



# Utility RELEASE



## PLANNED OUTAGE THURSDAY, NOVEMBER 2nd

You are a valued customer of Loveland Water and Power (LWP). It is our mission to provide safe, reliable power to all of our customers. As promised, LWP will continue to send out notifications of planned outages and inform customers about the causes of unplanned outages.

Loveland Water and Power will perform a planned outage in the Big Thompson Canyon on Thursday, November 2 from 9 a.m. to 1 p.m. If weather prohibits the work on November 2, the outage will be rescheduled for November 7 or November 9. Please visit our website at [www.cityofloveland.org/lwp](http://www.cityofloveland.org/lwp) for details on the outage.

The outage will take down the entire canyon from County Road 27 near Riverview Campground to Waltonia including customers west of Viestenz-Smith Park, Drake, County Road 43, Idylwild Lane and the Big Thompson Canyon Fire Station.

As we continue to rebuild our infrastructure in the canyon, it is necessary to perform occasional power outages to allow crews to make system improvements and move power lines during the canyon rebuild by the Colorado Department of Transportation. For additional project information, please visit [www.cityofloveland.org/Circuit911](http://www.cityofloveland.org/Circuit911).

If you have questions or concerns about the outage, please contact Water and Power Dispatch at (970) 962-3581.

Please encourage neighbors, friends and family who live in the Big Thompson Canyon to [sign up](#) for our Utility Release e-newsletter to receive the latest utility information.

We pride ourselves in providing quality customer service and your feedback is important to us. A [feedback form](#) has been created so that you have a chance to voice your opinion and your concerns on the quality of service being provided to the customers in the Canyon.



200 North Wilson Avenue | Loveland, CO 80538 | 970-962-3000  
*Website | City Update Newsletter*

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