How do you get information?

Conversations with others, newspapers, TV or radio programs, and the computer are all tools people use to inform themselves. The City of Loveland uses all of these methods and more to ensure that residents know what’s happening in their city.

Keeping people informed about the goings-on of city government and services is important to the City of Loveland. The City uses a variety of sources to tell people about the services it offers, current and future policies, financial considerations and leisure and cultural opportunities, such as concerts, recreation programs, arts events, the library and more. Communicating with residents is an ongoing endeavor.

Different tools are used to reach the broadest spectrum of the community possible. Timeliness, of communication, too, is a consideration. Information may need to be communicated immediately, days, weeks, or on a long-term basis, with thousands of people or just a few.

Immediates ...

In an emergency, dialing 911 is the most immediate method for communicating with the City. Any at any time, callers can express their emergency needs with a dispatcher who then immediately communicates the situation with the proper resources to provide assistance.

The City is committed to efficient, effective communication with residents. The City maintains the small town feel so important to the people who live here.

The City can provide assistance for many reasons. It’s about a library book, a concern about a water bill or a suggestion about future City policy, residents are able to pick up the phone and speak directly to the staff member involved. Avoiding red tape and getting a resident, business person, visitor or the news media directly to the staffer with the answer or the suggestion remains a City priority.

And thanks to today’s technology, more communications avenues exist. Thousands of e-mails are sent and received every day.

The City’s website, www.cityofloveland.org provides thousands of pages of information about the City, plus online functions that bring City services to your desktop.

Tightly

Local newspapers offer a way to communicate information on a timely but less immediate basis. City government and the media maintain their separation while cooperating to provide and respond to informational needs.

Through press releases and outgoing e-mails, the City provides information to the media to be shared with the community. And the City maintains a very open-door attitude toward the media. Calls, e-mails and interviews occur daily between the media and City staff.

Lowland’s cable TV channel 16 is another source of timely information. City Council and Planning Commission meetings are broadcast live on channel 16. Every meeting is recorded and rebroadcast several times. The City provides information on a timely but less immediate basis.

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Long-term ...

General and specific information of a wide variety where timeliness is not as significant is offered in several ways. Again, today’s technology has made the City website the single greatest information source.

The site, www.cityofloveland.org, contains thousands of pages of news and past information about the City. Every department, division and office uploads information.

The site is found out to residents, visitors and businesses interested in the City and the City’s services.

Still need to know?

If you still haven’t found the information you need, just pick up the phone or send an e-mail and a staff member will answer your questions, listen to your concerns, and help you. We do our best to keep the library, the phone lines and office open and ready to provide the information you need. Whether electronically, on paper or face-to-face, we look forward to providing the information you’re seeking.

Need to know? Many methods provide information

Emergency Information Sources

If you are in an emergency or special situation, the City will provide information to the community using the most immediate communications tools.

www.cityofloveland.org

1610 AM radio station

Channel 16

Emergency Phone Notification System

Paid for by the City of Loveland

Phone Notification System.

– Sending out a recorded telephone message, City staff can send out these messages to a preselected neighborhood, selected areas of the city or all of our residents. It can be done immediately.

– Automated Calling System

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