



Utility RELEASE



HIGH WINDS IN THE CANYON AND PLANNED OUTAGE INFORMATION

You are a valued customer of Loveland Water and Power (LWP). It is our mission to provide safe, reliable power to all of our customers. As promised, LWP will continue to send out notifications of planned outages and inform customers about the causes of unplanned outages.

High winds in the Big Thompson Canyon have caused unplanned outages which began around 1am last night, October 31st. Due to these conditions, Loveland Water and Power began working on a portion of the power lines that were previously scheduled to be worked on during the planned outage on Thursday, November 2nd.

The planned outage in the Big Thompson Canyon on Thursday, November 2nd from 9am to 1pm will still take place. **Tomorrow's outage will affect customers west of Viestenz-Smith Park.** Please visit our website at www.cityofloveland.org/lwp for details on the outage.

As we continue to rebuild our infrastructure in the canyon, it is necessary to perform occasional power outages to allow crews to make system improvements and move power lines during the canyon rebuild by the Colorado Department of Transportation. For additional project information, please visit www.cityofloveland.org/Circuit911.

If you have questions or concerns about the outage, please contact Bob Miller, Power Operations Manager at (970) 962-3563.

Please encourage neighbors, friends and family who live in the Big Thompson Canyon to [sign up](#) for our Utility Release e-newsletter to receive the latest utility information.

We pride ourselves in providing quality customer service and your feedback is important to us. A [feedback form](#) has been created so that you have a chance to voice your opinion and your concerns on the quality of service being provided to the customers in the Canyon.



Loveland
Water and Power

200 North Wilson Avenue | Loveland, CO 80538 | 970-962-3000
Website | City Update Newsletter



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