**OWNER’S RESPONSIBILITY**

Although maintenance schedule with professional tree trimming is essential to reduce risk of power outages nationwide. Loveland Water and Power maintains a rigorous tree trimming program in areas where trees are a symbol of beauty and resilience. Tree trimming is a vital part of our service to residents and businesses, ensuring a safe and reliable utility service.

**LWP will disconnect your service during normal business hours at no charge. Call 970-962-3581 at least 24 hours in advance to schedule.**

**TREE TRIMMING: A QUICK GUIDE**

**TREES ARE AN IMPORTANT PART OF EVERY COMMUNITY.**

Although life-sustaining elements and wild habitats to our health of the woods. Although trees are a symbol of beauty and resilience, tree trimming in power lines causes more than 50% of power outages nationwide. Loveland Water and Power maintains a rigorous tree trimming program in areas where trees are a symbol of beauty and resilience. Tree trimming is a vital part of our service to residents and businesses, ensuring a safe and reliable utility service.

**UTILITY NEWS**

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By Aug. 3, long before most readers will receive this City Update edition but well after its press date, the region’s COVID-19 picture will improve.

Larimer County will have learned how to handle the severe stress on its health-care system that came with the population surge of hospital admissions. A big lesson in this regard is that the county’s overall hospitalization rate was higher than the county’s overall COVID-19 infection rate. This was due in part to Larimer County’s vigorous efforts to control the spread of COVID-19. The county has had a lower death rate than its infection rate.

The crux of the issue is case numbers and an infection rate that spiked in the winter months. The county’s public health department and its hospital system and health-care providers have been bearable.

Variance under threat due to spike in COVID-19 cases following Fourth of July holiday

Gov. Jared Polis (June 23) statewide order requiring that masks be worn, with few exceptions, in every public indoor space was reinstalled to roll back a tide of new COVID-19 cases, and to preserve the greater opportunities enjoyed by businesses and their customers.

We hope, in advance of knowing, that the strategy worked. Meanwhile, the three words behind the order are still worth heeding: Wear a mask.

Home-bound receive, enjoy variety of library materials despite pandemic

For more than 20 years, the Loveland Public Library has offered a special delivery service to the people who are unable to leave their homes, and this service has continued with an increased pace as the pandemic has steadily pushed its way through the community. The service began as a response to the needs of seniors who were facing the loss of a loved one or who, for other reasons, found themselves isolated and at risk. The service was enhanced when the community was faced with the COVID-19 pandemic.

Using the library’s outreach delivery service is much like hiring a personal shopper. Those wanting to reserve materials just need to phone the service coordinator to get started. The service coordinator then gathers information on the patron’s interests and preferences. Materials generally arrive on the patron’s doorstep, or at a designated location within a living facility, within a week. The library serves more than 14 senior care facilities in Loveland. The crux of the issue is that masks be worn, with few exceptions, in every public indoor space. The library serves more than 100 home-bound individuals per week. The library serves more than 100 home-bound individuals per week. The library serves more than 100 home-bound individuals per week.

To set up a home delivery, call 970-962-2592 or email her at Dixie.Huff@cityofloveland.org.

City of Loveland is committed to providing equal opportunity for citizens and does not discriminate on the basis of disability, race, color, national origin, religion, sexual orientation or gender. The City will make reasonable accommodations for citizens in accordance with the ADA. For more information, please contact the City’s ADA Coordinator at 962-3319.
OWNER'S RESPONSIBILITY

They enhance our quality of life by bringing natural elements and wildlife habitats to our neck of the woods. They are a symbol of beauty and resiliency, tree interference in power lines causes interruption to your electric service. Loveland Water and Power maintains a rigorous tree program to protect the value of your property and avoid liabilities.

Loveland Water and Power has been sending electric comparison reports like the one we send are a cost-effective way of helping customers reduce their energy use. Our customers tell us they see meaningful savings through their reports. We believe the new Home Utility Report will provide more value than ever before. If you opted out of Home Energy Reports in the past, you won’t receive a new Home Utility Report. However, if you wish to opt out of the new Home Utility Report, you will be able to do so on your utility bill.

WHERE’S MY HOME ENERGY REPORT?

Research shows that comparison reports like the one we send are a cost-effective way of helping customers reduce their energy use. Our customers tell us they see meaningful savings through their reports. We believe the new Home Utility Report will provide more value than ever before. If you wish to save paper, an online version of the report will be available to you on-line and mobile.

Do you own an electric vehicle? Are all your windows south facing? Is someone in your house all day at home? All these are all things that the old report couldn’t factor in but the new Home Utility Report can.

If you wish to save paper, an online version of the report will be available to you on-line and mobile. If you wish to save paper, an online version of the report will be available to you on-line and mobile.

ABOUT LOVELAND WATER AND POWER

LWP is a multi-utility owned by providing Loveland customers water, wastewater, and broadband services. Staff is governed by the Loveland Utilities Board and the Colorado Communications Advisory Board, with some advisory boards in the City Council.

Lending a “helping hand” to your neighbors in need has become more important than ever. Between the Loveland utility bill. Help a Neighbor (HAND) Program connects customers who are in need of assistance with those who wish to opt out of the new Home Utility Report will be able to do so on your utility bill.

Fast, Affordable, Loveland. This is Pulse. We believe that Loveland community deserves fast and affordable internet. Pulse brings residents the speeds and reliability they need with excellent customer service and fair rates.

Pulse Flex – This TMN plan offers the flexibility of a trade-in plan at a lower price.

Pulse Plus – This TMN plan offers the flexibility of a trade-in plan at a lower price.

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Do you own an electric vehicle? Are all of your windows south facing? Is someone in your house all day? All of these are things that the old report couldn’t factor in but the new report can! If you opted out of Home Energy Reports in the past, you won’t receive a new Home Energy Report this summer. However, you can sign up for a new Home Energy Report, watch for sign-up information in your City Update or on our website (LovelandCO.gov/LWP). Similarly, customers who wish to opt out of the new Home Utility Report will be able to do so on your preferred schedule.

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Lending a “helping hand” to your neighbors in need

Tymber Reed-Harmel, manager of Pulse, a division of Loveland Water and Power, announced Pulse residential plans and pricing in June. Loveland Pulse unveiled residential service plans that are designed for all of Loveland’s residents, including those in apartments, condominiums, and townhomes.

To report trees in the distribution area (outside of private property), give LWP a call at (970) 962-3581. Be prepared to provide your name, address and telephone number so LWP can locate the lines in need of service.

TREES ARE AN IMPORTANT PART OF EVERY COMMUNITY.

Lending a “helping hand” to your neighbors in need

The new Home Utility Report comes with a water companion report that will compare water usage in homes with similar attributes (size, age, etc.) and provide customized tips for saving money on your utility bill. Additionally, the new report will capture more information from private areas and provide more detailed information than before.

WHY DO WE DO THIS?

Research shows that comparison reports like the one we are sending can be a powerful way of helping customers reduce their energy use. Our customers tell us they see meaningful savings through their reports. We believe the new Home Utility Report will provide more value than ever before. If you wish to save paper, an online version of the report will be available along with additional tools for saving on your utility bill.

WHAT YOU CAN EXPECT FROM YOUR NEW REPORT

The new report will capture more data, provide more detailed information, and give customers more control over their utility bills. The new report will provide more value than ever before.

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