3. MAKE SMART UPGRADES

UTILITY NEWS

efficient products from Loveland Water and Power. Also check out cityofloveland.org/SaveEnergy to find out about rebates on energy-efficient products that enhance your home’s comfort and value.

STEPS TO REPORT A POWER OUTAGE

1. Check your circuit breaker panel or fuse box first.
2. Call LWP’s emergency number to get your name, address, phone number, and details about the outage.
5. To report a life-threatening Emergency dial 911.

CAUSES OF POWER OUTAGES

1. Grid failure
2. Inadequate demand
3. Equipment failure
4. Weather
5. Animal intrusion
6. Mechanical failure
7. External force
8. Vandalism
9. Human error

POWER OUTAGES

1. Do not open your refrigerator or freezer during a power outage.
2. Protect the furnace motor for 10-20% of your energy consumption. Stop being haunted by your energy bill and trick-or-treat for 10-20% of your energy consumption. Stop being haunted by your energy bill and trick-or-treat for the price of a level 2 smart charging station to $195.

EV DRIVERS: SAVE UP TO $350 ON A LEVEL 2 SMART CHARGER

Platte River Power Authority

Platte River Power Authority is conducting an electric vehicle (EV) charging study to understand the charging patterns of EV drivers in the owner communities of Estes Park, Fort Collins, Longmont, and Loveland. Data collected will be used to understand the impact of increased EV adoption on the network planning process.

Participants in the study will receive a base rebate on smart chargers, plus $200 to schedule EV charging from a smartphone app or smart device such as Amazon Alexa or Google Home. The first 100 participants to purchase a JuiceBox Pro 40 wi-fi charging station will receive a special offer from JuiceBox.

For more information, please visit prpa.org/ev-study.

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For more information, please visit prpa.org/ev-study.
**Art in Nature - Sketch Hike**

Join the Lovejoy, Loveland Board, the Lovejoy Museum and Artpey the first Saturday of November at any time from 9 a.m. to noon at the Fort Collins-Muerto or Day of the Dead. Full admission includes entry into the art gallery and four free skateboards for use outside of the exhibition. Any person who attends will receive a gift, and there will be a raffle for a signed print. 

Full admission is $7 per person, and anyone under 12 is free. The gallery is located at 424 W. Fourth St., Loveland. 

**DIA DE LOS MUERTOS**

The City of Loveland encourages residents to dispose of burros by choosing one of the following:

- **Leaf Debris cart**: sign up for yard debris collection service that runs through the end of November.
- **Debris collection**: program allows residents to dispose of yard debris by placing it at the curb for collection.
- **Composting**: yard debris can be mowed into mulch by the resident's regular trash day.
- **Mulch**: yard debris can be placed at the curb for collection.

**As the weather cools off, activities and celebrations heat up at the library**

On Saturday Nov. 2, the Local Authors and New and established authors from all backgrounds and genres, local and regional, will sign and sell books. Visit the Library Gallery from 1 to 4 p.m. to meet the authors. The event will be on hand to meet attendees, sign books and show their work. Attendees can also purchase some unique holiday gifts for readers of all shapes and sizes.

**Leaf season is upon us - here’s how to dispose of the Properly**

**Día de los Muertos**

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- **Leaf Debris cart**: sign up for yard debris collection service that runs through the end of November.
- **Debris collection**: program allows residents to dispose of yard debris by placing it at the curb for collection.
- **Composting**: yard debris can be mowed into mulch by the resident's regular trash day.
- **Mulch**: yard debris can be placed at the curb for collection.

The City will deliver a 3-gallon cart. It can be filled with leaves and other yard debris (including old lawns, but not brush). The cart will be delivered to the curbside for collection on the resident's regular trash day.

- **Leaf events**: you can get a Yard Debris cart; sell gently used equipment; get discount lift tickets & season passes! Sell gently used equipment; get discount lift tickets & season passes! Call 970.962.2446 for more info.

**As down town evolves, City and partners elect to hit pause on annual event**

The City of Loveland and its downtown partners have jointly decided to not hold the annual Halloween Family Fun Festival this year due to the downtown trick-or-treating issues. 

For more information go to: lovelandmuseumgallery.org/programs-events/events/
As the weather cools off, activities and celebrations heat up at the library

On Saturday Nov. 2, the Museum and Artspace the library, Loveland Museum and Artspace the first annual Dia de los Muertos (Day of the Dead) celebration, a day to remember those we have lost. The event will take place from 1 to 5 p.m. Sunday, Nov. 3 at the library. Join local resident’s love to celebrate Mexican culture and other cultures at the event.

The City of Loveland encourages residents to dispose of leaves by choosing one of the following options:

• Get a Yard Debris cart, sign up for free through Loveland’s curbside yard debris collection service that runs through the end of November.

As downtown evolves, City and partners elect to hit pause on annual event

The City of Loveland and its downtown partners have joined together to not hold the annual Halloween Family Fun Festival this year that includes the downtown trick- or-treating, Dia De Los Muertos, and other events.

As downtown evolves, City and partners elect to hit pause on annual event

The City of Loveland will deliver its 95-gallon cart. It can be filled with leaves and other yard debris (excluding sod, rock, and other inorganic materials). The cart can be filled with leaves to the curb for collection on the resident’s regular trash day.

• Move leaves into matches, leaves can be moved into matches by popping them with a horn. For more information go to www.splancolorado.org/localso.aspx.
The six-year, $4.5 million project to build the first phase of the remote tower is now complete and in operation. The system has been in operation for over a year, and the City of Loveland (LO) has seen a decrease in the number of flights that are handled by the tower. LO is planning on removing the remote tower from service in the future, but it will be needed for the new master plan's implementation.

On Saturday, November 3rd, the City of Loveland will host the Fifth Annual Halloween Family Fun Festival. The festival is a family-friendly event held on the LO Roadway and will feature activities such as a pumpkin decorating contest, face painting, and a haunted house. The festival will run from 1 to 5 p.m. and is free to attend, with food and beverages available for purchase.

Leaves are falling, and it's time to dispose of them properly. The City of Loveland recommends using a yard debris cart to transport fall leaves to the Recycling Center. The City will provide a yard debris cart for up to two yards of leaves. The cart can be filled with leaves and other yard debris. The City will collect the cart every five days, and the leaves will be composted at the facility.

The City of Loveland encourages residents to dispose of leaves by choosing one of the following methods:

- **Yard Debris Cart**: Use a yard debris cart to transport leaves to the Recycling Center. The City will collect the cart every five days.
- **Leaf Recycling Drop-off Stations**: Drop-off stations are available throughout the city. Leaves can be dropped off in a yard debris cart or a yard waste bag.
- **Leaf Recycling Program**: The City offers a leaf recycling program that allows residents to compost their leaves. The program is available to residents who live within the city limits.

The City of Loveland is planning on removing the remote tower from service in the future, but it will be needed for the new master plan's implementation. The City will deliver a 9-gallon car. It can be filled with leaves and other yard debris (including old fall-wear, such as jackets and sweaters). The City will be able to collect the cart for the collection on the resident's regular trash day.

Additional information on the Fifth Annual Halloween Family Fun Festival can be found at www.lovelandmuseumgallery.org. For more information on the leaf recycling program, visit www.cityofloveland.org/leafrecycling.
3. MAKE SMART UPGRADES

UTILITY NEWS

1. Accumulation of snow and ice or lightning strikes
2. Trees falling onto power lines

Efficient products from Loveland Water and Power. Certified products to replace them with. Also check out cityofloveland.org/SaveEnergy to find out about rebates on energy efficient products.

2. Call LWP. Be prepared to give your name, address, phone number, and details about the outage.
   a. Non-emergency reporting 970-963-3000
   b. Emergency reporting 970-963-8443
   c. To report a life threatening Emergency dial 911

1. Always assume a downed line is energized and dangerous
2. Never try to move a downed power line.
3. Call LWP (970) 663-1043
4. Stay safe and stay away

WAYS TO STAY SAFE INDOORS DURING AN OUTAGE
1. Do not open your refrigerator or freezer during a power outage. You can expect that food stored in a freezer will probably stay frozen for 24 hours.
2. Turn off appliances that were running when the outage happened.
3. Lower the thermostat to protect the furnace motor during cold weather.

EV DRIVERS: SAVE UP TO $350 ON A LEVEL 2 SMART CHARGER

Platte River Energy Authority is conducting an electric vehicle (EV) charging study to understand the charging patterns of EV drivers in the owner communities of Estes Park, Fort Collins, Loveland, and Longmont. Data collected will be used to understand the effect of increased EV adoption on the distribution system and help inform Platte River’s resource planning process.

In the study, participants will receive a $250 rebate on the purchase of an EV, a JuiceBox Pro 40 Wi-Fi electric vehicle charging station, and an additional $150 rebate for fully charging their EV at a JuiceBox Pro 40 station during the hours of participation.

The JuiceBox Pro 40 is an EV charging station that can charge an EV to 80% in about 30 minutes. The station will receive an additional instant rebate of $154, reducing the cost of the station for each participant to $216. The JuiceBox Pro 40 can be purchased at the efficiencyworksstore.com.

To learn more about EV drivers in your community, visit prpa.org/ev-study for detailed participation requirements.

Using the JuiceBox Pro 40, EV drivers can save up to $350 on a level 2 smart charger.

DURING AN OUTAGE
1. Turn off all chargers, and even treadmills when not in use.
2. Always assume a downed line is energized and dangerous

ENERGY VAMPIRES

Did you know that appliances and electronics still use energy when they are not in use? We call this slow leak of power vampire energy, and though it might seem small, it could be responsible for up to 30% of your energy consumption. Stop losing energy by unplugging or turning off vampire energy devices.

DID YOU KNOW?

1. Vampire energy can be found in electronics like computers, televisions, chargers, and many more.
2. Vampire energy can cause damage to your appliances.
3. Vampire energy can increase your utility bill.

Contact LWP and learn more about vampire energy.

MAKING SMART UPGRADES

When it’s time to replace inefficient devices in the garage, look for ENERGY STAR certified products. To replace lighting, also check out cityofloveland.org/Utility to find out about rebates on energy efficient products.

A DAY IN THE LIFE: UTILITY APPLICATION SERVICES

The Utility Application Services team helps LWP work smarter by collecting and analyzing important utility data. Visit cityofloveland.org/LWP to watch and subscribe to UWP videos.

Don’t Fall Victim to Scams!

Do you know how to spot a scam? Scammers may contact you by phone, mail, or even online. Here are some tips to protect yourself:

1. You will never receive a call demanding immediate payment of your bill “or else”
2. You will never receive a call from LWP threatening to disconnect your service
3. You will never receive a call demanding immediate payment of your bill “or else”

The Utility Application Services team helps LWP work smarter by collecting and analyzing important utility data.
1. Check your circuit breaker panel or fuse box first.

2. Never try to move a downed power line.

CAUSES OF POWER OUTAGES

1. Accumulation of snow and ice or lightning strikes
2. Trees falling onto power lines
3. Electric equipment failure

WAYS TO STAY SAFE INDOORS DURING AN OUTAGE

1. Do not open your refrigerator or freezer for 24 hours.
2. Turn off appliances that were frozen for 24 hours.
3. Lower the thermostat to protect the furnace motor during cold weather.

EV DRIVERS: SAVE UP TO $350 ON A LEVEL 2 SMART CHARGER

Platte River Energy Power Authority is conducting an electric vehicle (EV) charging study to understand the charging patterns of EV drivers in the owner communities of Estes Park, Fort Collins, Longmont and Loveland. Data collected will be used to understand the increased EV adoption on the demand side of the system.

Participate in the study to receive a token rebate on smart charging stations available on the EfficiencyWorks website (efficiencyworks.com). A smart charging station enables users to schedule EV charging from a smartphone or smart home device such as Amazon Alexa or Google Assistant.

In the future, participants will be able to use a Prelotus Pro-AV with charging stations to manage an additional incentive of up to $200 to offset the price of a level 2 smart charging station to EV drivers.

DURING AN OUTAGE

1. Do not open your refrigerator or freezer for 24 hours.
2. Turn off appliances that were frozen for 24 hours.
3. Lower the thermostat to protect the furnace motor during cold weather.

3. MAKE SMART UPGRADES

UTILITY NEWS

1. Accumulation of snow and ice or lightning strikes
2. Trees falling onto power lines

SAFETY TIPS NEAR A DOWNED POWER LINE

1. It's energized and dangerous.
2. Never try to move a downed power line.
3. Call LWP at (970) 663-1043.
4. Stay one step away and stay safe.

UTILITY APPLICATION SERVICES

The Utility Application Services team can help you apply for rebates and save on energy-efficient products from Loveland Water and Power.

The Remote Tower Project is a cooperative venture of the FAA, the Colorado Division of Aeronautics, the Northern Colorado Regional Airport and private contractors. Learn more about the operation of the project’s Remote Tower Project, a first of its kind FAA installation that serves as the heart of an expansive tower and center control tower.

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Northern Colorado Regional Airport and Fort Collins-Loveland Station at 3990 CO Highway 44 at the Colorado Regional Airport are impressed, first, with the Remote Tower Project at Northern Colorado Regional Airport and private contractors. Learn more, and view videos of its operation.

Photo: Timothy Hurst, City of Loveland