



Utility RELEASE



OCTOBER 13th POWER OUTAGE

You are a valued customer of Loveland Water and Power (LWP). It is our mission to provide safe, reliable power to all of our customers. As promised, LWP will continue to send out notifications of planned outages and inform customers about the causes of unplanned outages.

Last Friday on October 13th, LWP experienced yet another unplanned power outage in the Big Thompson Canyon. Unfortunately during the work on system upgrades, a pole caught on fire. LWP crews and the fire department immediately isolated the line and quickly put the fire out. The section of line that is being worked on has multiple circuits and different voltages on the same pole. Crews are working as carefully as possible and when the rebuild is done, the new line will provide a higher level of reliability. Power was restored shortly after 5pm.

If you have additional questions about the recent power outages, please contact Garth Silvernale, Power Operations Supervisor at Garth.Silvernale@cityofloveland.org or (970) 962-3580.

LWP will continue to provide you power outage updates and we sincerely apologize for any inconvenience these recent outages have caused you. Please encourage neighbors, friends and family who live in the Big Thompson Canyon to [sign up](#) for our Utility Release e-newsletter to receive the latest utility information.

We appreciate your patience as LWP continues system improvements in the canyon.



Loveland
Water and Power

200 North Wilson Avenue | Loveland, CO 80538 | 970-962-3000
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