  |
| I wish we had more bike/walking trails, as well as parks where dogs are welcome (the latter might be a county rule though).   |
| There are not a lot of opportunities for teen agers with special needs (high functioning autistic).   |
| Trails are wonderful, but I don't feel safe walking alone on the trails.  |
| Loveland falls short on bike/ walking trails compared to other communities in Colorado.   |
| There seems to be a growing interest in Pickleball, especially among Loveland's older citizens. Is there a possibility of the city providing more Pickleball facilities?  |
| Another Rec Center. The Chilson Center is not adequate. The 3 golf courses are enough. No available tee times in mornings for 9 hole play at regulation courses. I go to Fort Collins to play in a.m.   |
| The main reason I say city parks aren't clean is because people smoke there. I don't usually see too much trash and what not. It's disgusting that people are allowed to smoke in/near parks, and far from clean.   |
| Love the bike trail and use it often to go to Boyd Lake. There is something for everyone here and so many free activities - couldn't ask for more honestly!   |
| Please complete the full circuit bike trail around the city. Also, please clean the scum and algae off the surface of the pond that is within the Sculpture Park on 29th, east of Taft.   |
| We would really enjoy another venue for swimming, hopefully a deeper pool or another swim beach with shade. Maybe a toddler playground at one of the smaller parks? or two?   |
| Trail sidewalk under Highway 287 north of 57th abruptly ends east of Highway 287.   |
| The new thing with wood chips at all of our parks is not a good idea. Sand is better than wood chips if we do not want to spend the money on rubber or something better.  |
| With the growing population in our town and having only 1 outdoor public swimming pool. I feel that it is becoming increasingly difficult to use the Winona pool without it being overcrowded. It is also relatively small for the amount of residents that reside in the city limits. Not to mention, more communities are popping up on the outskirts of town, who will also utilize the public facilities. It would be nice to maybe begin looking into putting a pool out near the new Mahaffey park. I honestly believe that with the money our residents bring in yearly, most residents would be open to a monetary tax if it would enhance their quality of leisure time spent with their families. I would love to see the city open a discussion regarding the desire for another outdoor public pool on the west side of town. Please feel free to contact me for any response regarding this issue. Thanks for listening. |
| The Bike Route has to be completed which ends at North part of 57th Street by Walmart and to connect at the South West corner of 57th and Taft. Also it needs to be Opened by at the south west corner by US 34 at the Underpass which is to lead to 1st Street.  |
| It would be so much better if the bike path was continuous.   |
| I would like to suggest a sport that is developing in northern Colorado. Paramotoring has been around for years but recently more people are taking up the sport in the area. If you're not familiar with a paramotor (Google it), it is a paraglider connected to a motor driven propeller (the paramotor). The pilot sits in a harness that is part of the paramotor. To take off and land requires open areas such as parks. The FAA says we cannot fly over the city or congested areas. We have recently used Loveland Sports Park as one of our meeting places. We generally take off at sunrise or sunset so we don't interfere with other park activities. Whenever we fly the sports park, we get onlookers and people asking questions about the sport. I'd like to see Loveland promote more aviation related activities. Longmont has the skydivers, why can't Loveland be the home to paramotor events?                  |
| Teenagers don't have enough safe places to walk around together. Fort Collins is where my kids choose to go for walking around downtown, eating out, and shopping. Occasionally they go to Centerra on the other side   |

of interstate but that's it.

## **Police/Public Safety:**

I would feel a lot safer if the police department weren't always forced to use the swat team. Loveland seems to have some drug issues, I'd love to see that addressed.

Not sure why crime seems to have spiked, but I'm wary of walking alone, or in the evening trying to enjoy the weather/outside. Teens have expressed safety/travel concerns as well.

Need more red light ticketing.

We need to have the city ban the use and sale of fireworks by private citizens.

The city does not have a handle on gun violence, and the proliferation of guns has allowed shootings like the grandfather shot in his neighborhood and John Jacoby's murder just north of us - both unsolved - have made us feel unsafe in Loveland. Thank you for the opportunity to provide feedback.

Something HAS to be done about the homeless/transient population downtown. Specifically between Cleveland and Lincoln on 8th Street. Every week they have furniture out there. It has become a place that 10-30 are hanging out at all times. I am positive that they are selling drugs. All day cars drive up, one of the transients walks to the car and then the car drives away. It is hurting the businesses in that area and it makes me feel unsafe. I work in a building between Cleveland and Lincoln and between 7th and 8th. Something HAS to be done.

Vagrancy, crime and encouraged loitering in downtown, public library, and certain neighborhoods deters families and seniors from frequenting these areas.

The police need to pull over rude drivers who cut in and out of traffic lanes, endangering other drivers' safety. Also, what's with all the burned-out brake and head lights?

The crime is a lot worse with shootings and killings that we never had before.

The Police Department is improving. Thanks for letting me participate in the survey.

People are running red lights and speeding all the time. The Loveland PD needs to step up and do something about this problem.

Although I am not well versed on the police department and issues that are present, it appears that there is a general distrust around the community, especially around one certain detective. Obviously, giving an opinion on police issues would be just that, an opinion. And because of that, I will not share my opinion as it may not be fair or accurate. I would like to see a greater police presence downtown. The number of homeless and vagrants seems to continue to grow. There is one bar in particular in which patrons stand directly adjacent to the front door and smoke all the time. Considering that the state has a law that you must be 25 feet from any door to smoke, this seems to me that a blind eye is being turned.

Increase community policing and one on one interaction--say regularly at city parks. Officers in cars are not approachable.

Looking forward to a new direction in the police department.

Traffic law enforcement needs to be addressed. The number of people running stop lights, driving erratically, driving drunk, and following too closely is ridiculous. The police need to step up and put a stop to the dangerous drivers before Loveland continues to grow and you allow 100,000 new people into our community that can't handle the amount people we are already inundated with.

Since the 4th of July is recently past, I would like to BEG you to stop the sale of fireworks in town, in Larimer County, maybe even Colorado. Cannon blasts all week, even though it is illegal, enormous explosions in my neighborhood. On the 4th, it lasted until after 2 am on the 5th! I did not call the police. I assumed they were inundated with the official display. Please do something to stop it. PLEASE!

I think the Loveland police department should be out looking for criminals doing criminal activity instead of going to people's homes and pounding on doors and windows of people who do not have warrants or just to

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| <p>give them something to do. If there isn't enough for them to do other than disturb neighbors of people who live around where they make fools of themselves pounding on doors and windows for up to an hour or more at a time then why should we pay them for causing so many disturbances? Maybe people they stay disturbing others for are not home. Have thought about that? Wow what a waste of tax payers' money.</p>   |
| <p>Since the shootings last year, I feel less safe walking in town.</p>  |
| <p>At present, I feel less safe in my downtown Loveland community due to the rise in homeless individuals. I was actually pan handled by a vagrant in front of my home on a quiet street. One of my neighbors on my street was recently burglarized. Cars drive too fast down neighborhood streets and do not fully stop at stop signs. I live two blocks away from Sunny Side Park. This area frequently has vagrants hanging out at the sole picnic bench. I never see police presence in this area.</p>   |
| <p>Don't know why we have zero control over neighborhood fireworks? A mere 10 fines a year at \$1,000 each would fix it pronto!</p>  |
| <p>Violence: Examine and adapt Australia's approach to gun control; embed cross-cultural communication and problem solving throughout the City, particularly law enforcement and other safety services.</p>  |
| <p>Please don't allow homeless to gather at the library. We have seen drug deals go down right outside the library and near the pond many times. I have called the police several times when I see this activity when visiting the library with my children and daycare children. A library should be a safe place and ours looks very trashy with all the riff-raff hanging around, using horrid language and smoking non-stop at the picnic tables outside. Once I sat there with my children for a picnic lunch and had to leave due to the language, the smell and the cigarette smoke. We have not tried since. We have been visiting Harmony library more frequently to avoid this undesirable behavior around the Loveland library. I would not even bring up this topic if I felt safe and these individuals were actually using the library, but we don't and they are not. Please please please don't allow loitering and drug sales at the Loveland Library!!! Please post a police officer at this location for a while and see if this will deter this behavior in what could be a great family place to recreate. I see this mostly on weekdays from 9am to 4pm, those are the hours we typically visit. Thank you in advance for your consideration in this matter.</p> |
| <p>I'm very concerned about the impatient driving on Eisenhower and the roads around High Plains Village ...when the new school opens on Boyd Lake Rd there is going to be problems. The speed limits are not adhered to and I've never seen any police presence enforcing those speed limits...with the additional construction and more people moving to the area...the aggressiveness of the drivers is only going to lead to potential tragedy.</p>  |
| <p>I am more and more concerned about the number of street people, sign wavers and people asking for help at intersections in the area and also the questionable activities around the parking lot and lake park areas and the bus stop area on 8th St near Safeway and Chase Bank. I do not feel safe many times around these areas.</p>  |
| <p>Please control the use of illegal fireworks. Beginning on June 1st until sometime in August, neighbors shoot off fireworks for several hours daily. Many sleepless nights. Police won't respond even when the fireworks are being thrown at the house by roving groups of people.</p>   |
| <p>The police department is nothing more than a boy's club where they abuse the power given to them. They abuse the citizens. They should be there to protect and serve, not abusive authority.</p>  |
| <p>As far as feeling safe, something needs to be done with the group of homeless/transits that hang out at the downtown Safeway. I understand that they do not have anywhere to go but it getting ludicrous and needs to be addressed. I get my hair cut in the little center next to the print shop. On two separate occasions, I have parked and right next to me were transits that hang out there smoking a crack pipe and drinking. They are being allowed to have tables set up with office chairs. If this is allowed it will only get worse. Is this what we want people to see when they are shopping or eating in our downtown? Most of these people are choosing this life there are plenty of opportunity for them to get help and many businesses with help wanted signs. I am tired of our money going to people whom do not want to help themselves- It should go to our Schools, they are falling apart.</p>   |
| <p>Drivers are not ticketed for passing on the right in the intersection of Washington and First Street.</p>   |

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| The homeless population is expanding and allowing them "hangout" near bus stops, in vacant parking lots and near the main street through Loveland is such an eye sore and a huge deterrent to those who would like to walk to stores and ride the bus.   |
| Posted 30 MPH speed limits are never enforced. Posted 20 MPH speed limits are only enforced in school zones. Drivers are not ticketed for failing to completely stop vehicles at stop signs before entering crosswalks (especially onto 43rd and on 50th east of Wilson and west of Taft). No parking areas are not enforced on Lucerne Avenue by Irwin Middle School. Drivers are not ticketed for turning after traffic lights turn red onto Eisenhower from Taft and Wilson.  |
| We have had the Loveland SWAT team in our neighborhood twice this year on Blue Spruce Drive. One of the reasons is because of the rental houses now in our area. I think that landlords need to be accountable to the homeowners in the area.  |
| We were very disappointed in the lack of enforcement of the "No Fireworks" policy this year.   |
| One of the things I'm hearing people talk about more frequently is the ever-decreasing speed limits and the frequency of speed traps to pop up in those locations almost immediately. It feels like more of a money grab than a desire to make our streets safer. It seems the speed limits around town continue getting lower and lower making it more and more difficult getting from one side of town to the other and it really doesn't make me as a motorist feel any safer. In most of this situations I feel like drivers are even less patient and doing even more dangerous things to get to where they're going around those of us who are obeying the speed limits. To me, it feels like the continuing decrease in the posted speed limits might actually make things worse in some instances w/o seeing any of the numbers I'm sure you have access to. |
| Was disappointed this July fourth by LPD and their lack of ticket issuing in regards to illegal fireworks. How many fires, and/or injuries does it take?   |
| The homeless situation in the city is out of control. Please enforce the vagrant laws and if we don't have any why not?  |
| <b><u>Public Information:</u></b>  |
| Where/how does the City inform citizens about City services?   |
| Produce surveys with questions that aren't misleading to deliberately push an agenda.  |
| I would like to get more emails as to Loveland activities, many times I find out about them after the fact. I am not sure if Loveland has a public outdoor pool, I have never heard of one. I now am raising a 10 year old girl so that would be important. I would love to know about art exhibits. No one reads the newspaper anymore.   |
| Need a classification Neither Agree or Disagree for each question.   |
| The question about which of these locations is nearest to where you work - I am retired so how can I answer that question.   |
| I appreciate that we here in our community receive this survey and info through Next Door.   |
| I like staying up-to-date on the city news and activities with the Reporter-Herald and the newsletters included with the utility bill.   |
| <b><u>Recycling/Solid Waste:</u></b>   |
| I would like to see the rewards for recycling come back.   |
| The trash, recycling, recycle center are excellent.  |
| The Trash Service guys are amazing. I love them! (No, I'm not married to any of them).   |
| Street sweeping, trash/recycle pickup is awesome.  |
| The trash service is spectacular--reliable, efficient and we tend to take it for granted when it is an essential service.  |

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| <p>Recycling for those of us who live in the Big Thompson Canyon is a problem. No recycling pick up is offered at all. Those of us who choose to recycle must haul everything down to town. The added service would be great.</p>  |
| <p>I attend art classes downtown and I don't see recycling services at the businesses! I would gladly support our businesses even more if I knew that they recycled. We love Loveland and have for the 26 years we have lived here. Thank you all!</p>   |
| <p>I think recycling should be picked up weekly. I live in a condominium community and the bins are full before the first week is over. I don't know if pick-up every two weeks is city wide or just complexes such as ours. So far we really enjoy living in Loveland!</p>  |
| <p>I have to go across town to drop my glass recycling off, not that it's that far to get anywhere in town, it would be nice to have a couple more drop off locations. I really miss curbside recycling for glass, but I appreciate the recycling opportunities we do have!</p>  |
| <p>Larger cities in Denver Metro include trash and recycling for residents and do not charge an extra fee, it's included in residential taxes. I also feel it's ridiculous and abusive for your landscaping/mulching program to CHARGE residents to have their branches picked up then chip those branches to SELL back to those same residents??? In Denver Metro the other cities, do free pick up and give the mulch out to residents for free as well. If you're going to charge for pick up at least don't charge me for giving me my trash back!</p>   |
| <p>Weekly recycling pickup instead of every-other would improve our quality of life.</p>   |
| <p>Being charged to take our yard clippings and then charged again if we want mulch seems a bit excessive and is why I downgraded my rating on the trash/recycling question. Top notch services otherwise.</p>   |
| <p>Lovelanders love to recycle and the recycle is only picked every 2 weeks, I think it should be available weekly. I myself, throw away recycles in the trash because my bin is full at the end of the week.</p>  |
| <p>Being charged for the city's trash dept. to pick up my trash (which they never pick up) is absurd.</p>  |
| <p>Recycling service, park maintenance and amenities, Chilson (though crowded), splash pads, and library are all great! One improvement would be a composting pickup service. I also see recycling bins constantly filled with plastic bags of recycling, piles of intact boxes etc. next to the bins etc. If this is a problem for your drivers, maybe consider some kind of preprinted sticky note that could be left on the empty bin to alert the homeowner what not to do next time. I suspect many people doing this are new residents who don't have a clue (and who also unknowingly place recycling bins out every week).</p> |
| <p>There has been a green recycle trash can laying in the gutter on the East side of Monroe with no wheels for over a month and the refuse truck goes by it every week and leaves it laying there.</p>   |
| <p><b><u>Streets/Traffic:</u></b></p>  |
| <p>East US34 congestion needs to be addressed.</p>   |
| <p>U.S. 34 and 287 need "Slower Traffic Keep Right" signs.</p>   |
| <p>More traffic control is needed. Some of the left turn lanes need longer turn arrows.</p>  |
| <p>Traffic has gotten tragically bad recently.</p>   |
| <p>I think that traffic concerns have not been addressed, nor have lights been adequately adjusted. In the city as a whole, traffic congestion, accidents are commonplace in town. I think traffic needs attention immediately, and more common sense when giving millions \$ payout to Sprouts, when it's only added to the already overcrowding one of the main street in Loveland. Location only increases driver confusion and an increase travel on Highway 34, which is already on overload.</p>   |
| <p>No surprise...the traffic on 34 is worrisome. I understand that this is not a city issue. The state and feds need to recognize as this is access to a national park! The city needs to recognize as this influences our "image/brand". Which could be a plus.</p>   |
| <p>Can someone please address what happened with the expansion of Taft Avenue? For years, the City</p>   |

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| <p>earmarked monies towards widening this thoroughfare, only to take that money and put it somewhere else when the economy tanked. Traffic is still atrocious through this area, so much that I go out of my way to avoid this area. The stress and near misses are just too much. It would be nice if the City would take another look at this stretch and invest some time and money to making it safer for residents.</p>  |
| <p>Loveland is growing up rapidly. What used to be a small bedroom community has and continues to grow, just as everything along the Front Range does. Traffic on most of the east and west roads from 1st St. to 57th seems to be getting progressively worse with our growing population. As with any populated area, traffic is busiest during the commute times - early in the morning and late afternoon/early evening. Aside from that, I can usually get around fine without too many problems.</p>  |
| <p>I really feel the city is a very nice place to live and enjoy life. I have lived here since 1971 and watched Loveland grow up. If there is one thing I think we could really improve on, it would be to design and/or improve our "through streets" both North/South and East/West to make it easier to go across town. Also, perhaps start planning for "express ways" now before it is too late. We really need to ease traffic flow. I'm seeing way too many complaints about this. Thanks.</p>   |
| <p>Please make certain that bike lanes don't end abruptly.</p>  |
| <p>Desperately need a 4 way stop or light at Silver Leaf and Boise. Speeds too high and traffic too heavy to be safe.</p>   |
| <p>Traffic enforcement by the Loveland Police department is deficient at best. The posted speed limit is a maximum limit by law and yet it is rarely enforced. It is becoming more and more common to see a majority driving in excess of the speed limit and not uncommon to see 5 to 10 mph over the speed limit, especially on streets like Taft, 29th, Wilson, and Madison. People live on these streets and would like to be able to back out of their driveways without the fear of getting hit. I live by Loveland High School and have seen too many accidents and close calls both with vehicles or a vehicle and pedestrian (student). Is it going to take a death or serious injury for action to occur? 35mph on these streets is the law!! not a suggested speed. Every mph over the posted limit exponentially increases the distance it takes to stop. Higher speeds also result in more severe injuries and damage. I've only lived here about 10 years but the traffic congestion and speeding is becoming serious. As to the City Council, thanks for compounding this issue by approving excessive new construction especially the high density housing without any thought or action towards improving the traffic situation.</p> |
| <p>I replied traffic was okay. Although, driving along Eisenhower east of 287 does back up from 3:30 to 6:30. Loveland is still a wonderful place to live!</p>  |
| <p>We desperately need a turn arrow on 1st and Denver Ave. and 1st and Boise. It gets so backed up it takes several lights before you can turn. We also need a stop light at 1st and Namaqua Rd. for the school.</p>  |
| <p>I love living here in Loveland, but the traffic is getting to be horrible! I do hope that planning to ease the congestion happens sooner rather than later!</p>  |
| <p>There are far too many crazy drivers that sometimes speed up to 20 miles over the listed limit. Wilson from 29th north on the southbound lanes is terrible- a lot worse than the present road work from 1st to 8th on Wilson. I'm curious what the future plans are for traffic from I-25 to town and back; and the problem at 287 &amp; 34?</p>   |
| <p>Traffic is out of control and really needs to be addressed. Thank you.</p>   |
| <p>Traffic is a major issue. Since Hwy 34 is a 2 lane roadway, traffic is getting snarled for longer periods during the summer. Hwy 287 is also getting very snarled also.</p>  |
| <p>Traffic on 34 is becoming atrocious. Please connect Sculptor, consider turn lanes wherever possible, and provide alternate ways to avoid 34.</p>   |
| <p>As more people continue to move to the area, I do not feel that our streets support the influx as well as the timing of lights and flow of traffic. There seems to be heavy congestion on a lot of major throughways. In addition, the nonexistent bike lane on 57th is a hazard, not only for bicyclist, but for motor vehicles. I feel the bike lanes on major roads like Taft need to be widened, as these are heavily traveled areas and the bike lanes</p>  |

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| are very small, therefore, leaving little room for the bikers and cars to go around.  |
| I love living here, but the traffic is way out of hand.   |
| Need more speed bumps on the road by Ponderosa Elementary.  |
| Traffic in Loveland is getting really bad, our roads are not made for so much traffic.  |
| Need better traffic light sequencing.   |
| Traffic along 34 and 402 between Loveland/Greeley is awful.   |
| There is no way for a mobile access chair to go from any bus stop on Monroe Ave. between Eisenhower and 7th St and stay on the sidewalks or out of traffic. It is impossible for anyone to walk from 7th Ave. to Eisenhower on Monroe Ave and /or Washington Ave without crossing the street or being in traffic because there is not one continuous sidewalk. Kids walking home from Elementary School have to walk in the street. In the Winter the city never shovels their sidewalk on Monroe Ave between 10th St. and the Old GW Depot even though there is a bus stop there. There are Semi Trucks Parking on 11th St in the fields at Gorom hauling dirt and tracking mud on Monroe Ave every day. The police department speeds down Monroe Ave almost every day without lights or sirens. |
| The biggest problem I see is the traffic getting worse all the time.  |
| I live downtown & love everything that is happening, more activities, more people, new shops & restaurants. The problems I notice a lot is the HWY 34 traffic & also the traffic jams at 402 & I-25, where the lights are timed poorly and cause major backups in the afternoon. Everything else is awesome & I love it here!   |
| A traffic circle at 11th and Monroe Ave would help slow down all of the speeders that this avenue has all of the time.  |
| Traffic on Eisenhower is our biggest concern. Bumper to bumper traffic is very common during business hours. What are plans for managing this as Loveland continues to grow?  |
| Street Surface "Disagree" response = pot holes.   |
| There is no way to get from 7th Street to Eisenhower St on Monroe Ave or Washington Ave. if you are in an assisted mobility chair or wheelchair without having to be in a traffic lane at times and cross over from side to side and school children from the elementary school have to walk in traffic.  |
| Wondering about plans for intersection of Boise and Eisenhower. I am sure you know it is a mess with traffic there most hours of the day now : ( Growing pains.   |
| With the population growth, traffic continues to increase. When I moved to Loveland 6 years ago, I was pleasantly surprised by the courtesy of most drivers. That has unfortunately become a rarity. Excessive speed and noise seem to have become acceptable.  |
| Automobile speeding on our streets has become unacceptable. When the speed limit is 35 people drive 45, when it is 45 people drive 50 to 55. When is the city going to enforce the speed limit?   |
| Snow and ice removal from our neighborhood has been poor (at best).   |
| Traffic is becoming congested.  |
| I feel that traffic is becoming more of a problem as the city continues to grow and hope that there are some plans to address this in the near future so that quality of life is not adversely affected.  |
| A left turn light is badly needed for vehicles in the turn lane turning south onto Taft from 57th.  |
| Traffic on Eisenhower is getting congested at all times of the day. Traffic on NB Lincoln/287 also.   |
| I am impressed with the city's involvement with its people and their lifestyle needs. One concern I have is that I live on 4XXX N Garfield. I have to turn left on HWY 287 every day to get my son to school. I fear it puts our life in danger every day. All the other streets have access to a light but ours. There is a jeep trail I can   |

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| <p>take to the next street on a nice day but I get very negative reaction from those who see me so I quit taking it. Maybe it is not public, I don't know. There used to be a middle lane I can take to cross over, but you now took that away. I can drive south out of my way to 37th street and turn left there to get to HWY 287 but there is no middle lane there. It's crazy too and out of the way, so I don't bother with going that way. In bad weather my son and I walk through the snow to school just to avoid turning left on HWY 287. It is one mile, and I still don't know if that is even safer with all the cars sliding around. Turning left is crazy at 41st onto HWY 287 and there is no way around it.</p> |
| <p>That awful turn on 287 by the cemetery should be transformed in a real user friendly turn, not a dangerous trap.</p>   |
| <p>Snow plowing is a joke.</p>  |
| <p>The road crews in Loveland are terrible. The signage is confusing and dangerous in work areas. The workers are unprofessional, often seen with a sign in one hand and a cigarette in another.</p>  |
| <p>The city has never shoveled the sidewalk between 10th St and the old GW depot on Monroe Ave even though there is a bus stop there and it is adjacent to the city owned property.</p>   |
| <p><b><u>Transportation:</u></b></p>  |
| <p>There are not adequate mass transit available for Sunday's. This is a great inconvenience to those who attend church and have to work on Sundays, plus the bus system is way too complicated and takes hours to get from West Loveland to East Loveland.</p>   |
| <p>Public transportation is a joke. Busses aren't in service long enough hours or 7 days a week.</p>  |
| <p>Alternative transportation is almost nonexistent in Loveland. In order not to get left behind completely in the competition of other places to live, of similar size, I think a lot of planning for increased options for getting around without always having to drive a private vehicle is critical.</p>   |
| <p>I would like to see street names at eye level, in big print well before the intersection especially when there are very long turn lanes.</p>   |
| <p>Eisenhower and 1st Street are probably over capacity at rush hours. I am glad I can usually avoid streets at those times.</p>  |
| <p>I would suggest that as much money you spend on bike lanes that you put some kind of fee or license to help pay their way.</p>   |
| <p>COLT bus service hours should be extended -- start earlier in the morning, go later into evening.</p>  |
| <p>Need more bike trails that allow you to get around the city without being on the streets.</p>  |
| <p>The bus stop at the north end of this section of Monroe does not have a sidewalk accessible to a mobility chair or wheelchair so they wait in a traffic lane for the bus.</p>  |
| <p>Need shuttle service to downtown. Need more accessible bus service; training on how to use the bus to Denver.</p>  |
| <p>Need more off-street bike routes.</p>  |
| <p>Improve our bike lanes. Loveland is not a bike friendly town, please help us improve that.</p>   |
| <p>The bus services are lax as they do not come often enough - maybe once an hour.</p>  |
| <p>It's very hard to bike in &amp; out of downtown Loveland and feel safe. We have great trails and parks, but to use your bike for transportation instead of just recreation is hard here.</p>   |
| <p>Decrease spending on public transit.</p>   |
| <p>Traffic has become such a huge problem for Loveland and we're not doing enough to make it flow smoothly, or implement reasonable mass transit. If I wanted to take a bus from my home in south Loveland to my place of work in south Fort Collins, a 25 minute drive would expand to 1 hour, minimum. I would love to see a train</p>  |



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| or regular bus (15 minute intervals) that would help alleviate my anxiety about driving.  |
| The bus services are rather limited.  |
| Please improve public transportation.   |
| Public transportation is good, some routes would serve better with minimal extended hours.  |
| City of Loveland Transit (COLT) bus stops are not cleared of snow promptly. There are no cement pads on Crossroads Boulevard (north of Qdoba Mexican Grill) and on Wilson Avenue (west of Woodward). Bus shelters at the Orchards Shopping Center (where COLT 100 Route and the FLEX buses stop) are frequented by numerous smokers.  |
| <b><u>Utility Billing:</u></b>  |
| It would be nice to be able to pay my utilities with a recurring credit card not just ACH.  |
| I feel the city utilities, especially the electric rates are too high.  |
| <b><u>Water &amp; Power/Stormwater:</u></b>   |
| My water and power are always there and working, and for that, I say excellent.   |
| We have two street lights in our newer community (Wintergreen) that have never been turned on.  |
| In subdivisions would like xeriscape urged and fully supported instead of mostly thirsty, water-wasting green grass. Living in a semi-desert environment it is extremely wasteful to water grass and non-drought resistant shrubs.  |
| Loveland water and power should do more to encourage roof top solar panels. They should provide information in their billing envelopes concerning how energy provided to the grid is reimbursed. They could also discuss solar panels and recommended local installers.   |
| The sewer system in Loveland works reliably. I would say yes, but most people do not understand their responsibility to have a connection that works from their house to the connection to the city. Our neighborhood is over 65 years old. I would suggest some education about this matter.   |
| Water pressure during summertime is very, very low in my neighborhood. It's impossible to have the sprinkler system on for the lawn and take a shower at the same time or wash clothes with the dishwasher going or vice-versa.   |
| I'm very concerned about the quality of the water! Every summer our house perpetually smells like a pool because of the extreme amounts of chlorine added to city water. It's disgusting to smell and even grosser to drink, not to mention trying to breathe during a shower or bath of heavy chlorine. It negatively affects my whole family's intake of water. Also, I really wish you would reconsider removing fluoride from the water. I was so pleased to hear it hadn't been added for years (accidentally), and disappointed when you decided to add it back in. Lots of countries and cities have realized that this is actually a detriment to public health and have removed it (thus improving health and reducing the cost of adding it). |
| The city gets credit for enlarging the big stormwater drain near downtown a couple years ago. The city should monitor stormwater ponds more actively for flow blockage and water contamination.   |
| The only complaint I have about the sewer system topic is that several times now we've had some city workers doing something in the street of our neighborhood which results in some sort of back pressure pulse that makes a loud gurgling sound from our toilet and causes our toilet water to explode up out of the toilet and make a disgusting mess all over the bathrooms. While it hasn't happened recently it was a regular occurrence for a few years now & whatever is being done to cause this should come with a warning to residents of the area work is being done in with exact times and dates so at minimum people can make sure their toilets are clear and lids are down so at least the water being blown out is somewhat clean &   |

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| <p>contained. This is obviously not the ideal solution as that would be to stop whatever is being done to cause this. As I stated, maybe it has stopped because I haven't experienced it in a couple of years that I remember but it was disgusting enough to stay with me as something that just shouldn't happen.</p>  |
| <p>I would like to know how to get the city to hook me up with a night sentry light at my location. This would bring down the thefts in my neighborhood.</p>   |
| <p>Electricity for those of us who live in the Big Thompson Canyon is a problem. Electricity goes off frequently in the canyon which can be difficult due to loss of heat during the winter. Often times, there isn't a storm or any particular reason for it. I hope this will be permanently repaired when the roads are completed by CDOT but I've not heard if electric service upgrades are connected to road repairs or not. If not, when will upgrades to electricity be made?</p>  |
| <p>I had my water main updated by the City a month ago and my sidewalk still hasn't been replaced.</p>   |
| <p>Loveland needs to begin the process of weaning itself from irrigating acres and acres of sod and move to xeriscape. Water is a limited resource that growing populations will continue to need, the supply of which is subject to the whims of Mother Nature. Just raising the cost will not increase the quantity available, we must be more efficient in how we use what we have. Zoning and codes may need to be revised and financial incentives may need to be put in place (lower water rate if you xeriscape your property) to allow xeriscape but if we fail to begin taking steps someday we WILL (not MAY) run out of water in our homes.</p> |
| <p>I disagree with the sewer system set up in this city. We have huge amounts of algae running down the curbs into the sewer because of sump pump discharges. It's a mess of algae right now. Why the sump water can't go directly into the sewer system is a mystery. As groundwater, it's probably cleaner than sewer water. One neighbor has a stack over a foot high of collected algae out of the curb. I kick the algae out into the street. A real mess.</p>  |
| <p>Stormwater drainage is woeful, and new development doesn't seem to plan for stormwater any better than existing storm drains and sewers.</p>  |
| <p>The "report" that compares us with our neighbors on our electricity use is unnecessary. This is not only a waste of money it is an insult to our intelligence, as if we will change the electric needs of our homes to "keep up with the Joneses". The cost of sending these out must be paid for by our taxes and/or added to our City of Loveland monthly bill. This is a terrible use of our dollars. Please just stop.</p>  |
| <p>STOP dumping Fluoride in our water! It is a toxic poison and should NOT be added to our drinking water! Loveland's water quality is otherwise among the best in the country.</p>  |
| <p>Make solar power available for homeowners where the City buys back unused power.</p>  |
| <p>Could we bury the electrical lines in the older neighborhoods already?</p>  |
| <p>Street lights should be of the night-sky type, limiting light pollution.</p>  |
| <p>Storm drainage at Farisita and Hillrose is a big problem for us. Same at Wilson and Eisenhower. These have been problem areas for years. When will it be taken care of?</p>   |
| <p>Within the past couple of years, we've started having power outages, which I assume are due to living in one of the older parts of town. If upgrades are needed to keep service levels up that investment should be made in those areas that have been paying property taxes for many years - don't ignore older areas in favor of spending time and money on new development only.</p>   |
| <p><b><u>Website/Channel 16 TV:</u></b></p>  |
| <p>The question about how often do you view City Council mtgs. does not fit us as we do not have cable. Again, you assume everyone is working.</p>   |
| <p>Your website is disorganized and there is quite a bit of information that seems disjointed or outdated.</p>   |

*End Comments*