



Utility RELEASE



OCTOBER POWER OUTAGES

You are a valued customer of Loveland Water and Power (LWP). It is our mission to provide safe, reliable power to all of our customers. Recently, we have experienced several unplanned power outages in the Big Thompson Canyon. We sincerely apologize for any inconvenience these outages caused you. Please see a detailed explanation of each recent power outage below.

- **October 2, 2017:** A dead tree fell on a power line in the Viestenz-Smith Park area at 9:53 PM. In order to do repairs, crews opened the circuit at 10:39 PM. Crews made repairs and power was restored at 10:57 PM.
- **October 3, 2017:** Windy conditions caused equipment damage and a fuse to blow at 5 PM. Crews made repairs and power was restored at 8 PM.
- **October 9, 2017:** High wind gusts in the canyon caused a fuse to blow at 7:30 PM. Crews made repairs and power was restored at 8:15 PM.
- **October 11, 2017:** During routine electrical switching an equipment identification error caused an outage at 8:09 AM. The error was rectified and restored at 8:14 AM.

If you have additional questions about the outages, please contact Garth Silvernale, Power Operations Supervisor at Garth.Silvernale@cityofloveland.org or (970) 962-3580.

LWP continues to make system improvements and rebuild infrastructure damaged in the 2013 flood during the canyon rebuild project by the Colorado Department of Transportation (CDOT). The primary goal of this project is to improve overall power quality and reliability to LWP customers. For additional project information please visit cityofloveland.org/Circuit911

Our hope is to continue to provide you with updates in the future to inform you of planned outages and what the causes were for unplanned outages. Please encourage neighbors, friends and family who live in the Big Thompson Canyon to [sign up](#) for our Utility Release e-newsletter to receive the latest utility information.

We appreciate your patience as LWP continues system improvements in the canyon.



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